

9917



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-8383
DC METRO AREA 202-366-6123

FOR AGENCY USE ONLY

DATE RECEIVED

od, or
ri, di
od, n
up, tr

REFERENCE NO

OWNER INFORMATION (TYPE OR PRINT)

560092

DAY TIME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE **3-13-00**

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. 41G7DECH0XN 75 2206	VEHICLE MAKE Volvo	VEHICLE MODEL VNL	MODEL YEAR 1999
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CURRENT ODOMETER READING 412648	DATE PURCHASED 5/11/98	DEALER'S NAME, CITY & STATE Denver Volvo, CO	ENGINE SIZE (CID/CCAL) 6	☒ TURBO ☒ DIESEL ☒ GAS ☒ FUEL INJECTN
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TRANSMISSION TYPE ☒ MANUAL ☐ AUTOMATIC	ANTILOCK BRAKES ☒ YES ☐ NO	RESTRAINT SYSTEM ☐ DRIVERSIDE AIRBAG ☐ PASSENGERSIDE AIRBAG ☒ 3-POINT BELT ☐ 2-POINT BELT	CRUISE CONTROL ☒ YES ☐ NO	DRIVETRAIN ☐ FRONT ☐ REAR ☐ 4-WHEEL	BODY STYLE STAWAG 4 OR 2 DR MATCH BK VAN PK UP TRK OTHER ☒
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FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT Seats, Wheel Bearings Coilovers/Races	PART NAME(S)	LOCATION ☐ LEFT FRONT ☐ RIGHT REAR	FAILED PART(S) ☐ ORIGINAL ☐ REPLACEMENT
NO. OF FAILURES	DATE(S) OF FAILURE(S)	MANUFACTURER CONTACTED ☒ YES ☐ NO	NHTSA PREVIOUSLY CONTACTED ☐ YES ☒ NO
	MILEAGE AT FAILURE(S)		
	VEHICLE SPEED AT FAILURE(S)		

APPLICABLE ACCIDENT INFORMATION

ACCIDENT ☐ YES ☐ NO	FIRE ☐ YES ☐ NO	NUMBER PERSONS INJURED	NUMBER OF FATALITIES	PROPERTY DAMAGE ESTS	POLICE REPORTED ☐ YES ☐ NO
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NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

PREMATURE WEAR FROM STEER TIRES RESULTING FROM IMPROPER COMBINATION OF RACE/BEARINGS IN MERITOR AXLES

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

9917	18 02/14/00	Parts	412648		
		HM212049 BEARING - CONE		98497	1.00
		HM212011 BEARING - RACE		98497	1.00
	09/07/99	Labor	339057		
		REOTRQUED RFS BEARING		91348	0.50
	06/03/99	Labor	272265		
		REPLACE RT SIDE WHEEL SEAL AND BEARINGS		87551	1.25