



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: **QC'd** 3:20

Reference No. **560083**

Daytime Telephone Number: [Redacted]

OWNER INFORMATION (Type or Print)

[Redacted Name and Address]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: **2/19/01**

PRODUCT INFORMATION

Vehicle Identification No. (VIN): **IHD TG JV L X X Y 3 1 5 1 3 2** (Located at bottom of windshield on driver's side)

Make: **Harley Davidson** Model: **Dyna** Year: **1999**

Purchased Date: **1-26-99** Dealer's Name: **Blackfoot Harley Davidson** Engine Size (CID/CC/L): **880** Turbo Diesel Gas Fuel Injected

New Used Dealer's City: **Blackfoot** State: **Id** Zip Code: [Redacted] No. Cylinders: **2** Fuel Injected

Manufacture Date (on driver's door or pillar): [Redacted] Transmission Type: Manual Automatic

Restraint System: Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt

Cruise Control: Yes No

Drivetrain: Front Rear 4-Wheel

Vehicle Type: Car Sport Utility Van Truck Motorcycle Other

Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): **rear cam bearing and report that cam drive sprocket needs to be replaced with splined one**

Location: Left Right Front Rear

Failed Part(s): Original Replacement

Handicap Adaptive Equipment: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: [Redacted] Tire Name: [Redacted] Complete Tire Size: [Redacted]

No. of Failures: [Redacted] Date(s) of Failure(s): [Redacted] Mileage at Failure(s): [Redacted] Vehicle Speed at Failure(s): [Redacted]

Failed Part(s) Available? Yes No

NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash: Yes No

Fire: Yes No

Number of Persons Injured: [Redacted]

Number of Fatalities: **NONE**

Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):
On 1-26-99 I bought my motorcycle from Blackfoot Harley Davidson. I took my bike for its first 1000 m maintenance to them in that spring. The labor for the check was free from Blackfoot Harley. On 6-16-99, I paid for the 2500 m maintenance check. In the spring of 2000 I heard a new noise coming from my engine. I took it to Blackfoot Harley and the mechanic said the drive belt was loose and they did the 7500 miles maintenance. I told them I could still hear the noise and they said nothing.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

H-O customer service refuses to pay for the parts I paid for.

Mail postage free or fax to 202-366-7882

VEHICLE OWNER'S QUESTIONNAIRE (V00)



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

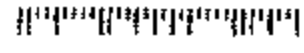
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(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

Complete and return or place in your car manual for future use



U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



U.S. Department of Transportation
National Highway Traffic Safety Administration
400 Seventh St., S.W.
Washington, D.C. 20590
Official Business
Penalty for Private Use \$300

Narrative Description of Incident(s), Failure(s), Faltyre(s), Crash(es), and Injury(ies)
 was wrong. I had heard of cam drive sprocket
 on a few 1999 Trix cam 99's because it was
 splined and slipped on the shaft & stalling the engine
 out. I then heard of cam bearing failurer.
 I had a friends bike engine locking up and caused
 him to wreck. My wamandy was atproud so I decided
 to inspect the bearings and replaced the sprocket
 with the 2000 year up grade. To get something for
 all the work and cost I bought a 203 cam to install
 at the same time. When recd the cam installation discton
 it said I had to get cam bearing Kit and spacers to
 install the new camberings on guby 6 2000 I installed
 the new parts and found the rear bearing was bad
 The bike has ran great since. I demand for a recall if necessary