

CALL

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Form Approved: O.M.B. No. 2127-0008

 AUTO SAFETY HOTLINE VEHICLE OWNER'S QUESTIONNAIRE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION NATIONWIDE 1-800-424-9393 DC METRO AREA 202-366-0123		FOR AGENCY USE ONLY DATE RECEIVED _____ FILE NO. _____ REFERENCE NO. _____ 559936 (A CODE) DEFECTS LISTED _____	
OWNER INFORMATION (TYPE OR PRINT)			
NAME and Address			
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐ In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.			
SIGNATURE OF OWNER		DATE	
VEHICLE INFORMATION			
VEHICLE IDENTIFICATION NO.* 4VG7DART6WN746007		VEHICLE MAKE Volvo	VEHICLE MODEL UN770
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE		MODEL YEAR 1998	
CURRENT ODOMETER READING 416000	DATE PURCHASED _____ ☒ NEW ☐ USED	DEALER'S NAME, CITY & STATE _____	
		ENGINE SIZE (CID/CC/L) _____	☐ TURBO ☐ DIESEL ☐ GAS ☐ FUEL INJECTN
NO. CYLINDERS _____			
TRANSMISSION TYPE ☐ MANUAL ☐ AUTOMATIC	ANTILOCK BRAKES ☐ YES ☐ NO	RESTRAINT SYSTEM ☐ DRIVERSIDE AIRBAG ☐ MOTORBELT ☐ PASSENGERSIDE AIRBAG ☐ 3-POINT BELT ☐ 2-POINT BELT	CRUISE CONTROL ☐ YES ☐ NO
		DRIVETRAIN ☐ FRONT ☐ REAR ☐ 4-WHEEL	BODY STYLE STAWAG _____ HATCH BK _____ 4 DR _____ VAN _____ 2 DR _____ PK UP TRK _____ OTHER _____
FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)			
COMPONENT STRUCTURE (13100000)	PART NAME(S) FRAME/BODY	LOCATION ☐ LEFT FRONT ☐ RIGHT REAR	FAILED PART(S) ☐ ORIGINAL ☐ REPLACEMENT
NO. OF FAILURES (MA)	DATE(S) OF FAILURE(S) _____ MILEAGE AT FAILURE(S) 335,000 VEHICLE SPEED AT FAILURE(S) _____	MANUFACTURER CONTACTED ☒ YES ☐ NO	NHTSA PREVIOUSLY CONTACTED ☐ YES ☒ NO
APPLICABLE ACCIDENT INFORMATION			
ACCIDENT ☐ YES ☐ NO	FIRE ☐ YES ☐ NO	NUMBER PERSONS INJURED _____	NUMBER OF FATALITIES _____
		PROPERTY DAMAGE EST\$ _____	POLICE REPORTED ☐ YES ☐ NO
NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)			
VEHICLE EXCEEDS 13,000 LB ON FRONT STEER AXLE. (VOLVO CHANGE) FRONT SUSPENSION TO 14,000: FRONT TIRE WEAR STILL A PROBLEM. "H" STYLE TIRES & NEW RIMS BCM WIRES CORRODE (TRUCKER) CAUSED ENGINE TO STALL. BCM LOCATED ON SIDE ON ENGINE. BODTAIL AT 12,400			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974 Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may		be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.	