

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

FEB 28 11:10:29

REFERENCE NO.

OFFICE
OFFENSIVE INVESTIGATION

559933

A CODE)

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*

4VG7DART6WN762028

VEHICLE MAKE

Volvo

VEHICLE MODEL

VN770

MODEL YEAR

1998

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

DATE

PURCHASED

DEALER'S NAME, CITY & STATE

ENGINE SIZE

(CID/CC/L)

☐ TURBO☐ DIESEL☐ GAS☐ FUEL INJECTN

NO. CYLINDERS

TRANSMISSION TYPE

☐ MANUAL☐ AUTOMATIC

ANTILOCK BRAKES

☐ YES☐ NO

RESTRAINT SYSTEM

☐ DRIVERSIDE AIRBAG ☐ MOTORBELT☐ PASSENGERSIDE AIRBAG☐ 3-POINT BELT ☐ 2-POINT BELT

CRUISE CONTROL

☐ YES☐ NO

DRIVETRAIN

☐ FRONT☐ REAR☐ 4-WHEEL

BODY STYLE

STAWAG

4 DR

2 DR

HATCH BK

VAN

PICK UP TRK

OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

STRUCTURE
(13100000)

PART NAME(S)

FRAME/BODY

LOCATION

☐ LEFT
☐ FRONT☐ RIGHT
☐ REAR

FAILED PART(S)

☐ ORIGINAL
☐ REPLACEMENT

NO. OF FAILURES

(MA)

DATE(S) OF FAILURE(S)

MILEAGE AT FAILURE(S)

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER
CONTACTED☐ YES ☐ NONHTSA PREVIOUSLY
CONTACTED☐ YES ☐ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☐ NO

FIRE

☐ YES ☐ NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY
DAMAGE
ESTS

POLICE REPORTED

☐ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

- EXCEED FRONT WEIGHT REQUIREMENT (FAWR). AVERAGE WEIGHT IS 12500 → 13,000 PLUS. (12,349)

- EXCESSIVE STEER TIRE WEAR. (TREAD 02140000, VA)

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-570

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.