



U.S. Department of Transportation
National Highway Traffic Safety Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire**
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY
Date Rec'd: 10/27/00
Reference No.: 559923
DEFECTS DIV

POSTED
QC'd
COPIED

OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address or address to the vehicle manufacturer.

Signature of Owner X [Redacted]

Date 1/28/2001

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side) <u>1P3XP48D4LN208267</u>				Make <u>PLYMOUTH</u>	Model <u>SUNDANCE</u>	Year <u>1990</u>	
Purchased Date <u>12/96</u>	Dealer's Name <u>OWL ENTERPRISES</u>			Engine Size (CID/CYL) <u>4</u>	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection		
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's City <u>MOONT PROSPECT</u>	State <u>IL</u>	Zip Code <u>60056</u>	No. Cylinders <u>4</u>			
Manufacture Date (on driver's door or pillar) <u>1990</u>	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Restraint System: <input checked="" type="checkbox"/> Driverside Air Bag <input type="checkbox"/> Motorbelt <input type="checkbox"/> Passengerside Air Bag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> 3-Point Belt		Cruise Control <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Drivetrain <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Utility <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input checked="" type="checkbox"/> Replacement	Handicap Adaptive Equip <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name <u>N/A</u>	Complete Tire Size
No. of Failures	Date(s) of Failure(s) <u>N/A</u>	Failed Part(s) Available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	Mileage at Failure(s)	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	Vehicle Speed at Failure(s)	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured <u>—</u>	Number of Fatalities <u>—</u>	Reported to Manufacturer <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
------------------------------------------------------------------------------	-----------------------------------------------------------------------------	---------------------------------------	----------------------------------	-------------------------------------------------------------------------------------------------

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).
SEE COPIES ATTACHED ON VALUE COVER GASKET, FUEL INJECTOR, ALSO, SPARK PLUGS, ENGINE SHAKES, WHEN PUT IN REVERSE, DRIVERS SEAT BELT FAILS TO RETRACT

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

needed to have injector, logic chip and converter replaced under warranty."

3. Power train: transmission: automatic, poor performance, difficulty shifting, slipping. • "Shifting problems into 1st and 2nd gears; 1st sometimes doesn't work at all." • "Automatic transmission; gears stick when attempting to change gears." • "Slow oil leak; removed transmission, had to install torque converter and reseat transmission oil pump." • "When put automatic transmission in park, can move in any gear; vehicle rolls as if in neutral." • "Transmission shift locking device fails to function properly. This allows shifter to move freely between gears."

4. Brakes: hydraulic system, vibration, failure. • "Brakes gave out; almost caused accident." • "Brake failed, causing loss of control and resulting in accident." • "Excessive vibration upon braking." • "Vehicle experiences complete brake failure." • "Defective brakes; grabbing, grating and slipping; eventually caused accident."

5. Fuel: fuel systems, leaks, fire. • "Fuel filter and injector replaced." • "While driving, vehicle caught on fire; dealer could not pinpoint cause." • "Fuel leakage caused fire and injury; prior to recall notification." • "While driving at 25 mph, a noise occurred; vehicle engulfed in flames 5 minutes after parking." • "Gasoline fumes enter cab of vehicle; recall repairs refused by dealer due to vehicle identification number."

PLYMOUTH SUNDANCE 1988

Complaint Severity: Typical. Recall Alert: See Recall Index. Buyer's Summary: Make sure the shoulder belts don't cut across your neck and are well anchored. The engine has experienced a variety of problems. Have it examined by a professional. Test the transmission thoroughly. Make sure seat belts function correctly and fit comfortably. See "Sudden Accelerations" in Introduction.

Hot Spots and Owner/NHTSA Comments:

1. Interior systems: passive restraint: belts, malfunction, failure. • "Automatic shoulder belts do not function." • "Automatic shoulder restraint; car was fixed under recall and it failed again; dealer wants to charge consumer to fix." • "Driver's-side motorized seat belt stays in the closed position; not activated when door or key is used. This is the second failure." • "Automatic shoulder belt inoperative." • "Driver's and passenger's motorized seat belts failed before and after recall."

2. Fuel: throttle linkages and control, sudden accelerations. • "Car accelerated on numerous occasions; when started up, can hear engine racing and rpm will go as high as 4,000." • "Vehicle intermittently surges, especially in warm weather." • "Engine idle increased from normal to about 800-1,200 rpm at stop; increased car speed when driving and foot taken from accelerator." • "Car races when in gear." • "Vehicle in park position; shifted into drive, then jumped forward, hitting a wall." • "Idle surges for few minutes after startup."

3. Interior systems: active restraints: belt retractors, malfunction, failure. • "Left and right shoulder belts failed." • "Both seat belt retractors jammed. Seat belts are inoperative." • "Seat belt track jammed." • "Seat and shoulder belts do not tighten when locked." • "Automatic seat belts failed twice."

4. Power train: transmission: automatic, poor performance, difficulty shifting, slipping. • "Problem with transmission slipping; overhauled." • "Automatic transmission jumps in and out of 1st, chatters in reverse when cold." • "Chronic transmission leak." • "Problem with transmission slipping." • "Transmission failure."

5. Engine: miscellaneous problems. • "Engine rod failure." • "Defective engine; repaired/replaced cam, lifters and timing belt twice." • "Engine knocks." • "Engine mounted incorrectly; oil leak; replaced head gasket and valves." • "Engine oil leak beneath

crankcase." • "Engine was found to have been mounted incorrectly at factory; removed and remounted."

6. Interior systems: shoulder belts, malfunction, failure. • "Driver rear-ended another vehicle; seat belt failed to lock, causing driver to strike steering wheel with chest." • "Driver's shoulder belt stuck in locked position." • "Shoulder belt moved to center of door and then stalled in that position and would not move to base position. Had shoulder belt replaced." • "Shoulder belt failed on driver's side." • "Motorized seat belt failed; prior to recall."

PLYMOUTH SUNDANCE 1989

Complaint Severity: Minor. Recall Alert: See Recall Index. Buyer's Summary: Look carefully for any kind of leakage, especially under the car. Make sure the shoulder belts don't cut across your neck and are well anchored. Make sure seat belts function correctly and fit comfortably.

Hot Spots and Owner/NHTSA Comments:

1. Interior systems: passive restraint: belts, malfunction, failure. • "Passenger's automatic seat belt failed; prior to recall." • "Motorized driver shoulder belt cable twisted, not allowing belt to complete distance." • "Automatic seat belts were not working; failed to move on track." • "Front automatic seat belts failed 3 times." • "Driver's automatic seat belt would only move about 1 foot; this made it impossible to get into the vehicle without disconnecting the seat belt."

2. Engine: gaskets: valve cover, leaks, fire. • "Problem with continual oil leak; recall repair of valve cover gasket, problem persists." • "Defect in cylinder head cover gasket." • "Engine valve cover leaking; replaced." • "Fire occurred due to oil leak from faulty valve cover gasket; less than 1 month after vehicle fire, received safety recall notice for cylinder head cover gasket." • "Faulty valve cover seal; leaking oil in engine; first repair unsuccessful; consumer says bad part put back in, waiting on correct part under recall for replacement."

3. Interior systems: active restraints: belt retractors, malfunction, failure. • "Front and rear passenger's retractors failed to hold." • "Driver's shoulder belt locked up midtravel; passenger shoulder belt works intermittently." • "Shoulder belt retractor will not retract." • "Lap and shoulder belt will not retract on passenger's side of vehicle." • "Automatic shoulder belt retractor locked inadvertently, leaving slack in belt that contributed to occupant's injuries in accident."

4. Interior systems: shoulder belts, breaking, failure. • "Driver's seat belt failure during accident; repaired/replaced, replacement also defective." • "Vehicle was hit from a 6:00 position while stopped, driver's lap and shoulder belt broke from impact and seat broke and fell backwards." • "Automatic shoulder restraints do not function when closing the doors." • "Faulty automatic shoulder restraints." • "Driver and passenger automatic shoulder belts malfunctioned; motor does not work; has been repaired once."

PLYMOUTH SUNDANCE 1990

Complaint Severity: Dangerous (Worst 3% in Guide). Recall Alert: See Recall Index. Buyer's Summary: Look carefully for any kind of leakage, especially under the car. The airbags in this vehicle have experienced failures and malfunctions: You may need a professional evaluation on the condition of the airbags.

Hot Spots and Owner/NHTSA Comments:

1. Interior systems: passive restraint: airbag: driver, malfunction, failure. • "Airbag deployed; no accident; no sudden impact; speed 5-10 mph; absolutely no warning." • "Upon impact during frontal crash at approximately 38 mph, 12:00 position on

ability malfunctions or stalling occur while the vehicle is in motion, a traffic accident may occur. **Corrective Action:** The power train control modules on these vehicles will be replaced.

System: Brakes; hydraulic; lines; fittings. **Vehicle:** Passenger vehicles. **Defect:** The rear brake hose mounting bracket screws can fail, allowing the brake hoses to move out of position. The unrestrained hoses are then susceptible to damage, which could result in brake fluid leakage. **Consequence:** Brake fluid leakage will reduce the braking performance of the vehicle and extend stopping distances, and could result in an accident. **Corrective Action:** The rear brake line hose bracket screws on these vehicles will be replaced.

PLYMOUTH RELIANT 1989

System: Engine valve cover gasket. **Vehicle:** Passenger cars, light trucks and minivans. **Defect:** The engine valve cover gasket may dislodge, allowing an engine oil leak at the gasket. **Consequence:** The leakage of oil in the engine compartment could cause a fire. **Corrective Action:** Replace gasket cover with revised cover; RTV sealant will be applied in place of a gasket.

PLYMOUTH SUNDANCE 1987

System: Fuel. **Vehicle:** Vehicles equipped with 2.2L turbocharged engine. **Defect:** Fuel leakage may occur in low ambient temperature operation at connections of an engine compartment fuel supply hose to the pressure regulator and to the fuel rail. **Consequence:** In the presence of an ignition source, fuel leakage could result in a fire. **Corrective Action:** Relocate pressure regulator; replace fuel supply with formed hose with revised routing configuration to ensure sealing integrity.

PLYMOUTH SUNDANCE 1988

System: Front passenger seat lap belt. **Vehicle:** Passenger cars. **Defect:** Front passenger seat lap belt retractor, which incorporates a child seat belt locking feature, may malfunction. **Consequence:** Seat belt lock would extract, and child seat may move out of its restrained position. **Corrective Action:** Replace front passenger seat lap retractor with a redesigned retractor.

System: Automatic shoulder restraints. **Vehicle:** Passenger cars with automatic shoulder restraints. **Defect:** The automatic shoulder restraint systems can malfunction and become inoperative. **Consequence:** Seat occupants without shoulder restraints are subject to increased risk of injury in the event of a sudden stop or vehicle crash. **Corrective Action:** Replace the system drive and rail assembly with revised components. **Note:** While the automatic shoulder restraint system may not function, the restraint system can be operated manually, and should be used to preserve the safety of the seat occupant.

PLYMOUTH SUNDANCE 1989

System: Engine valve cover gasket. **Vehicle:** Passenger cars, light trucks and minivans. **Defect:** The engine valve cover gasket may dislodge, allowing an engine oil leak at the gasket. **Consequence:** The leakage of oil in the engine compartment could cause a fire. **Corrective Action:** Replace gasket cover with revised cover; RTV sealant will be applied in place of a gasket.

System: Automatic shoulder restraints. **Vehicle:** Passenger cars with automatic shoulder restraints. **Defect:** The automatic shoulder restraint systems can malfunction and become inoperative. **Consequence:** Seat occupants without shoulder restraints are subject to increased risk of injury in the event of a sudden stop or vehicle crash. **Corrective Action:** Replace the system drive and rail assembly with revised components. **Note:** While the automatic shoulder restraint system may not function, the restraint system can be operated manually, and should be used to preserve the safety of the seat occupant.

PLYMOUTH SUNDANCE 1990

System: Engine valve cover gasket. **Vehicle:** Passenger cars, light trucks and minivans. **Defect:** The engine valve cover gasket may dislodge, allowing an engine oil leak at the gasket. **Consequence:** The leakage of oil in the engine compartment could cause a fire. **Corrective Action:** Replace gasket cover with revised cover; RTV sealant will be applied in place of a gasket.

PLYMOUTH SUNDANCE 1991

System: Front disc brake caliper guide pin bolts. **Vehicle:** Passenger cars. **Defect:** Front disc brake caliper guide pin bolts may not have been adequately torqued and could loosen. **Consequence:** This could cause reduced braking effectiveness and could result in an accident. **Corrective Action:** Properly torque front brake caliper guide pin bolts to 250 pounds.

PLYMOUTH SUNDANCE 1992

System: Steering; upper steering column coupling bolt. **Vehicle:** Passenger vehicles; sedans, convertibles and minivans. **Defect:** The zinc-plating operation performed on the upper steering column shaft coupling bolt caused hydrogen embrittlement and breakage of the bolt. **Consequence:** Fractures of the upper steering column shaft coupling bolt result in a lack of coupling load on the shaft and loss of steering control. **Corrective Action:** Replace the zinc-plated bolt with a phosphate-plated bolt.

PLYMOUTH TURISMO 1987

System: Fuel. **Vehicle:** Passenger vehicles. **Defect:** Pressure regulator installed in the fuel supply plumbing system leaks fuel into the engine compartment. **Consequence:** Fuel leaks can result in a fire when near a source of ignition. **Corrective Action:** The fuel supply pressure regulator assembly will be replaced with a new assembly to ensure integrity of the fuel supply system.

PLYMOUTH TRUCK VOYAGER 1987

System: Structure; hatchback locks and latches. **Vehicle:** Light-duty passenger minivans; 1984 through 1995 models without remote release; 1984 through 1995 models with remote release. **Description of Alleged Defect:** This is not a safety recall. There has been no determination that a safety defect exists with the minivan latches. Chrysler is conducting a service campaign to replace the liftgate latch assembly of the affected minivans. In a collision, the rear liftgate latch assembly could open. **Consequence of Alleged Defect:** If the liftgate latch opens, occupants can be ejected, resulting in significantly increased risk of injury or death. **Corrective Action:** Chrysler dealers will replace the liftgate latch with a new, stronger latch assembly without charge. **Note:** This is not a safety recall. There has been no determination that a safety defect exists with the minivan latches. However, Chrysler has decided to provide a stronger latch without charge. Owners can contact Chrysler at (800) MINIVAN [(800) 646-4826].

PLYMOUTH TRUCK VOYAGER 1988

System: Fuel tanks. **Vehicle:** Vans. **Defect:** Fuel tanks may have been damaged during tank manufacture. **Consequence:** This could result in fuel leakage, with the potential for a fire. **Corrective Action:** Replace fuel tanks as necessary.

System: Fuel tanks. **Vehicle:** Vans. **Defect:** Fuel tanks may be constructed of improper material. **Consequence:** Fuel could leak at the tank seam which, in the presence of an ignition source, could result in a fire. **Corrective Action:** Replace suspect fuel tanks.

System: Structure; hatchback locks and latches. **Vehicle:** Light-duty passenger minivans; 1984 through 1995 models without remote release; 1984 through 1995 models with remote release. **Description of Alleged Defect:** This is not a safety recall. There has been no determination that a safety defect exists with the minivan latches. Chrysler is conducting a service campaign to replace the liftgate latch assembly of the affected minivans. In a collision, the rear liftgate latch assembly could open. **Consequence of Alleged Defect:** If the liftgate latch opens, occupants can be ejected, resulting in significantly increased risk of injury or death. **Corrective Action:** Chrysler dealers will replace the liftgate latch with a new, stronger latch assembly without charge. **Note:** This is not a safety recall. There has been no determination that a safety defect exists with the minivan latches. However, Chrysler has decided to provide a stronger latch without charge. Owners can contact Chrysler at (800) MINIVAN [(800) 646-4826].

PLYMOUTH TRUCK VOYAGER 1989

System: Engine valve cover gasket. **Vehicle:** Passenger cars, light trucks and minivans. **Defect:** The engine valve cover gasket may dislodge,



People Saving People

1-888-DASH-2-DOT

Vehicle Owner's Questionnaire

Office of Defects Investigation

VOQ Confirmation

Owner Information

First Name: [REDACTED]

Last Name: [REDACTED]

MI: [REDACTED]

Organization: [REDACTED]

Address 1: [REDACTED]

Address 2: [REDACTED]

City: [REDACTED]

State: [REDACTED]

Zip: [REDACTED]

Home Phone: [REDACTED]

Work Phone: [REDACTED]

Ext: [REDACTED]

Fax Number: [REDACTED]

Email Address: [REDACTED]

Would you like to receive a mailed signature card authorizing release of your vehicle information to manufacturers? Yes

Vehicle Information

Vehicle Identification Number (VIN): 1P3XP48D4LN208267

Vehicle Make: Plymouth Vehicle Model: Sundance RS

Vehicle Year: 1990 Current Odometer Reading: 100400

Purchase Date: 11/96 New or Used: Used

Engine Size: 2.2LL4EFI/ Antilock Brakes: No

No. Cylinders: 4 Driverside Airbag: Yes

Fuel Injection: Yes Passengerside Airbag: No

Turbo: No Side Airbag - Driver: No

Fuel Type: Gas Side Airbag - Passenger: No

Drivetrain: Front 3-Point Belt: No

Cruise Control: No Motor Belt: No

Body Style: 4-Door 2-point Belt: No

Dealer Information

Name: OWL ENTERPRISES, INC.
Address: 726 N Main St
City: Mt Prospect
State: IL
Zip: 60056
Phone: (847) 394-5301

Failed Component/Part Information

Major Assembly	Description	Location	Location	Part	Num.	Failure	Failure	Failure
		Left-Right	Front-Rear	Type	Failures	Date	Mileage	Speed
	Crash	Fire	Driver Airbag Deployed	Driver Sidebag Deployed	Passenger Airbag Deployed	Passenger Sidebag Deployed	Num. Injured	Num. Fatalities
ENGINE	Valve Cover Gasket	NA	Front	Original	2	08/19/1998	82000	10
	No	No	NA	NA	NA	NA	NA	NA
FUEL: FUEL LINES FITTINGS AND PUMP	Fuel Pump	NA	Front	Original	NA	03/24/2000	96500	35
	No	No	NA	NA	NA	NA	NA	NA
ENGINE COOLING SYSTEM	Radiator & Hoses	NA	Front	Original	NA	06/11/1998	80000	35
	No	No	NA	NA	NA	NA	NA	NA
BRAKES: HYDRAULIC LINES: FITTINGS	Brakes Rotor, Shoes, Lines & Calipers	NA	NA	Original	2	01/25/1999	87835	40
	No	No	NA	NA	NA	NA	NA	NA

Information on Tire Failure

DOT Number: NA
Manufacturer: NA
Tire Name: NA
Complete Tire Size: NA

Comments: The Sundance is a dangerous car to drive. The valve cover gasket allows oil to spill all over the engine. It can start a fire. The seat belt for the driver fails to retract. The air bags are a major problem. Oil sending unit needs replacing. The car is a fire hazard. Also, the spark plugs keep "fowling out". The engine shakes & bucks when put in reverse. The brakes need constant replacing & the cylinders need to be replaced. There are more problems with it. This is all I will report for now. It's late at night.

Submit VOQ to NHTSA



[Send mail to the Web Master](#)



Office of Defects Investigation Recall Database

Call the toll free at (888) 327-4236 to report safety defects or to obtain information on cars, trucks, child seats, highway or traffic safety.

Report Date: February 14, 2000 01:58:39 PM

Year: 1990

Make: PLYMOUTH

Model: SUNDANCE

Manufactured From: SEP 1988 To: SEP 1989

Year of Recall: '89

Type of Report: Vehicle

Summary.

*Our car was
briet Mar, 90.*

THE ENGINE VALVE COVER GASKET MAY DISLOCATE AND ALLOW AN ENGINE OIL LEAK AT THE GASKET.

THE LEAKAGE OF OIL IN THE ENGINE COMPARTMENT COULD CAUSE A FIRE.

REPLACE GASKET COVER WITH REVISED COVER, AND RTV SEALANT WILL BE APPLIED IN PLACE OF A GASKET.

SYSTEM: ENGINE VALVE COVER GASKET.

VEHICLE DESCRIPTION: PASSENGER CARS, LIGHT TRUCKS, AND MINIVANS.

This search returned 1 record.

Subject: Re: Sundance Recall -Delegated

Date: Thu, 21 Sep 2000 16:36:37

From: "Webmaster <NHTSA>" <Webmaster@nhtsa.dot.gov>

To: TOMORROW@IMAXX.NET

Dear Cathy

If you would like to file a complaint, you can contact our hotline at 800-424-9393 or go to our website at www.nhtsa.dot.gov and fill out a complaint form.

1-888-327-4236

-----Original Message-----

From: Postmaster@NHTSA.DOT.GOV [mailto:Postmaster@NHTSA.DOT.GOV] On

Behalf Of webmaster@NHTSA.DOT.GOV

Sent: Friday, September 15, 2000 12:10 AM

To: ckirksey@aproposint.nhtsa.dot.gov

Subject: Sundance Recall -Delegated <3800301.13456.143.20/end>

Re: "Tomorrow@Imaxx.net" 09/15/00 00:06

I contacted the manufacturer because we were having problems with the valve cover gasket on our Plymouth Sundance. The manufacturer representative replied that my 1990 Plymouth Sundance was built in March of 1990. We had the gasket repaired. Now, the car has been driven many miles after the repair, but now the engine is leaking oil all over the place. The brake fluid is also leaking. The engine smells and I am afraid that we may have a fire. Can you help us in this situation. Thanks, Cathy Morrow

Dear Cathy
If you would like to file a complaint, you can contact our hotline at 800-424-9393 or go to our website at www.nhtsa.dot.gov and fill out a complaint form.

Date: Thu, 21 Sep 2000 16:36:37
From: "Webmaster <NHTSA>" <Webmaster@nhtsa.dot.gov>
To: TOMORROW@IMAXX.NET

Subject: Re: Sundance Recall -Delegated

Sep 02, 2000 8:34 AM

Service # 49610 Page 2

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*****  
*  
* THANK YOU FOR STOPPING AT CAR-X MUFFLER *  
* AND BRAKE SHOP AND COMPARING PRICES *  
* OUR HOUR'S ARE MON. THRU FRIDAY *  
* 7:30 TILL 6:00 & *****  
* 7:30 TILL 4:00 ON SATURDAY *  
* 847-392-0600 PLEASE CALL *****  
*****
```

Waste Disposal and shop supplies cover waste charges and miscellaneous material associated with the work performed.

I am entitled to have replaced parts without charge except where the repairs are carried out free, the part is exchanged for a retuned or reconditioned part or the replaced part is subject to warranty and must be returned to the manufacturer.

HOLE IN FLOOR BOARD

OIL LEAKS ↑

BAD O2 SENSOR!

TRANS LEAK

DRIVER'S SHOULDER

HARNES FAILS TO RETRACT

VEHICLE
 Maroon 1990 PLYMOUTH SUNDANCE 4-135
 2.2L

ANTHONY'S AUTOMOTIVE INC.
495 S ARTHUR AVE
Arlington Hts, IL 60005
847-392-3742

ODOMETER IN VN
 96510

ODOMETER OUT LICENSE NO P.O. NUMBER
 96510

WRITTEN BY

TECHNICIAN KEY LOCK

PAID BY INVOICED ON
 Visa (03/24/2000)

Parts

Qty	Mfg	Part	Description	Each	Extended	T
1	CTR	P74629H	ELECTRIC FUEL PUMP	267.22	267.22	T

Labor

Hrs	Labor Operations (Jobs)	Extended
	CHECK OUT NO START, HOOK UP	
1.0	SCANNER CHECK FOR CODES	55.00
	HOOK UP FUEL PRESSURE GADGE	
	FOUND BAD FUEL PUMP	
2.0	R&R PUMP, ELECTRIC FUEL	110.00

Payments:

Visa	462.91
Total Paid:	462.91

Totals

Estimate Total: 462.91

Parts:	267.22
Labor:	165.00
Shop Supplies:	8.64
Tax:	22.05
Total:	462.91

Any warranties on the products sold hereby are those made by the product manufacturer. The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

SIGNATURE

Thank you for your business

Vehicle Repair History
Customer: KATHY MORROW
1990 PLYMOUTH SUNDANCE FWD - 4-135 2.2L EFI

Completed Date	Invoice No	Technician	Jobs	Cost
02/23/98	1531		REPAIR REVERSE LIGHT SOCKETS	\$26.00
06/11/98	1727		R & R RADIATOR & HOSES THERMOSTAT &/OR OUTLET - R&R w/air cond	45 VISA, 414.51
07/23/98	1832		CHECK OIL CHARGING SYSTEM OK, LOAD TEST BATTERY FOUND DEAD CELL R & R BATTERY	106.62 - New Battery
08/19/98	1855		GASKET, VALVE COVER - R&R	96.13 - VISA
11/11/98	2024		TRANS SERVICE	66.40
01/25/99	2190		R & R FRONT BRAKES	
01/25/99	2190		R & R REAR BRAKES	573.48
01/25/99	2190		REAR BRAKE SYSTEM	
04/02/99	2333		CHECK OUT NO START FOUND BAD MAGNETTES	
04/02/99	2333		PICK UP COIL HAD CAUSED BY IGNITION WIRES	
04/02/99	2333		INSTALLED IN PROPER	
04/02/99	2333		TUNE UP ENGINE REPLACE ALL PARTS	265.64

1999

Credited to the account of the within-named payee

04/20/99

NAME ADDRESS

VEHICLE
Maroon 1990 PLYMOUTH SUNDANCE FWD
4-135 2.2L FFJ

ANTHONY'S AUTOMOTIVE INC.
495 S ARTHUR AVE
Arlington Hts, IL 60005
847-392-3742

MILEAGE IN VIN
58835

LICENSE NO
IL P. O. NUMBER

WRITTEN BY

TECHNICIAN

KEY LOCK

PAID BY
Check 2565

INVOICED ON
04/02/99

Parts

Labor

Qty	Mfg	Part	Description	Each	Extended	Hrs	Labor Operations (Jobs)	Extended
4	ACP	R44XLS	RESISTOR PLUG	3.99	15.96	T		
1	STD	CH-408	DISTRIBUTOR CAP	16.49	16.49	T	1.0	CHECK OUT NO START FOUND
1	STD	CH-307	ROTOR	8.10	8.10	T		
1	STD	7454	WIRE SET-CUSTOM	34.09	34.09	T		
1	STD	LX-124	MAGNETIC PICK-UP	64.54	64.54	T		
						1.0	PARTS	55.00

Any warranties on the products sold hereby are those made by the product manufacturer. The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Payments:	
Check #2565	265.64
Total Paid:	265.64

Totals	
Estimate Total: 265.64	
Parts:	139.18
Labor:	110.00
Shop Supplies:	4.98
Tax:	11.48
Total:	265.64

SIGNATURE _____

Thank you for your business.

NAME/ADDRESS		VEHICLE		ANTHONY'S AUTOMOTIVE INC. 495 S ARTHUR AVE Arlington Hts, IL 60005 847-392-3742	
[REDACTED]		Maroon 1990 PLYMOUTH SUNDANCE FWD 4-135 2.2L EFI			
		MPLEAGE IN	VIN	WRITTEN BY	
87835					
		LICENSE NO.	P.O. NUMBER		
		IL			
TECHNICIAN	KEY HOOK	PAY BY	INVOICED ON		
		Check 2592	01/25/99		

Parts						Labor		
Qty	Mfg	Part	Description	Each	Extended	Hrs	Labor Operations (Jobs)	Extended
1	WAG	L110446	F LEFT CALIPER-LOADED	58.45	58.45	1.5	R & R FRONT BRAKES	75.00
1	WAG	L110445	F RIGHT CALIPER- LOADED	58.45	58.45	1.5	R & R REAR BRAKES	75.00
2	RDR	5329	BRAKE ROTOR	49.17	98.34	0.5	BLEED BRAKE SYSTTM	25.00
1	WAG	PAB519	R BRAKE SHOE-REMAN	25.10	25.10			
2	WAG	F107476	W C ASSY	40.50	81.00			
1	WAG	F107180S	COMBI KIT	21.90	21.90			
2	ZFC	131	BRAKE CLEANER	4.75	9.50			
1	CAN	360	BRAKE LINES	5.51	5.51			

Any warranties on the products sold hereby are those made by the product manufacturer. The seller hereby expressly disclaims all warranties, either expressed or implied, including any implied warranty of merchantability or fitness for a particular purpose, and neither assures nor authorizes any other person to assume for it any liability in connection with the sale of said products.

Payments:	
Check #2592	573.48
Total Paid:	573.48
Totals	
Estimate Total:	573.48
Parts:	358.25
Labor:	175.00
Shop Supplies:	10.67
Tax:	29.56
Total:	573.48

SIGNATURE _____

Thank you for your business.

17473

INVOICE



PAGE 1

1400 E. Dundee Rd. Palatine, IL 60067
(847) 776-0000

SERVICE ADVISOR: 200 JOHN KOTTKE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
DK. RED	90	PLYMOUTH SUNDANCE	1P3XP48D4LN208267	CPASEC1	64970/64970	T469	
IN SERVICE DATE	DEL DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
16MAR90			17:00 17APR97		0.00		17APR97

DATE VEHICLE RECEIVED: 07:11 17APR97
 DATE OWNER NOTIFIED: 11:18 17APR97
 OPTIONS: DLR:62971 ENG:2.2 TRN:3SPD-AUTO
 1)WO55/NOT TRANSFERRED/NO WARR.

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A CK SMELL OF GAS AT TIDLE TURN OFF AND ON AND SMELL THRU VENTS							
99 REPLACE PRESSURE FUEL HOSE IN ENGINE COMPARTMENT AND FUEL FILTER							
			6	C		93.00	93.00
1	4443461	FILTR	PKG-FUEL & CLAMP		27.50	27.50	27.50
8	6500651	CLAMP			1.45	1.45	11.60

CUSTOMER PAY SHOP SUPPLY/ENVIRONMENTAL CHARGE FOR REPAIR ORDER							6.00

WIA

PAID
APR 17 1997

FEENY DODGE, INC.

STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS	
<p>The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items. NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.</p> <p>I HEREBY AUTHORIZE THE REPAIR WORK TO BE DONE ALONG WITH THE NECESSARY MATERIAL, AND HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THE CAR OR TRUCK HEREBY DESCRIBED ON STREETS, HIGHWAYS, OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. AN EXPRESS MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON THE CAR OR TRUCK TO SECURE THE AMOUNT OF REPAIRS THEREYO. ALL PARTS AND LABOR GUARANTEED FOR 12 MONTHS OR 12,000 MILE WHICHEVER OCCURS FIRST.</p> <p>NOTICE TO THE PUBLIC: THIS BUSINESS IS REQUIRED TO BE LICENSED BY THE ILLINOIS SECRETARY OF STATE, GEORGE H. RYAN, PURSUANT TO ILLINOIS REVISED STATUTES, CHAPTER 95 1/2 SEC. 5-301. ANY COMPLAINTS AS TO THE QUALITY OF SERVICE OBTAINED THERE MAY BE BROUGHT TO THE ATTENTION OF THE ILLINOIS ATTORNEY GENERAL.</p>	LABOR AMOUNT	93.00	
	PARTS AMOUNT	39.10	
	GAS, OIL, LUBE	0.00	
	SUBLET AMOUNT	0.00	
	MISC /RENTAL	6.00	
	TOTAL CHARGES	138.10	
	LESS DEDUCTIBLE/COUPON	0.00	
	SALES TAX	3.23	
	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	141.33

CUSTOMER COPY

