


 US Department
of Transportation

 National Highway
Traffic Safety
Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire**
POSTED
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline
FOR AGENCY USE ONLY

Date Received

Od. of

dt

dd. of

up

Reference No.

QC'd
559921
OWNER INFORMATION (Type or Print)

Name

Device Telephone Number

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

 Date 2/26/01
PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits)		(Located at bottom of windshield on driver's side)		Make	Model	Year													
1	B	7	K	C	2	3	6	5	X	J	5	2	9	4	9	2	Dodge	Truck/Quad cab 2500	1999
Purchased Date 11/06/98		Dealer's Name Lodi Dodge				Engine Size (CID/CCA) 5.9		☒ Turbo ☐ Diesel ☐ Gas		No. Cylinders 6		☒ Fuel Injection							
☒ New ☐ Used		Dealer's City Lodi				State CA		Zip Code 95240		Vehicle Type		Body Style							
Manufacture Date (on driver's door or pillar) 10/1998		Transmission Type ☐ Manual ☒ Automatic		Restraint System ☒ Driver's Air Bag ☐ Motorcyclist ☒ Passenger's Air Bag ☐ 2-Point Belt ☐ 3-Point Belt		Cruise Control ☒ Yes ☐ No		Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel		☐ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other							

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☐ No
Power steering pump			

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):	Failed Part(s) Available? ☐ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

The power steering pump leaked a LARGE amount of power steering fluid. We had NO power ^{STEERING} or Power Brakes. They both didn't work After about 10 Minutes of running it in the driveway they both started working again. We tow a 5th wheel and to have NO power brakes and power steering could be very bad. Dodge dosen't know why they quit and why they came back on. They replaced the power steering pump but don't know if that was the problem.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect if NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.