



US Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED
RECEIVED
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OFFICE OF PRODUCT INVESTIGATION
559837
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REFERENCE NO. _____
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OWNER INFORMATION (TYPE OR PRINT)
NAME _____
ADDRESS _____
CITY _____ STATE _____ ZIP _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER _____ DATE _____

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. **1F0K10S9VHA58756** VEHICLE MAKE **FORD** VEHICLE MODEL **E-450** MODEL YEAR **1997**
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING _____ DATE PURCHASED _____ DEALER'S NAME, CITY & STATE _____ ENGINE SIZE (CID/CC/L) _____ TURBO DIESEL GAS FUEL INJECTN
 NEW USED NO. CYLINDERS **4**

TRANSMISSION TYPE MANUAL AUTOMATIC ANTILOCK BRAKES YES NO RESTRAINT SYSTEM DRIVERSIDE AIRBAG MOTORBELT PASSENGERSIDE AIRBAG 3-POINT BELT 2-POINT BELT CRUISE CONTROL YES NO OFF-VEHICLE FRONT REAR 4-WHEEL BODY STYLE STAWAG _____ HATCH BK _____ 4 DR _____ VAN _____ 2 DR _____ PK UP TRK _____ OTHER _____

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT **STRUCTURE** PART NAME(S) **FR. CR. MEMBER** LOCATION LEFT FRONT RIGHT REAR FAILED PART(S) ORIGINAL REPLACEMENT
NO. OF FAILURES **(DB)** DATE(S) OF FAILURE(S) **2/6/97** MILEAGE AT FAILURE(S) **87930** VEHICLE SPEED AT FAILURE(S) _____ MANUFACTURER CONTACTED YES NO NHTSA PREVIOUSLY CONTACTED YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT YES NO FIRE YES NO NUMBER PERSONS INJURED _____ NUMBER OF FATALITIES _____ PROPERTY DAMAGE ESTS _____ POLICE REPORTED YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

FRONT CROSS MEMBER CRACKING AT MAIN FRAME. FORD HAS ISSUED A SERVICE BULLETIN #991411 TO ADDRESS THIS CONDITION. REWELDING OR CROSSMEMBER HAS NOT CORRECTED PROBLEM; STILL CRACKING. REMOVE w/ SUPPORT ADDED.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 Public Law 93-579
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.