Form Approved: O.M.B. No. 2127-0008

US Department of Transportation

National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

RECEIVED FEB 26 AM 11:11 OFFICE OF CONSUMER INFORMATION

Qc'd Posted

559836

REFERENCE NO.

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS [redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER | DATE

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*	VEHICLE MAKE	VEHICLE MODEL	MODEL YEAR
1FDKE30S8VHA61530	FORD	E-450	1997

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING | DATE PURCHASED ____ ☒ NEW ☐ USED | DEALER'S NAME, CITY & STATE | ENGINE SIZE (CID/CC/L) ____ NO. CYLINDERS 10 | ☐ TURBO ☐ DIESEL ☐ GAS ☒ FUEL INJECTN

TRANSMISSION TYPE: ☐ MANUAL ☒ AUTOMATIC

ANTILOCK BRAKES: ☒ YES ☐ NO

RESTRAINT SYSTEM: ☐ DRIVERSIDE AIRBAG ☐ MOTORBELT ☐ PASSENGERSIDE AIRBAG ☐ 3-POINT BELT ☐ 2-POINT BELT

CRUISE CONTROL: ☒ YES ☐ NO

DRIVETRAIN: ☐ FRONT ☐ REAR ☐ 4-WHEEL

BODY STYLE: STAWAG ____ 4 DR ____ 2 DR ____ HATCH BK ____ VAN ____ PK UP TRK ____ OTHER ____

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT: STRUCTURE (13100000)

PART NAME(S): FRAME/CROSSMEMBER

LOCATION: ☐ LEFT ☒ FRONT ☐ RIGHT ☐ REAR

FAILED PART(S): ☒ ORIGINAL ☐ REPLACEMENT

NO. OF FAILURES: (DB)

DATE(S) OF FAILURE(S): 1/30/97

MILEAGE AT FAILURE(S): 113642

VEHICLE SPEED AT FAILURE(S):

MANUFACTURER CONTACTED: ☐ YES ☐ NO

NHTSA PREVIOUSLY CONTACTED: ☒ YES ☐ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT	FIRE	NUMBER PERSONS INJURED	NUMBER OF FATALITIES	PROPERTY DAMAGE EST$	POLICE REPORTED
☐ YES ☒ NO	☐ YES ☒ NO				☐ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

FRONT CROSSMEMBER CRACKING AT MAIN FRAME. FORD HAS ISSUED A SERVICE BULLETIN #991411 TO ADDRESS THIS CONDITION. [redacted]

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

HS-Form 350 (Rev. 5-92)