



US Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE
NATIONWIDE 1-800-424-9293
DC METRO AREA 202-366-0123

Posted

FOR AGENCY USE ONLY

DATE RECEIVED: 01 FEB 26 AM 11:10

OFFICE: DEFECTS INVESTIGATION

559832

DAY: [REDACTED] CODE: [REDACTED]

REFERENCE NO: [REDACTED]

OWNER INFORMATION (TYPE OR PRINT)

NAME: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER: _____ DATE: _____

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.: 1FDKX0SOVHA58749

VEHICLE MAKE: FORD

VEHICLE MODEL: E-450

MODEL YEAR: 1997

LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING: [REDACTED]

DATE PURCHASED: _____

DEALER'S NAME, CITY & STATE: _____

ENGINE SIZE (CID/CC/L): V-10

NO. CYLINDERS: 10

TURBO DIESEL GAS FUEL INJECTN

TRANSMISSION TYPE: MANUAL AUTOMATIC

ANTILOCK BRAKES: YES NO

RESTRAINT SYSTEM: DRIVERSIDE AIRBAG MOTORBELT PASSENGERSIDE AIRBAG 3-POINT BELT 2-POINT BELT

CRUISE CONTROL: YES NO

DRIVETRAIN: FRONT REAR 4-WHEEL

BODY STYLE: STAWAB _____ HATCH BK _____ 4 DR _____ VAN _____ 2 DR _____ PK UP TRK _____ OTHER _____

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT: STRUCTURE (13100000)

PART NAME(S): FRAME/CROSSMEMBER

LOCATION: LEFT FRONT RIGHT REAR

FAILED PART(S): ORIGINAL REPLACEMENT

NO. OF FAILURES: (DB)

DATE(S) OF FAILURE(S): 2/6/97

MILEAGE AT FAILURE(S): 61,362

VEHICLE SPEED AT FAILURE(S): _____

MANUFACTURER CONTACTED: YES NO

NHTSA PREVIOUSLY CONTACTED: YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT: YES NO

FIRE: YES NO

NUMBER PERSONS INJURED: _____

NUMBER OF FATALITIES: _____

PROPERTY DAMAGE ESTS: _____

POLICE REPORTED: YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(ES)

FRONT CROSSMEMBER CRACKING AT MAIN FRAME. FORD HAS ISSUED A SERVICE BULLETIN #991411 TO ADDRESS THIS CONDITION.

[REDACTED]

The Privacy Act of 1974 Public Law 90-679

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.