



US Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9090
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

RECEIVED

FEB 26 1997

OFFICE
DEFECTS INVESTIGATION
559831

EA CODE)

152

OWNER INFORMATION (TYPE OR PRINT)

NAME: [REDACTED]
ADDRESS: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. *

1F DKEY0S1VHF61532

VEHICLE MAKE

FORD

VEHICLE MODEL

E-450

MODEL YEAR

1997

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

[REDACTED]

DATE

PURCHASED

NEW USED

DEALER'S NAME, CITY & STATE

ENGINE SIZE (CID/CC/L)

NO. CYLINDERS

TURBO
 DIESEL
 GAS
 FUEL INJECTOR

TRANSMISSION TYPE

MANUAL
 AUTOMATIC

ANTILOCK BRAKES

YES
 NO

RESTRAINT SYSTEM

DRIVERSIDE AIRBAG MOTORBELT
 PASSENGERSIDE AIRBAG
 3-POINT BELT 2-POINT BELT

CRUISE CONTROL

YES
 NO

DRIVETRAIN

FRONT
 REAR
 4-WHEEL

BODY STYLE

STAWAG _____ HATCH BK
4 DR _____ VAN
2 DR _____ PK UP TRK
OTHER _____

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT
STRUCTURE
(131000000)

PART NAME(S)
FRAME/CROSSMEMBER

LOCATION

LEFT FRONT
 RIGHT REAR

FAILED PART(S)

ORIGINAL
 REPLACEMENT

NO. OF FAILURES

(03)

DATE(S) OF FAILURE(S)

1/30/97

MILEAGE AT FAILURE(S)

10750

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER CONTACTED

YES NO

NHTSA PREVIOUSLY CONTACTED

YES NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

YES NO

FIRE

YES NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE EST\$

POLICE REPORTED

YES NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

FRONT CROSSMEMBER CRACKING AT MAIN FRAME.
FORD HAS ISSUED A SERVICE BULLETIN #991411 TO ADDRESS THIS CONDITION.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.