



POSTED

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4238)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY
 Date Received: FEB 20 2001
 Office Defects Index: 559749
 Daytime Telephone Number: ()
 Od. or dt. up. Reference No.

OWNER INFORMATION (Type or Print)

Name: [Redacted]
 Street: [Redacted]
 City: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 1/1

PRODUCT INFORMATION

Vehicle Identification No. (VIN): 3MEFM7HWS6L600040
 Make: MERCURY
 Model: GRAND MARQUIS
 Year: 2001
 Purchased Date: [Blank]
 Dealer's Name: Central Lincoln Mercury
 Dealer's City: HARRISBURG
 State: PA
 Zip Code: 17111
 Engine Size (CID/OCL): [Blank]
 No. Cylinders: [Blank]
 Transmission Type: Manual Automatic
 Restraint System: Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt
 Cruise Control: Yes No
 Drivetrain: Front Rear 4-Wheel
 Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other
 Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): [Blank]
 Location: Left Right Front Rear
 Failed Part(s): Original Replacement
 Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: [Blank] Tire Name: [Blank] Complete Tire Size: [Blank]
 No. of Failures: [Blank] Date(s) of Failure(s): [Blank] Mileage at Failure(s): [Blank] Vehicle Speed at Failure(s): [Blank]
 Failed Part(s) Available? Yes No
 NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash: Yes No
 Fire: Yes No
 Number of Persons Injured: [Blank]
 Number of Fatalities: NOT YET
 Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):
 My new mercury Grand Marquis 2001
 accelerator, at a very fast speed for no reason at all
 it is and accident waiting to happen because
 when I drive this car I do not know when it will
 go out of control. Don't get a Pro B. A about driving
 I had the speed control unhook to no avail above is
 and idea where the speed control buttons are
 located John G. Carmation 3049 Conly St Harrisburg Pa 17103

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Dear Mr. Armstrongs Neighbor, While Riding in
his 2001 Mercury Grand Marquis it accelerated at
a very fast speed this happened while driving and
slowing down for a red light while his foot was on
the brake and still accelerated while stopped.
the speed control was disconnected, the owner rested
his arms on the steering wheel and pushed the speed control
button, but this idea of disconnecting the speed control
wire did not solve the problem. Where they put the speed
control mechanism is a dangerous spot on the steering wheel
column. I am afraid many people will get hurt.

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

NOTARIAL SEAL
WALTER L. WINCH, Notary Public
Susquehanna Twp., Dauphin County
My Commission Expires July 9, 2001



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(VQQ)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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National Highway Traffic Safety
Administration

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