



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received: _____
 Od or rt: _____
 rt: _____
 up: _____
 Reference No: _____

OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

559716
 [Redacted VIN]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: 02/09/2001

PRODUCT INFORMATION

Vehicle Identification No. (VIN): 1G3HY53L3N1836756 (Located at bottom of windshield on driver's side)
 Make: OLDSMOBILE Model: 88 Royale LS Year: 1992
 Purchased Date: 07-25-2000 Dealer's Name: CALIFORNIA CHEVROLET
 Dealer's City: ESCOBEDO, CA State: CA Zip Code: _____
 Engine Size (CID/CC/L): 3.8 No. Cylinders: 6
 Turbo Diesel Gas Fuel Injection
 New Used
 Manufacture Date (on driver's door or pita): N/A
 Transmission Type: Manual Automatic
 Restraint System: Driverside Air Bag Motorbell Passengerside Air Bag 2-Point Belt 3-Point Belt
 Cruise Control: Yes No
 Drivetrain: Front Rear 4-Wheel
 Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other
 Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): FENDERS / HOOD / RADIATOR / HEADLIGHTS / SIDE MARKERS
 Location: Left Right Front Rear
 Failed Part(s): Original Replacement
 Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: N/A Tire Name: N/A Complete Tire Size: N/A
 No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____
 Failed Part(s) Available?: Yes No
 NHTSA Previously Contacted?: Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash: Yes No
 Fire: Yes No
 Number of Persons Injured: 4 / MINOR
 Number of Fatalities: 0
 Reported to Manufacturer: Yes No Oldsmobile Dealer

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies): P-4 FENDER/RADIATOR TIPS DURING A LEFT TURN (R/P-1 MOVING) WAS IN MIDDLE OF TURN TURNING P-2 SWAYED TO MIDDLE OF ROAD AND TO P-3 BLOCKING APPROX 1/2 IN OF TRAFFIC GOING INTO DRIVE WAY. P-4 SAW CAR TO BE NEARLY STOPPED ENOUGH FOR ME TO CHANGE ONLY MY SHOULDER (LEFT), AND WHEN I LOOKED BACK BEHIND I COULDN'T SEE IN TIME EVEN WITH (A.C.S.) BEFORE FEAR-INSTANT P-2 AS A DEAD STOP. THE FRONT OF THE CHEVROLET DROPPED DOWN/DROPPED DURING HARD BRAKING AND THE BUMPER WENT BEHIND P-2 AND NEVER TOOK THE IMPACT, AND A 15 MPH IMPACT COST \$600.00 DOLLARS WORTH OF DAMAGE TO HOOD/RADIATOR/HEADLIGHTS/FENDERS/SIDE MARKERS AND -

Continue or back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE CRUMPLE ZONES TOOK THE IMPACT BUT NOT THE FRONT BUMPER, AND THE (DRIVER SIDE AIR BAG NEVER WENT OFF). A 15 MPH IMPACT CAUSED \$15,000.00 DAMAGE TO DAMAGE AND THE BIKE PRICE WAS ONLY \$4400.00, AND IT WAS DEEMED A TOTAL LOSS. THE VEHICLE'S MOTOR, DRIVE TRAIN, EXHAUST WAS NOT DAMAGED, BUT ALL THE MAJOR COILING AND HEADLIGHTS WERE TAKEN OUT AND NOT SERVICEABLE. NO VEHICLE SHOULD BE TOTALLED FOR A 15 MPH FRONT END CRASH, AND THE REPLACEMENT PARTS ARE OBTAINABLE TO FIX AND EXCEED THE FAIR MARKET VALUE OF A PREVIOUSLY RUNNING CAR WITH ONLY 100,000 THOUSAND MILES ON IT, NEW BEARING, NEW BRAKES, NEW BATTERY, NEW FLUIDS AND HEAD LIGHT BULBS. THE FRONT END WAS WRECKED FRONT GLASS AND BROKE APART WHEN HIT, MY 1981 BUICK SKYLARK WAS HIT IN A SIMILAR THE SAME WAY FIVE YEARS AGO AT 25 MPH AND IT WAS REPAIRABLE THAN THE 1992 OLDSMOBILE. ATTACH ADDITIONAL SHEETS IF NECESSARY

PER THE BODY SHOP SAID THAT THIS CAR IS REPAIRABLE NO FRAME DAMAGE OR MAJOR DAMAGE TO MOTOR, BUT WHEN HE LOOKED UP THE REPLACEMENT PARTS HE WAS HORRIFIED AT THE REPLACEMENT COST TO A VEHICLE THAT SHOULDNT OF EVEN TOTALLED, BUT PARTS COST TOO MUCH.

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



Complete and return or place in your car manual for future use



VEHICLE OWNER'S QUESTIONNAIRE (VQQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH 2 DOT

and dial toll free at

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