



US Department
of Transportation
National Highway
Traffic Safety
Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS**
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR OFFICIAL USE ONLY

Date Received _____

RECEIVED

Office of _____

Adm. _____

up. _____

Reference No. _____

559619

OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

Office of _____

Investigative _____

Daytime Telephone Number _____

(_____) _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____

Date 2/3/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 2GTEK19R3W1517149		Make Gmc	Model Z71 light duty pickup	Year 1998
Purchased Date 1/5/98	Dealer's Name Sunrise Pontiac Gmc		Engine Size (CID/CC/L) 3500T	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☐ New ☒ Used	Dealer's City Memphis	State TN	Zip Code 38128	No. Cylinders 8
Manufacture Date (on driver's door or pillar) 10/97	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driverside Air Bag ☐ Motorbelt ☒ Passengerside Air Bag ☒ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☒ Other 3 Doors		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) Vacuum Brake Booster Code sensor on steering Master Cylinder to brakes	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☒ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):	Failed Part(s) Available? ☐ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☒ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Reported to Manufacturer ☒ Yes ☐ No Dealer
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

- 1) 12/23/99 - on trip to Florida, couldn't stop the truck - got to F.W.B. Dealer there replaced the Power vacuum Brake Booster. Had Brakes after that. (mileage on truck 28535)
- 2) January 99 headed to Florida by myself. Truck veered off the interstate. No control in steering. Got towed out of ditch, made it to FLA. No further problems with steering until Oct 99. They replaced a code sensor on steering. Truck ok now. (mileage 35,143)
- 3) No Brakes again! Master Cylinder replaced (mileage 39000) over

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The above mentioned repair ~~seem~~ appear to be defects somehow. We have had regular maintenance performed on this truck, and critical problems seem to occur, like the Brakes and steering. All was covered under warranty except the master cylinder. I feel this truck has recall problems on the Brakes like the 99 & 2000 but not many people have spoke about their problems. The steering problem could have caused me a serious accident. The day of the week they put this truck together must have been A Bad Day. I've owned several vehicles and usually keep them for 10 years and haven't had any problems like these that we have had with this GMC. Trucked have repair tickets on them if needed. I didn't keep my tow ticket.

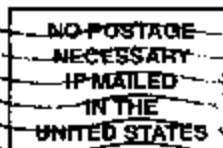
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S
QUESTIONNAIRE
(VQQ)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

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