



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

FEB 13 2001

OFFICE

DEFECTS INVESTIGATION

Vehicle Identification Number

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Reference No.

559611

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Street [REDACTED]
City [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 2.3.01

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) (Located at bottom of windshield on driver's side)		Make	Model	Year
Purchased Date		Dealer's Name		Engine Size (CID/CC/L)
Dealer's City		State	Zip Code	No. Cylinders
<input type="checkbox"/> New <input type="checkbox"/> Used	Transmission Type	Restraint System	Cruise Control	Drivetrain
Manufacture Date (on driver's door or pillar)	<input type="checkbox"/> Manual <input type="checkbox"/> Automatic	<input type="checkbox"/> Driverside Air Bag <input type="checkbox"/> Passenger Air Bag <input type="checkbox"/> 3-Point Belt	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel
Vehicle Type		Body Style		
<input type="checkbox"/> Car <input type="checkbox"/> Sport Utility <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other		<input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location	Failed Part(s)	Handicap Adaptive Equip
	<input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	<input type="checkbox"/> Original <input type="checkbox"/> Replacement	<input type="checkbox"/> Yes <input type="checkbox"/> No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
GOOD YEAR	EAGLE LS	P225-60 R16
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?
2	1-29-01	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	Mileage at Failure(s)	NHTSA Previously Contacted?
	32,615	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	Vehicle Speed at Failure(s)	
	72 MPH	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer
<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	NA	NA	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

WHILE DRIVING ABOUT 72 MPH I FELT A VIBRATION IN MY FRONT TIRES IT WAS ABOUT 3 AM SO I PULLED TO THE SIDE OF THE ROAD TO LOOK AT MY TIRES COULD NOT SEE ANYTHING WRONG SO I THOUGHT A WHEEL WEIGHT HAD CAME OFF SO I DROVE ON WITH THE VIBRATION. THEN I TOOK IT TO NEW CAR DEALER TO HAVE TIRES BALANCE THEY TOLD ME IT WAS A BAD TIRE NOT THE BALANCE

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-368-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

SO I WENT TO THE GOOD YEAR TIRE DEALER
THEY TOLD ME THE RIGHT FRONT TIRE HAD
BELT EDGE SEPERATION A BIG NOT ON THE INSIDE
WALL AND THAT THE LEFT FRONT TIRE WAS GOING
TO DO THE SAME THAT I WAS LUCKY THAT IT HAD
NOT BLOWN OUT THIS SHOULD NOT HAPPEN WITH
A TOP OF THE LINE TIRE WITH ONLY 388 WEAR
THEY TOLD ME THE TWO REAR TIRES WERE OK
BUT I DONT THAT

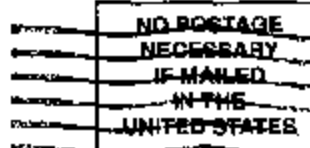
ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

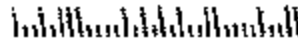


BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S**

QUESTIONNAIRE

(V00)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline

UNIVERSITY TIRE & SERVICE CENTER

107 S 40TH AVE
HATTIESBURG, MS 39402
(601)264-3436



PRODUCT ADJUSTMENT
176452

01/30/01 01/30/01
09:43 AM 10:36 AM
TERR: 5229
NONSIG: 169841

PAGE: 01

BILL TO [REDACTED]

VEH YEAR&MAKE. 98 BUICK VEHICLE MODEL. REGAL GS SALESMAN..... 009
TYPE OF DRIVE. F CORRECTION.... N

TIRE NUMBER... 01 ADJUST TYPE... B TIRE SERIAL ID M6X0BMWR347
PRODUCT CODE... 706346034 TREAD DEPTH... 7/32 PURCHASE DATE. 10/10/98
DESCRIPTION... P225/60R16 97S S2 EAGLE LS B01RPTL AN/GS NUMBER..
PERCENT WEAR.. 38 % BUYING PRICE.. \$166.26 EXCISE TAX... \$.00
E/4 CONC AMT.. \$.00 ALLOWANCE AMT. \$103.08 REPLACE PRICE: \$63.18
TIRE CONDITION GB BELT EDGE SEPERATION
WHEEL POSITION RF ORIGINAL EQUIP Y
SCRAP/RTN COLL S CONC APPROVAL.

TIRE NUMBER... 02 ADJUST TYPE... B TIRE SERIAL ID M6X0BMWR347
PRODUCT CODE... 706346034 TREAD DEPTH... 7/32 PURCHASE DATE. 10/10/98
DESCRIPTION... P225/60R16 97S S2 EAGLE LS B01RPTL AN/GS NUMBER..
PERCENT WEAR.. 38 % BUYING PRICE.. \$166.26 EXCISE TAX... \$.00
E/4 CONC AMT.. \$.00 ALLOWANCE AMT. \$103.08 REPLACE PRICE: \$63.18
TIRE CONDITION GB BELT EDGE SEPERATION
WHEEL POSITION LF ORIGINAL EQUIP Y
SCRAP/RTN COLL S CONC APPROVAL.

SIGNATURE _____

I/WE HEREBY CERTIFY THE STATEMENT OF FACT HEREIN TO BE CORRECT. I FURTHER CERTIFY THAT THE ONLY CLAIM ARISING FROM THE USED MERCHANDISE DESCRIBED ON THIS CLAIM FORM IS FOR REPLACEMENT OF THE USED MERCHANDISE AND THAT NO PERSONAL PROPERTY OR OTHER LOSS IS INVOLVED. THE ADJUSTED TIRE BECOMES THE PROPERTY OF THE GOODYEAR TIRE AND RUBBER COMPANY.

Rec 202-366-5317

*11
202-366-9550
1-800
HOT 424-9393
202-
366-9550*

UNIVERSITY TIRE & SERVICE CENTER

107 S 40TH AVE
 HATTIESBURG, MS 39402
 (601)264-3436



INVOICE
 176452

01/30/01 01/30/01
 09:48 AM 10:36 AM
 TERR: 5823
 NONSIG: 169841

PAGE: 01

BILL TO: [REDACTED]

PHONE 1..... [REDACTED]
 PHONE 2..... [REDACTED]
 DATE REQUESTED 01/30/01
 TIME REQUESTED
 RETURN PARTS.. NO
 SALESMAN..... 009 / 009

VEH YEAR/MAKE. 98 BUICK
 VEHICLE MODEL. REGAL GS
 VEHICLE COLOR.
 LICENSE/STATE.
 ODOMETR IN/OUT 032746 / 032746

ACCOUNT # COB TC CUST# TYPE/STATE AUTHORIZATION CREDIT CARD NO.
 522300031 V 01 09878 0 MS 081610 HDC [REDACTED]

SLSH	TECH	PRODUCT CODE	BC	QTY	DESCRIPTION	PARTS	LBR/EXCISE	LINE TOTAL
009		706-346-034-0 QTY. 1- NO.	B	1-	P225/60R16 97S 32 EAGLE LS B01RPTL M6X08MWR347 ← OLD TIRE	103.08	.00	103.08-
009		706-346-034-0 QTY. 1 NO.	R	1	P225/60R16 97S 32 EAGLE LS B01RPTL M6X08MWR4200 ← NEW	166.26	.00	166.26
009		706-346-034-0 QTY. 1- NO.	B	1-	P225/60R16 97S 32 EAGLE LS B01RPTL M6X08MWR347 ← OLD TIRE	103.08	.00	103.08-
009		706-346-034-0 QTY. 1 NO.	R	1	P225/60R16 97S 32 EAGLE LS B01RPTL M6Y0EMWR4200 ← NEW	166.26	.00	166.26

BY AUTO TIRES PURCHASED FROM UNIV TIRE COME WITH FREE ROTATION, AND FLAT REPAIRS.

01/00 01/02 V
 JAMES T BRANNON SR
 2000



CHARGED AMOUNT	137.21	PARTS TOTAL.....	126.36
STATE TIRE FEE	2.00	LABOR TOTAL.....	.00
TAXABLE AMOUNT	126.36	SUB TOTAL.....	126.36
		SALES TAX.....	8.85

INVOICE TOTAL \$137.21

SEE REVERSE SIDE FOR IMPORTANT SAFETY WARNING AND WARRANTY INFORMATION

HAVE A QUESTION OR PROBLEM?
 Please let our store manager. We value your opinion as much as your business. Should you need additional assistance, call our
 CUSTOMER ASSISTANCE LINE
 1-800-321-2136