



U.S. Department  
of Transportation  
  
National Highway  
Traffic Safety  
Administration

**AUTO SAFETY HOTLINE  
VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-424-9393  
DC METRO AREA 202-368-0123

Posted

FOR AGENCY USE ONLY

DATE RECEIVED

ad. or

st. or

occ. or

us. or

REFERENCE NO.

OFFICE  
DEFECTS INVESTIGATION

**559570**

DA

CODE)

AX

**OWNER INFORMATION (TYPE OR PRINT)**

NAME AND ADDRESS  
[REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE

**VEHICLE INFORMATION**

VEHICLE IDENTIFICATION NO. \*

1HTSDAAN0YH218033

VEHICLE MAKE

INTERNATIONAL  
NAVISTAR

VEHICLE MODEL

4900 4x2 80"  
STEEL CAB 68 ABC

MODEL YEAR

2000

\* LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

DATE

PURCHASED

DEALER'S NAME, CITY & STATE

ENGINE SIZE

(CID/CC/L)

DE - 466E

NO. CYLINDERS

☒ TURBO  
☐ DIESEL  
☐ GAS  
☐ FUEL INJECTN

TRANSMISSION TYPE

☐ MANUAL

☐ AUTOMATIC

ANTILOCK BRAKES

☐ YES

☐ NO

RESTRAINT SYSTEM

☐ DRIVERSIDE AIRBAG ☐ MOTORBELT

☐ PASSENGERSIDE AIRBAG

☐ 3-POINT BELT ☐ 2-POINT BELT

CRUISE CONTROL

☐ YES

☐ NO

DRIVETRAIN

☐ FRONT

☐ REAR

☐ 4-WHEEL

BODY STYLE

STAWAG

4 DR

2 DR

HATCH BK

VAN

PK UP TRK

OTHER

**FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)**

COMPONENT

PART NAME(S)

LOCATION

☐ LEFT  
☐ FRONT

☐ RIGHT  
☐ REAR

FAILED PART(S)

☐ ORIGINAL  
☐ REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

MILEAGE AT FAILURE(S)

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER CONTACTED

☐ YES ☐ NO

NHTSA PREVIOUSLY CONTACTED

☐ YES ☐ NO

**APPLICABLE ACCIDENT INFORMATION**

ACCIDENT

☐ YES ☐ NO

FIRE

☐ YES ☐ NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE ESTS

☐ YES ☐ NO

POLICE REPORTED

☐ YES ☐ NO

**NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)**

EXCESSIVE BRAKE FADE DUE TO HIGH TEMPERATURE OF SHOES (UP TO 600°) TRUCKS EQUIPPED WITH LEFT & RIGHT HAND DRIVE SYSTEMS. (LARGE SYSTEM) SHOES & DRUMS HAVE TO BE REPLACED EVERY 1-2,000 MILES VS. 15-20,000 ON LEFT HAND DRIVE MODELS (REAR BRAKES ONLY) FRONT BRAKES GET TO 400° & WEAR IS NOT AN ISSUE.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974  
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.