



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

AUTO SAFETY HOTLINE  
**VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-424-6393  
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

POSTED  
RECEIVED  
FEB 14 1991

DATE  
OFFICE  
DEFECTS INVESTIGATION  
REFERENCE NO.

## OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS

559568

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE

## VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.\*

1HTSDAAN51H293915

VEHICLE MAKE

INTERNATIONAL  
NAISTAR

VEHICLE MODEL

4900 4x2 80"  
STEEL CAB 68 ABC

MODEL YEAR

2000

\*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

DATE

PURCHASED

☐ NEW ☐ USED

DEALER'S NAME, CITY &amp; STATE

ENGINE SIZE

(CID/CC/L)

DI 400E

NO. CYLINDERS 2

☒ TURBO☐ DIESEL☐ GAS☐ FUEL INJECTN

TRANSMISSION TYPE

☐ MANUAL☐ AUTOMATIC

ANTILOCK BRAKES

☐ YES☐ NO

RESTRAINT SYSTEM

☐ DRIVERSIDE AIRBAG ☐ MOTORBELT☐ PASSENGERSIDE AIRBAG☐ 3-POINT BELT ☐ 2-POINT BELT

CRUISE CONTROL

☐ YES☐ NO

DRIVETRAIN

☐ FRONT☐ REAR☐ 4-WHEEL

BODY STYLE

STAWAG

4 DR

2 DR

HATCH BK

VAN

PK UP TRK

OTHER

## FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

PART NAME(S)

LOCATION

☐ LEFT  
☐ FRONT☐ RIGHT  
☐ REAR

FAILED PART(S)

☐ ORIGINAL  
☐ REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

MILEAGE AT FAILURE(S)

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER  
CONTACTED☐ YES ☐ NONHTSA PREVIOUSLY  
CONTACTED☐ YES ☐ NO

## APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☐ NO

FIRE

☐ YES ☐ NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY  
DAMAGE  
ESTS☐ YES ☐ NO

POLICE REPORTED

☐ YES ☐ NO

## NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

EXCESSIVE BRAKE FADE DUE TO HIGH TEMPERATURE OF  
SHOES (UP TO 600°) TRUCKS EQUIPPED WITH LEFT & RIGHT HAND  
DRIVE SYSTEMS. (LARGE SYSTEM) SHOES & DRUMS HAVE TO BE REPLACED  
EVERY 1-2,000 MILES VS. 15-20,000 ON LEFT HAND DRIVE MODELS  
(REAR BRAKES ONLY) FRONT BRAKES GET TO 400° & WEAR IS NOT  
AN ISSUE.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974  
Public Law 93-678

This information is requested pursuant to authority vested in the National  
Highway Traffic Safety Act and subsequent amendments. You are  
under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer  
should take appropriate action to correct a safety defect. If the NHTSA  
proceeds with administrative enforcement or litigation against a manufac-  
turer, your response, or a statistical summary thereof, may be used in  
support of the agency's action.

DRUM/Shoe

DI, PD Fade