

Posted

Form Approved: G.M.B. No. 2127-0008



U.S. Department of Transportation  
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE  
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393  
DC METRO AREA 202-346-0123

FOR AGENCY USE ONLY

DATE RECEIVED: FEB - 9 AM 11:03  
OFFICE DEFECT INVESTIGATION  
559561  
REFERENCE NO.  
CODE: FAX

OWNER INFORMATION (TYPE OR PRINT)

NAME: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES  NO   
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER \_\_\_\_\_ DATE \_\_\_\_\_

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.: 4V2EK6UE01N311673  
VEHICLE MAKE: VOLVO  
VEHICLE MODEL: WXR  
MODEL YEAR: 2001

CURRENT ODOMETER READING: [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]  
DATE PURCHASED: \_\_\_\_\_  
 NEW  USED  
DEALER'S NAME, CITY & STATE: \_\_\_\_\_  
ENGINE SIZE (CID/CC/L): CUM 15M  
NO. CYLINDERS: 6  
 TURBO  DIESEL  GAS  FUEL INJECTN

TRANSMISSION TYPE:  MANUAL  AUTOMATIC  
ANTILOCK BRAKES:  YES  NO  
RESTRAINT SYSTEM:  DRIVERSIDE AIRBAG  MOTORBELT  PASSENGERSIDE AIRBAG  3-POINT BELT  2-POINT BELT  
CRUISE CONTROL:  YES  NO  
DRIVETRAIN:  FRONT  REAR  4-WHEEL  
BODY STYLE: STAWAG \_\_\_\_\_ HATCH BK \_\_\_\_\_  
4 DR \_\_\_\_\_ VAN \_\_\_\_\_  
2 DR \_\_\_\_\_ PK UP TRK \_\_\_\_\_  
OTHER \_\_\_\_\_

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT: WIPER  
PART NAME(S): BRACKET LINKAGE  
LOCATION:  LEFT  RIGHT  FRONT  REAR  
FAILED PART(S):  ORIGINAL  REPLACEMENT  
NO. OF FAILURES: \_\_\_\_\_  
DATE(S) OF FAILURE(S): \_\_\_\_\_  
MILEAGE AT FAILURE(S): \_\_\_\_\_  
VEHICLE SPEED AT FAILURE(S): \_\_\_\_\_  
MANUFACTURER CONTACTED:  YES  NO  
NHTSA PREVIOUSLY CONTACTED:  YES  NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT:  YES  NO  
FIRE:  YES  NO  
NUMBER PERSONS INJURED: \_\_\_\_\_  
NUMBER OF FATALITIES: \_\_\_\_\_  
PROPERTY DAMAGE EST\$: \_\_\_\_\_  
POLICE REPORTED:  YES  NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

WINDSHIELD WIPER ASSEMBLY WILL NOT FUNCTION DUE TO POOR DESIGN OF PIVOT/BRACKET ASSEMBLY: WILL BEND EASILY UNDER ANY RESISTANCE: MATERIAL USED IS WEAK & FLIMSY. HAPPENS TO RIGHT SIDE OF WIPER ASSEMBLY. ALL TRUCKS ARE RIGHT SIDE DRIVE.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974 Public Law 93-579  
This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.