



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

AUTO SAFETY HOTLINE
VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9293
DC METRO AREA 202-365-0123

Form Approved: O.M.B. No. 2127-0008

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DATE RECEIVED: FEB - 9 AM 11:07

OFFICE DEFECTS INVESTIGATION

559555

REFERENCE NO.

DAY: [REDACTED] CODE: [REDACTED]

OWNER INFORMATION (TYPE OR PRINT)

NAME: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO. 4V2GCHE8YN185436		VEHICLE MAKE VOLVO	VEHICLE MODEL WXR	MODEL YEAR 2000
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE				
CURRENT ODOMETER READING [REDACTED]	DATE PURCHASED [REDACTED]	DEALER'S NAME, CITY & STATE [REDACTED]		ENGINE SIZE (CID/CC/L) VE-01.6 NO. CYLINDERS [REDACTED]
TRANSMISSION TYPE ☐ MANUAL ☐ AUTOMATIC	ANTILOCK BRAKES ☐ YES ☐ NO	RESTRAINT SYSTEM ☐ DRIVERSIDE AIRBAG ☐ PASSENGERSIDE AIRBAG ☐ 3-POINT BELT ☐ MOTORBELT ☐ 2-POINT BELT	CRUISE CONTROL ☐ YES ☐ NO	DRIVETRAIN ☐ FRONT ☐ REAR ☐ 4-WHEEL
BODY STYLE STAWAG 4 DR 2 DR HATCH BK VAN PK UP TRK OTHER				

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT WIPER	PART NAME(S) BRACKET LINKAGE	LOCATION ☐ LEFT FRONT ☐ RIGHT REAR	FAILED PART(S) ☐ ORIGINAL ☐ REPLACEMENT
NO. OF FAILURES	DATE(S) OF FAILURE(S) MILEAGE AT FAILURE(S) VEHICLE SPEED AT FAILURE(S)	MANUFACTURER CONTACTED ☐ YES ☐ NO	NHTSA PREVIOUSLY CONTACTED ☐ YES ☒ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT ☐ YES ☐ NO	FIRE ☐ YES ☐ NO	NUMBER PERSONS INJURED	NUMBER OF FATALITIES	PROPERTY DAMAGE EST\$	POLICE REPORTED ☐ YES ☐ NO
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NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

WINDSHIELD WIPER ASSEMBLY WILL NOT FUNCTION DUE TO POOR DESIGN OF PIVOT/BRACKET ASSEMBLY; WILL BEND EASILY UNDER ANY RESISTANCE; MATERIAL USED IS WEAK & FLIMSY. HAPPENS TO RIGHT SIDE OF WIPER ASSEMBLY. ALL TRUCKS ARE RIGHT SIDE DRIVE.

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-578

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.