

Posted

Form Approved: O.M.B. No. 2127-0008

 AUTO SAFETY HOTLINE VEHICLE OWNER'S QUESTIONNAIRE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION NATIONWIDE 1-800-424-9393 DC METRO AREA 202-368-0123		FOR AGENCY USE ONLY DATE RECEIVED 01 FEB -9 12:11:03 OFFICE DEFECTS INVESTIGATION 559551 DAY [REDACTED] MONTH [REDACTED] YEAR [REDACTED]	
OWNER INFORMATION (TYPE OR PRINT) NAME [REDACTED]		REFERENCE NO.	
Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☐ NO ☐ In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.			
SIGNATURE OF OWNER		DATE	
VEHICLE INFORMATION			
VEHICLE IDENTIFICATION NO.* 4V2GC2HE7YN785430		VEHICLE MAKE VOLVO	VEHICLE MODEL WXR
*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE		MODEL YEAR 2000	
CURRENT ODOMETER READING [REDACTED]	DATE PURCHASED [REDACTED]	DEALER'S NAME, CITY & STATE [REDACTED]	ENGINE SIZE (CID/CC/L) V6-27C NO. CYLINDERS 6
☐ NEW ☐ USED		☒ TURBO ☒ DIESEL ☐ GAS ☐ FUEL INJECTN	
TRANSMISSION TYPE ☐ MANUAL ☐ AUTOMATIC	ANTILOCK BRAKES ☐ YES ☐ NO	RESTRAINT SYSTEM ☐ DRIVERSIDE AIRBAG ☐ MOTORBELT ☐ PASSENGERSIDE AIRBAG ☐ 3-POINT BELT ☐ 2-POINT BELT	CRUISE CONTROL ☐ YES ☐ NO DRIVE TRAIN ☐ FRONT ☐ REAR ☐ 4-WHEEL
BODY STYLE STAWAG ☐ HATCH BK ☐ 4 DR ☐ VAN ☐ 2 DR ☐ PK UP TRK ☐ OTHER ☐			
FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)			
COMPONENT WIPER	PART NAME(S) BRACKET LINKAGE	LOCATION ☐ LEFT FRONT ☐ RIGHT REAR	FAILED PART(S) ☐ ORIGINAL ☐ REPLACEMENT
NO. OF FAILURES	DATE(S) OF FAILURE(S) [REDACTED]	MANUFACTURER CONTACTED ☐ YES ☐ NO	NHTSA PREVIOUSLY CONTACTED ☐ YES ☒ NO
	MILEAGE AT FAILURE(S) [REDACTED]		
	VEHICLE SPEED AT FAILURE(S) [REDACTED]		
APPLICABLE ACCIDENT INFORMATION			
ACCIDENT ☐ YES ☐ NO	FIRE ☐ YES ☐ NO	NUMBER PERSONS INJURED [REDACTED]	NUMBER OF FATALITIES [REDACTED]
PROPERTY DAMAGE ESTS [REDACTED]		POLICE REPORTED ☐ YES ☐ NO	
NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)			
WINDSHIELD WIPER ASSEMBLY WILL NOT FUNCTION DUE TO POOR DESIGN OF PIVOT/BRACKET ASSEMBLY: WILL BEND EASILY UNDER ANY RESISTANCE: MATERIAL USED IS WEAK & FLIMSY. HAPPENS TO RIGHT SIDE OF WIPER ASSEMBLY. ALL TRUCKS ARE RIGHT SIDE DRIVE.			
CONTINUE ON BACK IF NEEDED			
The Privacy Act of 1974 Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may		be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.	