



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Officer

Officer

Officer

Officer

Reference No.

OWNER INFORMATION (Type or Print)

Name

Street

City

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a response, NHTSA will forward the report to the vehicle manufacturer.

Signature

Date 1/21/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)

Make

Model

Year

1 G B F G 1 5 R 4 Y 1 2 3 2 8 4 2

GMC

CK 1500
4WD

1990

Purchased Date
5-24-90

Dealer's Name
SOMERSET Pontiac GMC

Engine Size (CID/CC/L) 350

☐ Turbo
☐ Diesel

☒ New ☐ Used

Dealer's City TROY

State MI

Zip Code 48064

No. Cylinders 8

☐ Gas
☐ Fuel Injection

Manufacture Date (on driver's door or pillar)
4-90

Transmission Type

☐ Manual

☒ Automatic

Restraint System

☐ Driverside Air Bag

☐ Motorbelt

☐ Passengerside Air Bag

☐ 2 Point Belt

☒ 4-Point Belt

Cruise Control

☒ Yes

☐ No

Drivetrain

☐ Front

☐ Rear

☒ 4-Wheel

Vehicle Type

☐ Car

☐ Sport Utility

☐ Van

☒ Truck

☐ Minivan

☐ Motorcycle

☐ Other

Body Style

☒ 2-Door

☐ 4-Door

☐ Stationwagon

☐ Pick Up Truck

☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Brake Rotors

Location

☒ Left

☒ Front

☒ Right

☒ Rear

Failed Part(s)

☒ Original

☐ Replacement

Handicap Adaptive Equip

☐ Yes

☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s) Available?

☐ Yes ☐ No

NHTSA Previously Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). If available, include date, time, and location.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NONE

Number of Fatalities

NONE

Reported to Manufacturer

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

1998 LOSS OF FRONT BRAKES

INVESTIGATION SHOWED FRONT BRAKE ROTORS SEPERATED

(INNER STEEL HUB & OUTER CASTING) ROTORS WERE REPLACED
By Terhune GMC (MARINE CITY, MI) PER BULLETIN FROM GEN
MOTORS (BOL # 432630)

12-10-00 LOSS OF FRT BRAKES INVESTIGATION SHOWED

REPLACEMENT ROTOR FAILED & SEPERATED RT. FRT. SIDE. TERHUNE GMC
REPLACED RT FRT ROTOR PER SAME BULLETIN. Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

IT APPEARS TO ME THAT G.M. NEVER FIXED THE ROTOR PROBLEM & REPLACED THESE ROTORS WITH THE SAME TYPE ROTOR. THESE BRAKE ROTORS ARE USED ON MANY TYPES OF GM TRUCKS & VANS FOR NUMEROUS YEARS. I WAS VERY LUCKY THAT THESE BRAKE FAILURES DID NOT CAUSE A SERIOUS ACCIDENT. I PLAN TO KEEP DRIVING THIS TRUCK & AM WONDERING ABOUT THE QUALITY OF THE REPLACEMENT PARTS.

P.S.

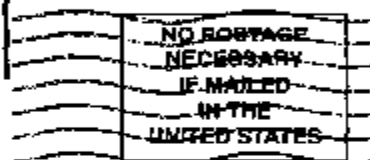
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



and return or



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Administration

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and dial toll free at

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COMPLETE THIS FORM
OR

T AUTO SAFETY HOTLINE

**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00)**

