



U.S. Department of Transportation
National Highway Traffic Safety Administration

AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 365-7292

REFERENCE NO.

559501

DATE RECEIVED

COPIED RECEIVED

OWNER INFORMATION (TYPE OR PRINT)

LAST NAME

FIRST NAME & MIDDLE INITIAL

TELEPHONE NO. (Area Code) XXX-XXXX

SIGNATURE OF OWNER

DATE 01/26/01

LOCATION

VEHICLE IDENTIFICATION NO.*

VEHICLE MAKE & MODEL

MODEL YEAR

1FAELU16G9YL369306

Ford Expedition

2000

* LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

DATE PURCHASED

DEALER'S NAME, CITY, & STATE

ENGINE SIZE

ICID/CC/LI

NO. CYLINDERS

TURBO

DIESEL

GAS

FUEL INJECTED

6872

NEW

USED

Sessler Ford
Libertyville ILLINOIS

V8

TRANSMISSION TYPE

MANUAL

AUTOMATIC

CRUISE CONTROL

Yes

POWER STEERING

Yes

POWER BRAKES

Yes

AIR CONDITIONED

Yes

BODY STYLE

STAWAG

4 DR

2 DR

HATCH BK

VAN

PK LP TRK

OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT/PART NAME(S)

Cable wrench
Spare tire

LOCATION

Left

Right

Front

Rear

FAILED PART(S)

ORIGINAL

REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

MILEAGE(S) AT FAILURE(S)

VEHICLE SPEED AT FAILURE(S)

20 mph

MANUFACTURER CONTACTED

YES

NO

NHTSA PREVIOUSLY CONTACTED

YES

NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

YES

FIRE

YES

NUMBER PERSONS INJURED

0

NUMBER OF FATALITIES

0

PROPERTY DAMAGE

(Est.) \$0800

Driver's Policy

POLICE REPORT FILED

YES

NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

The Wrench that brings the tire (spare) up and down on the Expedition broke.

The Dealership Sessler Ford in Libertyville, IL said that someone tried to steal it. Which could of possibly happened, except there was no evidence in this case. We were turning a corner in LAKE forest IL about 5pm and our spare tire flew out from underneath the Expedition. Ist it must of bounced on the ground hit the bottom of the vehicle, because

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA

in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

We felt a ~~the~~ the back of the truck go up a little then the tires ejected out of the back. Barely missing a car. I thought our tire exploded, Because we have the freestone but we have the 17" ones. We barely missed hitting a car. I would like to keep this on record with somebody just in case it happens again. We were extremely lucky. I find the location of the spare in a very dangerous area. They should refigure this design. The Cable on this vehicle snapped it should be able to with stand any type of pressure. I feel the concussion to this episode is when we had our vehicle undercated. They did not put the tire back properly and something got loose. The Cable could not take the pressure of the tire. But there was no bells or whistles to let us know that there was any type of problem. Just think if we would of been doing 55 mph. which I was doing 5 minutes earlier.

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration400 Seventh St., S.W.
Washington, D.C. 20590Official Business
Penalty for Private Use \$300NO POSTAGE
NECESSARY
IF MAILED
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BUSINESS REPLY MAIL

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POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590

