

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire TO REPORT VEHICLE SAFETY DEFECTS 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Street [REDACTED]
City [REDACTED]
State [REDACTED]
Zip [REDACTED]

Date Received

RECEIVED

JUL 10 1997

OFFICE
OF INVESTIGATION

Daytime Telephone Number

559500

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of [REDACTED] address to the vehicle manufacturer.

Signature of Owner

Date 1/21/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 4T1B1G1ZK4TV94060		Make Toyota Camry	Model 4-Door	Year 1996
Purchased Date 7/96	Dealer's Name Jones Toyota-Volvo		Engine Size (CID/CC/L) 1.6	☐ Turbo ☐ Diesel ☒ Gas
☒ New ☐ Used	Dealer's City Little Rock	State ARK	No. Cylinders 4	☒ Fuel Injection
Manufacture Date (on driver's door or pillar) 6-96	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driverside Air Bag ☐ Motorbell ☒ Passengerside Air Bag ☐ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
		Body Style ☐ 2-Door ☒ 4-Door ☐ Station wagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) Firestone tires	Location ☒ Left ☒ Right ☒ Front ☒ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☒ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand PR-14 195-70-14	Tire Name FIRESTONE	Complete Tire Size PR-14 1680
No. of Failures 4	Date(s) of Failure(s) 6-23-97, 8-14-97, 12-20-98, 12-21-99	Failed Part(s) Available? ☒ Yes ☐ No
Mileage at Failure(s) 16,000, 24,000, 37,000, 47,000	Vehicle Speed at Failure(s) 60 MPH	NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☐ No	Number of Persons Injured 0	Number of Fatalities 0	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

All 4 Firestone tires exploded while driving down the Interstate, while temperatures were over 89°. Mechanics could not find any reason why they exploded, no nails or other obstructions were found in the tires. The tires just exploded leaving me stranded 30 and sometimes 60 miles from home. Numerous wrecker services were called, including Routh's Exon in Little Rock, Arkansas. I kept one of the tires also, I had

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-365-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

All 4 tires Replaced 12/99 with Another tire Company. I haven't had any trouble since replacing them 12/99. However I paid out almost 400⁰⁰ dollars on tire Replacement due to the fact Firestone Company didn't respect the warranty which came with the tires. They were put on the Car when I brought it brand new.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE**

(V00)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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