



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

POSTED

Form Approved: O.M.B. No. 2127-0008

Date Received

RECEIVED

FEB - 6 AM 11:10

Reference No.

559457

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Street [REDACTED]
City [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of your signature, your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 2/2/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (17 Digits) 1 F M C U 2 2 X 3 T U C 0 6 1 9 9		Make FORD	Model EXPLORER	Year 96
Purchased Date 2-14-96	Dealer's Name MCREE FORD		Engine Size (CID/CCAL) 4	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	Dealer's City DICKINSON,	State TEXAS	Zip Code 77539	No. Cylinders 6
Manufacture Date (for driver's door or pillar) 2-96	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driverside Air Bag ☐ Motorbelt ☒ Passengerside Air Bag ☐ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☐ Front ☒ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☒ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) FRONT BOLTS AND/OR RIVETS IN FRONT FRAME	Location NOT SPECIFIED	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☒ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):	Failed Part(s) Available? ☐ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured NONE	Number of Fatalities NONE	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

FAILURE CONSISTED OF SQUEAKS, CLICKS & MOVEMENT OF FRAME FELT IN TIGHT TURN, IE ON AN EVEN DRIVING SURFACE thru steering wheel - MCREE Ford told me that this happens and it was not covered (\$1100) on my EXTENDED (75,000 MILE 72 MONTH) WARRANTY - MILEAGE WAS 72,000 - THE VEHICLE IS USED TO TOW BUT IS NOT USED FOR OFF ROAD ACTIVITY -

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882