



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

OFFICE
DEFECTS DIVISION

Reference No.

OWNER INFORMATION (Type or Print)

559444

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/31/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 1P4G454L1RX107910		Make Plymouth		Model Grand Voyager		Year '94	
Purchased Date		Dealer's Name Halter		Engine Size (CID/COAL) No. Cylinders 6		☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☒ New ☐ Used		Dealer's City W.roughy		State OH		Zip Code 44094	
Manufacture Date (on driver's door or pillar) 8/93		Transmission Type ☐ Manual ☒ Automatic		Restraint System ☒ Driverside Air Bag ☐ Moribelt ☒ Passengerside Air Bag ☐ 2-Point Belt ☒ 3-Point Belt		Cruise Control ☒ Yes ☐ No Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel Vehicle Type ☐ Car ☐ Sport Utility ☐ Van ☐ Truck ☒ Minivan ☐ Motorcycle ☐ Other	
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other							

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) 1) Front brake rotors 2) Automatic Transmission		Location ☐ Left ☐ Right ☐ Front ☐ Rear		Failed Part(s) ☐ Original ☒ Replacement		Handicap Adaptive Equip ☐ Yes ☐ No	
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand		Tire Name		Complete Tire Size	
No. of Failures	Date(s) of Failure(s)			Failed Part(s) Available?	
	Mileage at Failure(s)			☐ Yes ☐ No	
	Vehicle Speed at Failure(s)			NHTSA Previously Contacted?	
				☐ Yes ☐ No	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured		Number of Fatalities		Reported to Manufacturer ☐ Yes ☒ No	
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

1) Front brake rotors warped. Pads and rotors had to be replaced at cost of \$204.08. My father, who gave the car to me, had to replace several sets of rotors too.

2) Our automatic transmission is dying and needs to be rebuilt. It only has 65,000 miles. I'm told this is disturbingly normal for Chrysler's four-speed automatics.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage to 2000-0000