



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
POSTED 1-888-DASH-2-DOT
(1-888-327-4236)
Internet: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

01 FEB -2 2001

OFFICE

DEFECTS INVESTIGATION

559394

or
at
od_n
up_tr

Reference No

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 01/20/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN): (17 Digits) 1GDEG25K7L7522932		Make GMC	Model Vandura G1500 (silver)	Year 1990
Purchased Date 12/1/95	Dealer's Name United Autocore System		Engine Size (CID/CC/L) 3500	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☐ New ☒ Used	Dealer's City 2133 W. Foothill Blvd. Upland, CA	State CA	No. Cylinders 4	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
Manufacture Date (on driver's door or pillar) ?	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☐ Driverside Air Bag ☐ Passengerside Air Bag ☒ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☒ Car ☐ Sport Utility ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other		

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) Tires	Location ☐ Left ☒ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☒ Replacement	Handicap Adaptive Equip ☐ Yes ☒ No
-----------------------	---	--	---

* * TO BE COMPLETED WHEN REPORTING A TIRE FAILURE * *

Tire Brand Firestone	Tire Name FR 360	Complete Tire Size FW15PS 235/75 R15
No. of Failures 1	Date(s) of Failure(s) 01/02/01	Failed Part(s) Available? ☒ Yes ☐ No
Mileage at Failure(s) 45 m.p.h.	Vehicle Speed at Failure(s) 45 m.p.h.	NHTSA Previously Contacted? ☒ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash to side almost overturned ☒ Yes ☐ No	Tire ☐ Yes ☒ No	Number of Persons Injured 0 + driver + 1 dead	Number of Fatalities 0	Reported to Manufacturer ☒ Yes ☐ No
---	---	--	---------------------------	---

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies). On the date of 01/02/01 at approximately 4:00 p.m., coming from the North of town on Rayon Blvd., San Bernardino, California is when and where the accident took place. I was traveling approximately 45 m.p.h. and without any sign prior the accident. The front right tire exploded and my van totally went out of control. It was a loud loud exploding sound. Right after the sound my vehicle went totally out of control and wanting to twist and over turn. As I held tight to the steering wheel still wanting to twist trying to work in to getting control of the movements and slowing down slowly. Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This is where the toll free # to Firestone due tires exploding refered me to 400 then it began moving side to side, still wanting to twist around! It was very difficult to keep hold of the steering wheel! Desperately I tried I could see it meant my life. Seconds after second trying to slow - slow down - I finally stopped and went to the side of the road. There was no traffic near me, lucky for that too! There was totally nothing on the road - clear and the weather was a beautiful day! I know God and Jesus saved my life. This did damage my front end, brakes, alignment etc. I'm too afraid to drive on these other 3 tires and how the car manages. I had to sit for about 15-20 minutes to calm my shaking from fear.

** I want a refund for the 4 tire I purchased on 06/05/00 for \$68.80*

** I want my brakes repair / alignment and check for other damages.*

** I feel these tires are dangerous; could hurt me & family. So please help me with this problem - and/or refer me to whom & where they will*

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Mail Business
Priority for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

20590+0001

Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S
QUESTIONNAIRE
(VQQ)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration

www.nhtsa.dot.gov/hotline