



U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Rec'd

Time Rec'd

File No.

Case No.

Agency No.

Officer No.

Inspector No.

Supervisor No.

Agent No.

Officer No.

Inspector No.

Supervisor No.

Agent No.

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Officer

559385

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Street: [Redacted]  
City: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 12/15/98

**PRODUCT INFORMATION**

Vehicle Identification No. (VIN) (17 Digits) 1G6DW69Y1G9710853		Make Cadillac	Model Fleetwood Brougham	Year 1986
Purchased Date	Dealer's Name Rough USA from [Redacted]	Engine Size (CID/COE)	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection	
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's City Florida	State	Zip Code	No. Cylinders 8
Manufacture Date (on a card's door or plate) 2/86	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Restraint System <input type="checkbox"/> Crumple Zone <input type="checkbox"/> Side-impact Air Bag <input type="checkbox"/> Side-impact Air Bag <input type="checkbox"/> 3 Point Belt	Crash Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drivetrain <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel
Vehicle Type <input checked="" type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other		Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Station Wagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other		

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Part Name(s) Windshield Pinch Weld Rusted, Rust Holes etc.	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input checked="" type="checkbox"/> Replacement	Handicap Adaptive Equip. <input type="checkbox"/> Yes <input type="checkbox"/> No
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**TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) 12/15/98	Mileage at Failure(s)
	Vehicle Speed at Failure(s)	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No
		NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured None	Number of Fatalities None	Recalled to Manufacturer <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

This owner brought his car to us to repair a water leak at the windshield. After the windshield was removed from the vehicle, we found advanced rust in the pinch weld area particularly on the passenger side in the rear area. By observing what we found, it was evident this windshield had been replaced using the close cut method. A utility knife had been used and in that process the paint

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7582

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Was scratched which allowed rust to start. Since this rust (corrosion) is so far advanced, it is not safe for highway driving, and vehicle occupants could be severely injured or killed in an accident in our opinion. Customer should make immediate arrangements for other transportation.

ATTACH ADDITIONAL SHEETS IF NECESSARY



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY MAIL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

Complete and return or place in your car manual for future use



**VEHICLE  
OWNER'S**

**QUESTIONNAIRE  
(V00)**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM

OR

**DASH 2 DOT**

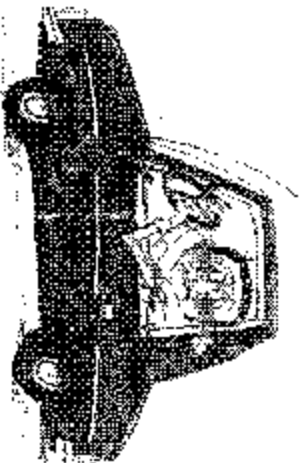
and dial toll free at

**1-888-DASH-2-DOT**

1-888-327-4236

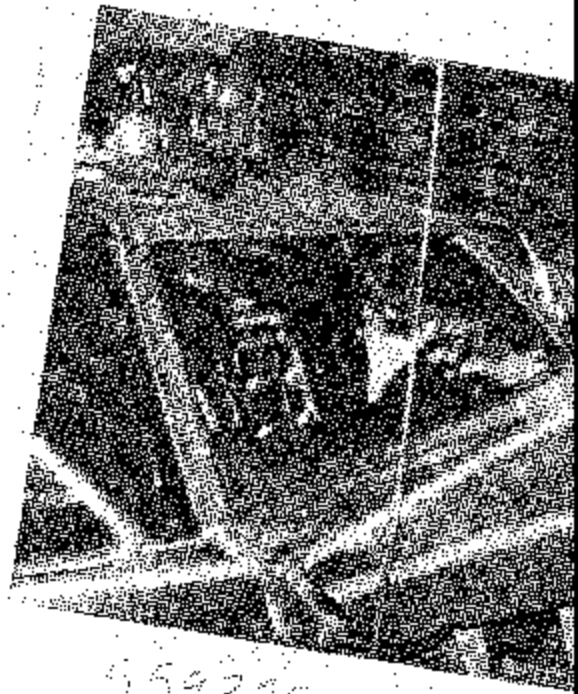
DOT Auto Safety Hotline

(DASH) 2 DOT

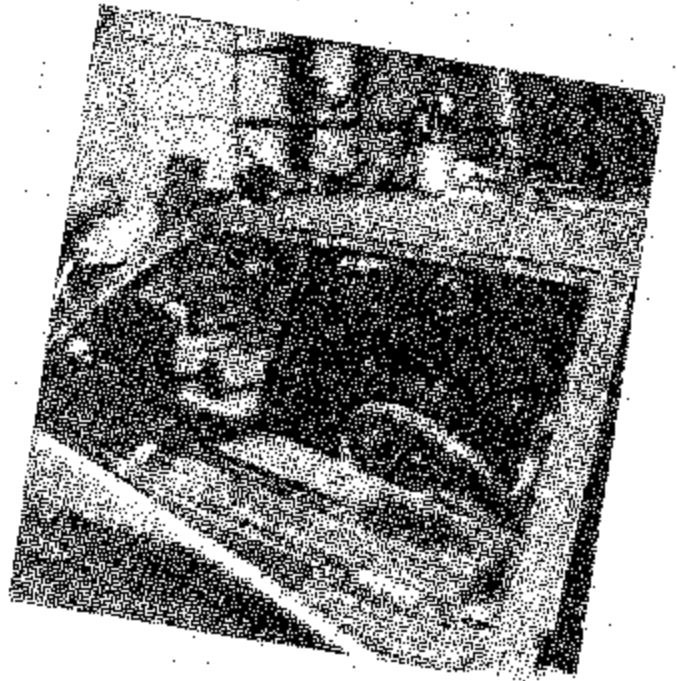


U.S. Department of Transportation  
National Highway Traffic Safety  
Administration

[www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)



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**Vehicle Owner's Questionnaire**  
 TO REPORT VEHICLE SAFETY DEFECTS

**FOR AGENCY USE ONLY**  
 Date Received: \_\_\_\_\_  
 Reference No.: \_\_\_\_\_  
 559385

Signature of Owner: \_\_\_\_\_ Date: 12/15/03

**PRODUCT INFORMATION**

Vehicle Identification No. (VIN): 1G6D0W69Y1G9710853  
 (Located at bottom of windshield on driver's side)

Make: Fleetwood  
 Model: Brougham  
 Year: 1986

Dealer's Name: Bought from [redacted]  
 Dealer's City: Florida

Purchased Date: \_\_\_\_\_  
 Used  New

Manufacturer Date (on driver's door or plate): 2/86

Transmission Type:  Automatic  Manual

Restraint System:  Emergency Air Bag  Motorized  No

Chassis Control:  Front  Rear  4-Wheel

Vehicle Type:  Car  Sport Utility  Van  Truck  Motorcycle

Body Style:  2-Door  4-Door  Sedan  Station Wagon  Pick Up Truck  Other

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Part Name(s): Windshield, Pinch Weld, Rusty Rust Holes etc.  
 Location:  Left  Right  Rear

Failed Part(s):  Original  Replacement  
 Handicap Adaptive Equip:  Yes  No

**TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

The Brand: \_\_\_\_\_ The Name: \_\_\_\_\_ Complete Tire Size: \_\_\_\_\_

No. of Failures: \_\_\_\_\_  
 Date(s) of Failure(s): \_\_\_\_\_  
 Mileage at Failure(s): \_\_\_\_\_  
 Vehicle Speed at Failure(s): \_\_\_\_\_

Failed Part(s):  Yes  No Available?  Yes  No  
 NHTSA Previously Contacted?  Yes  No

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash:  Yes  No  
 Number of Persons Injured: None  
 Number of Failures: None  
 Reported to Manufacturer:  Yes  No

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

This owner brought his car to us to repair it. After the windshield was removed from the vehicle, we found advanced rust in the pinch weld area particularly on the passenger side. In the roof area, by observing what we found, it lists the extent this windshield had been replaced using the close cut method. A utility knife had been used AND in that process the paint

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400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

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**QUESTIONNAIRE**

**(VOC)**

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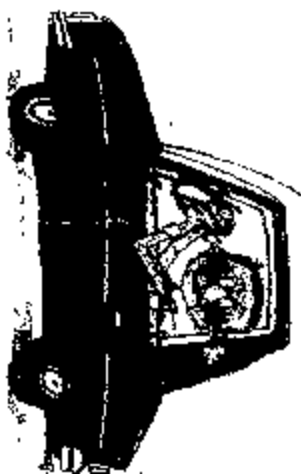
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