



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov](http://www.nhtsa.dot.gov)

**POSTED**

FOR AGENCY USE ONLY

Date Received

**COPIED  
RECEIVED**

01 FEB -2 AM 8:43

Date

Reference No.

DEFECTS INVE

**559360**

Decline Telephone Number

**OWNER INFORMATION (Type or Print)**

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of your signature, provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/27/01

**PRODUCT INFORMATION**

|                                                                                                                                                                                                                                                                         |                                                                                                       |                                                                                                                                                                                                                                                        |                                                                                          |                                                                                                                                                                    |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Vehicle Identification No. (VIN)<br>(17 Digits)<br><u>2C1MR2291V6740389</u>                                                                                                                                                                                             |                                                                                                       | Make<br><u>Geo</u><br><u>+997</u>                                                                                                                                                                                                                      | Model<br><u>metro</u>                                                                    | Year<br><u>1997</u>                                                                                                                                                |
| Purchased Date<br><u>May 98</u>                                                                                                                                                                                                                                         | Dealer's Name<br><u>Tony Perry Chevy Geo</u>                                                          |                                                                                                                                                                                                                                                        | Engine Size<br>(CID/CC/L)<br><u>4</u>                                                    | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input checked="" type="checkbox"/> Gas<br><input checked="" type="checkbox"/> Fuel Injection |
| <input type="checkbox"/> New <input type="checkbox"/> Used                                                                                                                                                                                                              | Dealer's City<br><u>Wadsworth</u>                                                                     | State<br><u>OHIO</u>                                                                                                                                                                                                                                   | Zip Code<br><u>44281</u>                                                                 | No. Cylinders<br><u>4</u>                                                                                                                                          |
| Manufacture Date<br>(on driver's door or pillar)                                                                                                                                                                                                                        | Transmission Type<br><input type="checkbox"/> Manual<br><input checked="" type="checkbox"/> Automatic | Restraint System<br><input checked="" type="checkbox"/> Uniside Air Bag <input type="checkbox"/> Motorbell<br><input type="checkbox"/> Passengerside Air Bag <input checked="" type="checkbox"/> 2-Point Belt<br><input type="checkbox"/> 3-Point Belt | Cruise Control<br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No | Drivetrain<br><input checked="" type="checkbox"/> Front<br><input type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel                                       |
| Vehicle Type<br><input checked="" type="checkbox"/> Car <input type="checkbox"/> Sport Utility<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other |                                                                                                       | Body Style<br><input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other                                          |                                                                                          |                                                                                                                                                                    |

**FAILED COMPONENT(S)/PART(S) INFORMATION**

|                                                                            |                                                                                                                                                     |                                                                                                        |                                                                                                   |
|----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|
| Part Name(s)<br><u>Radiator, Timing chain<br/>Transmission, Water pump</u> | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input checked="" type="checkbox"/> Original<br><input type="checkbox"/> Replacement | Handicap Adaptive Equip<br><input type="checkbox"/> Yes<br><input checked="" type="checkbox"/> No |
|----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------|

**TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

|                 |                                                                               |                                                                                         |
|-----------------|-------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| Tire Brand      | Tire Name                                                                     | Complete Tire Size                                                                      |
| No. of Failures | Date(s) of Failure(s)<br>Mileage at Failure(s)<br>Vehicle Speed at Failure(s) | Failed Part(s) Available?<br><input type="checkbox"/> Yes <input type="checkbox"/> No   |
|                 |                                                                               | NHTSA Previously Contacted?<br><input type="checkbox"/> Yes <input type="checkbox"/> No |

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

|                                                                              |                                                                             |                                       |                                  |                                                                                                 |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------|----------------------------------|-------------------------------------------------------------------------------------------------|
| Crash<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No | Number of Persons Injured<br><u>0</u> | Number of Fatalities<br><u>0</u> | Reported to Manufacturer<br><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No |
|------------------------------------------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------|----------------------------------|-------------------------------------------------------------------------------------------------|

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Service Engine soon light came on. I took it to  
The Dealer who told me that there ~~was~~ was  
more wrong than the car was worth. We bought  
The car less than 2 years ago and the Dealer is  
saying there is 3500<sup>00</sup> Damage to it. These parts  
should not fail ~~with~~ this soon. Parts are  
Radiator, Timing chain, Transmission and Water pump

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The only parts that should be my responsibility  
are the Radiator and make the water pump.  
The ~~car~~ car should still be good, we still  
owe 2 years of payments and, and can't  
afford to trade it all. That was the final  
thing the Dealer said to do.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590

NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

Complete and return or place in your car manual for future use

**VEHICLE  
OWNER'S  
QUESTIONNAIRE  
(V00Q)**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM

OR

**DASH 2 DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

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(DASH) 2 DOT



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