

POSTED

Form Approved: O.M.V. No. 2127-0005



US Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECT
1-888-DASH-2-DOT
1-800-327-4236
INTERNET: <http://www.nhtsa.dot.gov>

FOR AGENCY USE ONLY

Date Received

APR 24 10:45

OFFICE OF DEFECTS INVESTIGATION

Off. or

Div.

Room

up

Reference

559141

OWNER INFORMATION (Type or Print)

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/15/01

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (17 Digits) *1FALP62U65G268573* Location at bottom of windshield on driver's side
Vehicle Make *FORD* Vehicle Model *TAURUS GL* Vehicle Year *1995* Current Odometer Reading *43740*

Purchased Date *AUG 1995* Dealer's Name *TOM SWENSON'S SOUTHWEST FORD* Engine Size (CID/CCL) *3.0L* Turbo Diesel Gas Fuel Injection
 New Used Dealer's City *MILWAUKEE* State *WI* Zip Code *53211* No. Cylinders *6*

Transmission Type Manual Automatic Antilock Brakes Yes No Restraint System Driverside Airbag Motorbelt Passengerside Airbag 2-Point Belt 3-Point Belt Cruise Control Yes No Drivetrain Front Rear 4-Wheel Vehicle Type Car Sport Ult. Van Truck Minivan Motorcycle Other Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component Part Name(s) *SPEED O METER POINTER MOVES ERATICLY WHILE DRIVING (OVER)* Location Left Right Front Rear Failed Part(s) Original Replacement
No. of Failures Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s) Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies) on the back of this form)

Crash Yes No Fire Yes No Number Persons Injured Number of Fatalities Estimated Property Damage \$ Reported to Police Yes No

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters). Note: This information not required for normal operation tires.

DOT _____ Manufacturer _____ Tire Name _____ Complete Tire Size _____

TIRE SIZE
TIRE NAME
TIRE MANUFACTURER
U.S. DOT safety standard code
The number may be on the inner side of the tire and have up to 11 letters and numbers. Usually located near rim flange on side opposite whitewall or on either side of blackwall tire.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response maybe used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

at approx 42200 the pointer on the speedometer would
move ~~and~~ gradually while driving. When getting estimate
for repair I was told this is common on 1995 TAURUS cars.
An estimate from Hilar Fred was \$700.00 for a new unit
I had it repaired at SCHAUHMANN'S AUTO ELECTRIC for \$316.70
they removed + replaced "CLUSTER UNIT."

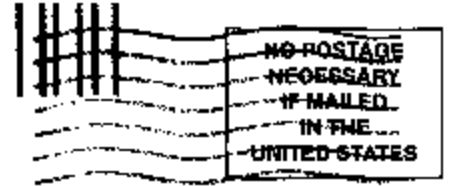
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S
QUESTIONNAIRE**

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COMPLETE THIS FORM
OR

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and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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