



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

POSTED
RECEIVED
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OFFICE
DEFECTS INVEST.

559044

Reference No.

OWNER INFORMATION (Type or Print)

Name _____
Street _____
City _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____

Date 1/12/01

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (17 Digits)		(Located at bottom of windshield on driver's side)		Make	Model	Year
2HKRL1B55XH502214				Honda	Odyssey	1999
Purchased Date April 1999	Dealer's Name Insurance Institute for Highway Safety			Engine Size (CID/CC/L)	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☒ New ☐ Used	Dealer's City Riversville			State VA	Zip Code	No. Cylinders
Manufacture Date (on driver's door or pillar)	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driverside Air Bag ☐ Motorbelt ☒ Passengerside Air Bag ☐ 2-Point Belt ☐ 3-Point Belt	Cruise Control ☒ Yes ☐ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utility ☐ Van ☐ Truck ☒ Minivan ☐ Motorcycle ☐ Other	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other <u>VAN</u>

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) Sliding side doors	Location ☒ Left ☒ Right ☐ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement	Handicap Adaptive Equip. ☐ Yes ☒ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s) Mileage at Failure(s) Vehicle Speed at Failure(s):	Failed Part(s) Available? ☐ Yes ☐ No
		NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured None	Number of Fatalities None	Reported to Manufacturer ☐ Yes ☒ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

On two occasions I have had the sliding doors freeze shut. This occurred after there was rain and at night the temperature fell below freezing. Apparently, frozen rain water in the track above the sliding doors freezes the rollers that slide in the track. It is impossible to open both sliding doors when this occurs, creating a safety hazard. Also, parents may get their children in the front when this occurs, creating an additional hazard. Is it possible to shield this track to keep water out?

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.