

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

COPIED Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Od

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od_r

up_ltr

Reference No.

RECEIVED

01 JAN 11 10:56

OFFICE
DEFECTS INVEST

558883

Daytime Telephone Number

OWNER INFORMATION (Type or Print)

Name

Street

City

Apt. No.

Zip Code

 Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date ____/____/____

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

3 VW P D 2 1 C 9 Y M 4 6 1 6 0 3

VW

BEETLE GLX

2000

Purchased Date

3/00

Dealer's Name

MOHEGAN LAKE MOTORS

Dealer's City

MOHEGAN LAKE

State

NY

Zip Code

10547

Engine Size
(CID/KCAL)☐ Turbo☐ Diesel☐ Gas☒ Fuel Injection

No. Cylinders

4

Manufacture Date
(on driver's door or pillar)

Transmission Type

☒ Manual☐ Automatic

Restraint System

☒ Driverside Air Bag☐ Motorbelt☒ Passengerside Air Bag☐ 2-Point Belt☒ 3-Point Belt

Cruise Control

☒ Yes☐ No

Drivetrain

☒ Front☐ Rear☐ 4-Wheel

Vehicle Type

☒ Car☐ Sport Utility☐ Van☐ Truck☐ Minivan☐ Motorcycle☐ Other

Body Style

☒ 2-Door☐ 4-Door☐ Stationwagon☐ Pick Up Truck☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

CLUTCH

Location

☐ Left☐ Right☐ Front☐ Rear

Failed Part(s)

☒ Original☐ Replacement

Handicap Adaptive Equip

☐ Yes☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)

Available?

☐ Yes☐ No

NHTSA Previously

Contacted?

☐ Yes☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

0

Number of Fatalities

0

Reported to Manufacturer

☒ Yes☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

AT A LITTLE OVER 6000 MILES THE CLUTCH FAILED.
 I WAS TOLD BY THE DEALER THAT IT DISINTEGRATED.
 NO SATISFACTORY EXPLANATION AS TO CAUSE WAS EVER
 RECEIVED. THE PARTS WERE REPLACED AT NO COST TO
 ME, BUT I WAS TOLD "ONE TIME ONLY." I HAVE BEEN DRIVING
 A MANUAL SHIFT CAR FOR OVER 50 YEARS AND NEVER HAD
 A CLUTCH PROBLEM. I WONDER IF THIS IS A MANUFACTURER
 PROBLEM?

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7862