

NC JRC 5932

US Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

COPIED

FOR AGENCY USE ONLY

Date Received _____

Od. or _____

REC'D

558866

Daytime Telephone Number _____

OWNER INFORMATION (Type or Print)

Name _____

Street _____ Apt. No. _____

City _____

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 12.9.2000

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side) I63HN52K8W4810459

Make OLDSMOBILE Model Eighty EIGHTS Year 1998

Purchased Date 1999 Dealer Name Bob King Oldsmobile Engine Size (CID/CC/L) 3.8L Turbo Diesel Gas Fuel Injection

New Used Dealer's City HIGH POINT State NC Zip Code 27265 No. Cylinders 6

Manufacture Date (on driver's door or pillar) August 1997 Transmission Type Manual Automatic

Restraint System Drivers Air Bag Motorbelt Passenger Air Bag 2-Point Belt 3-Point Belt

Cruise Control Yes No Drivetrain Front Rear 4-Wheel

Vehicle Type Car Sport Utility Van Truck Minivan Motorcycle Other

Body Style 2-Door 4-Door Stationwagon Pick Up Truck Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) Alternator and Battery/AC Belt Location Left Right Front Rear

Failed Part(s) Original Replacement

Handicap Adaptive Equip Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand _____ Tire Name _____ Complete Tire Size _____

No. of Failures 1 Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____

Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash Yes No Fire Yes No Number of Persons Injured _____ Number of Fatalities _____ Reported to Manufacturer Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Alternator fell off causing extensive repairs. Rented a car for 10 days from Enterprise rental Agency. Car was being started in parked position when Alternator fell off to ground. Towed vehicle to Bob King Oldsmobile in High Point NC.

VIN: I63HN52K8W4810459

Request # C02370066

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

At parked position - started car - alternator fell off without warning. Bob King sold & stated damage to car. Not under warranty - but if feel parts, damage, towing and rental cost should be reimbursed to me. Also damaged serpentine belt, Air conditioner components.

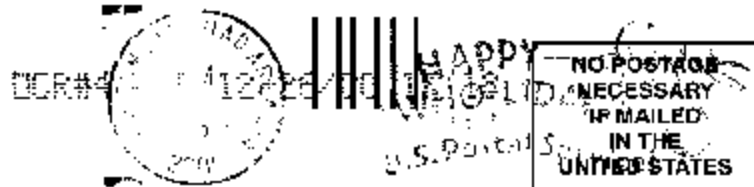
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 75173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Office of Defects Investigation, NSA-10.01 400 7th Street, SW Washington, DC 20590



Complete and return or place in your car manual for future use



VEHICLE OWNER'S

QUESTIONNAIRE

(V00Q)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM

OR

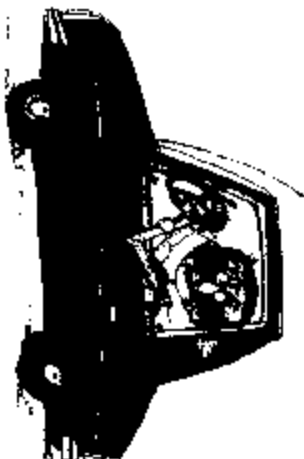
DASH 2 DOT

and dial to 1 free at

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1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



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