

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

COPIED

FOR AGENCY USE ONLY

Date Received

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Reference No.

RECEIVED
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DEFECTS INV

558843

OWNER INFORMATION (Type or Print)

POSTED

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 12-105/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 1FTYX20F6YEA18891		Make FORD	Model F250XL EXT CAB	Year 2000
Purchased Date 09-00	Dealer's Name TEXAS FORD		Engine Size (CID/CC/L) No. Cylinders 8	<input type="checkbox"/> Turbo <input checked="" type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Dealer's City HOUSTON	State TEXAS	Zip Code 77450	
Manufacture Date (on driver's door or pillar) 07-99	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Restraint System <input checked="" type="checkbox"/> Driverside Air Bag <input type="checkbox"/> Motorbelt <input checked="" type="checkbox"/> Passengerside Air Bag <input type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> 3-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drivetrain <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel
			Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Utility <input type="checkbox"/> Van <input checked="" type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) GENERAL TIRES	Location <input checked="" type="checkbox"/> Left <input checked="" type="checkbox"/> Right <input checked="" type="checkbox"/> Front <input checked="" type="checkbox"/> Rear	Failed Part(s) <input checked="" type="checkbox"/> Original <input type="checkbox"/> Replacement	Handicap Adaptive Equip <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand GENERAL	Tire Name GENERAL GRABBER A.W	Complete Tire Size LT 235/85R/16/E
No. of Failures 3	Date(s) of Failure(s) 7-10-00 10-26-00	Mileage at Failure(s) 23,000 31,218
Vehicle Speed at Failure(s): 15 MPH	Failed Part(s) Available? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Reported to Manufacturer <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

THE LEFT FRONT TIRE BULGED OUT ON THE INSIDE OF TIRE ON 7-10-00. IT WAS ADJUSTED THE FOLLOWING MORNING. ON 10-26-00 UPON RETURNING FROM A 3000 MILE TRIP IT WAS DISCOVERED THAT THE OTHER THREE TIRES ALL HAD AT LEAST ONE BUBBLE AND SOME HAD TWO. IT WAS TAKEN THE NEXT DAY TO DISCOUNT TIRE WHERE THEY WERE ADJUSTED, BUT I OPTED FOR MICHELED TIRES AND PAID FOR THEM. I CONTACTED GENERAL TIRE WHO STATED THEY ONLY REPLACE WITH THEIR OWN TIRES. I CONTACTED FORD MTR. CO WHO STATED THEY SUPPORT THEIR SUPPLIER. I FEEL THESE DEFECTS WILL CAUSE BLOWOUT AND INJURIES (OR) FATALITIES IF NOT INVESTIGATED. QUICKLY.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882