



US Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Of or
at
on
up to

Reference No.

DEFECTS INV

558616

OWNER INFORMATION (Type or Form)

Name

State

City

Domestic Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

12/21/2000

PRODUCT INFORMATION

Vehicle Identification No. (VIN.)
(17 Digits)(Located at bottom of
windshield on driver's side)

Make

Model

Year

1 F M D A 3 1 X 5 S Z A 4 5 6 2 1

FORD

AEROSTAR

1995

Purchased Date

Dealer's Name

Engine Size
(CID/CC)

4.0L

 Turbo
 Diesel

11/22/94

HOLMES TITLE FORD

No. Cylinders

6

 Gas
 Fuel Injection New Used

TUCSON, AZ

State

Zip Code

85705

Manufacture Date
(on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

11/94

 Manual
 Automatic Driverside Air Bag Motorbelt
 Passengerside Air Bag 2-Point Belt
 3-Point Belt Yes
 No Front
 Rear
 4-Wheel Car Sport Utility
 Van Truck
 Minivan Motorcycle
 Other 2-Door 4-Door
 Stationwagon
 Pick Up Truck
 Other **SUV**

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)

Location

Failed Part(s)

Handicap Adaptive Equip

SLIDING DOOR LATCH

 Left Right
 Front Rear Original
 Replacement Yes
 No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)
Available? Yes NoNHTSA Previously
Contacted? Yes No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

Fire

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

 Yes No Yes No Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

The sliding door latch broke with door in closed position.
OCCUPANTS IN REAR SEATS UNABLE TO EASILY EXIT VEHICLE.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-368-7882