



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECT
1-888-DASH-2-DOT
1-888-327-4236
INTERNET: <http://www.nhtsa.dot.gov>

RECEIVED ONLY	
Date Received 00 NOV 18 1997	Office DEFECTS INVESTIGATION
Od. or dt. od. up.	Reference No.
QC'd 557311	
Daytime Telephone Number	

OWNER INFORMATION (Type or Print)

Name

MARK E. MARECHIALO
[Redacted Address]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 11/4/00

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (17 Digits) 2P4GP25R8VR419395	(located at bottom of windshield on driver's side)	Vehicle Make Plymouth	Vehicle Model Voyager	Vehicle Year 1997	Current Odometer Reading 46,587
Purchased Date Delivered 7/6/97	Dealer's Name CLASSIC Chrysler - Plymouth - Jeep	Engine Size (CID/GCVL)?	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	No. Cylinders 6	
☒ New ☐ Used	Dealer's City RAYNHAM	State MA	Zip Code 02767		
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☐ No	Restraint System ☒ Driverside Airbag ☐ Motorbelt ☒ Passengerside Airbag ☐ 2-Point Belt ☒ 3-Point Belt	Cruise Control ☐ Yes ☒ No	Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Utl. ☐ Van ☐ Truck ☒ Minivan ☐ Motorcycle ☐ Other
					Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Part Name(s) Cable - Throttle Control 4612273	Location ☒ Left ☐ Right ☒ Front ☐ Rear	Failed Part(s) ☒ Original ☐ Replacement
No. of Failures 1	Date(s) of Failure(s) 10/29/00 Mileage at Failure(s) 46,587 Vehicle Speed at Failure(s) 60 MPH	Failed Part(s) Available? ☒ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☒ No

APPLICABLE INCIDENT INFORMATION

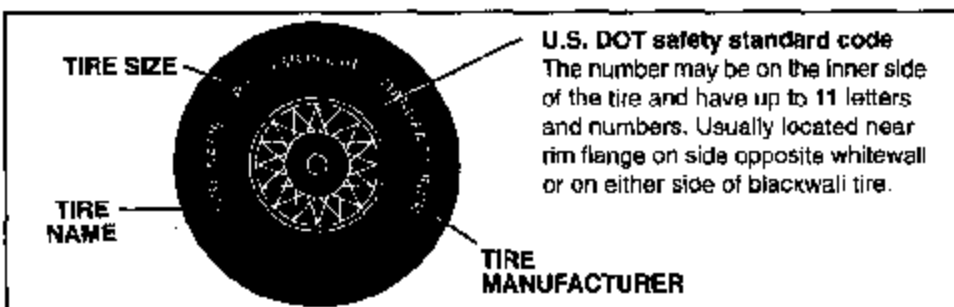
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number Persons Injured 0	Number of Fatalities 0	Estimated Property Damage \$	Reported to Police ☐ Yes ☒ No
--	---	-----------------------------	---------------------------	---------------------------------	---

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

To report defective or failed tires provide the following: DOT Number, Tire Manufacturer, Tire Name, Tire Size (include all numbers and letters).
Note: This information not required for normal operation tires.

DOT		Manufacturer	Tire Name	Complete Tire Size
-----	--	--------------	-----------	--------------------



The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was driving North on rt. 128 in Mass. near the Norwood exit. My gas pedal felt sticky and then it became stuck at about 60 MPH. Since the gas pedal was stuck, I could not stop my car from continuing to travel at 60 MPH, despite having my foot off of the gas and on the brakes. The traffic was fairly heavy and I had my 2 young children, my husband, and my nephew in the car. I was lucky to be able to get into the breakdown lane and use a combination of going into neutral and using the Emergency Brake to stop my car. The ^{service advisor} informed me that my accelerator cable ~~was damaged~~. He also informed me that he called Chrysler and that he was told that they have had incidents of a couple of these "rusting out." My car has less than 50,000 miles on it. If other cars have the same cable problem in the future, they may not be so lucky. This problem could surely cause a serious multi-car accident. (Also, Chrysler refused to pay for repair costs because I was a bit past warranty. My car was in the shop 2 wks. and I also had to pay for a rental.) This same car has already broken down on the highway before and has a problem with the gas gauge.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/hotline>

8848747

9 2 3 2 0

**CENTRAL**

Chrysler Plymouth Jeep



56 Providence Highway

U.S. Route #1

Norwood, MA 02062

Telephone: (781) 762-2200

Toll Free: (800) 287-0868

Service: (781) 255-1800

Internet: centralautogroup.com

INVOICE

PAGE 1

SERVICE ADVISOR: 507 ALLEN R. JACOBS JR

SERVICE ADVISOR: JOT ALLEN R. JACOBS JR							
COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
GREEN	1997	PLYMOUTH VOYAGER	2P4CP25R8VR419395		46587/46587	T697	
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PD NO.	RATE	PAYMENT	INV. DATE
01JAN2000			15:24 24OCT00		0.00	CASH	30OCT2000

R.O. OPENED: READY: OPTIONS: DLR:00000 ENG:3.3_Liter_MPI

08:22 23OCT00 14:46 30OCT00

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

GAS PEDAL GOT STUCK IN DOWN POSITION WHILE DRIVING ON HWY

MISC REPLACE THROTTLE CABLE

442 CPC

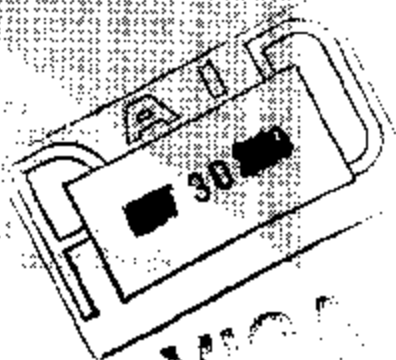
75.00 75.00

1 4612273 CABLE-THROTTLE CONTROL

23.00 23.00 23.00

ARTS: 23.00 LABOR: 75.00 OTHER: 0.00 TOTAL LINE A: 98.00

IMPORTANT: you may receive a satisfaction survey from chrysler, this is our report card. If for any reason you cannot grade us "very satisfied" please call our service department. Your complete satisfaction is our ultimate goal. NOTE: please rate our performance not your vehicles. THANK YOU, SERVICE DEPARTMENT



**THANK YOU FOR BRINGING YOUR
VEHICLE TO CENTRAL CHRYSLER PLYMOUTH JEEP EAGLE**

**COMPLETE BODYSHOP AND PAINT FACILITY
CALL CENTRAL COLLISION CENTER (781) 762-8444**

DISPOSAL OF HAZARDOUS WASTE

The State of Massachusetts requires that all hazardous waste (Oil, Solvents, Anti-Freeze, etc.) must be disposed of by a licensed contractor in an environmentally safe manner. Any charges for disposal of hazardous waste reflects our conformity to state law in addition to our concern for the preservation for the environment.

DISCLAIMER OF WARRANTIES

All warranties on these parts are the manufacturer's. The Sales CENTRAL CHRYSLER PLYMOUTH JEEP EAGLE, hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and CENTRAL CHRYSLER PLYMOUTH JEEP EAGLE neither solicited nor authorized any other person to assume for it any liability in connection with the sale of these parts. This disclaimer by the sales CENTRAL CHRYSLER PLYMOUTH JEEP EAGLE, in no way affects the terms of the manufacturer's warranty. Buyer shall not be entitled to recover from the selling dealer any consequential damages, damages to property, damages for loss of use, loss of time, loss of profit, or losses of any other incidental damages.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	75.00
PARTS AMOUNT	23.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC/ENVIRONMENTAL	0.00
TOTAL CHARGES	98.00
LESS	0.00
SALES TAX	1.15
PLEASE PAY THIS AMOUNT	99.15

CUSTOMER COPY