



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

Date

RECEIVED

NOV 13 PM 5:14

OFFICE
DEFECTS INVESTIG

Daytime Telephone Number

Reference

557310

OWNER INFORMATION (Type or Print)

Name

Street

City

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, the manufacturer is notified.

Signature of Owner

Date 11 / 10 / 2000

FIRESTONE TIRE,
problem.

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits) 2 G 4 W B 5 5 K 4 Y 1 1 0 7 7 3 7										Make BUICK		Model Regal LS		Year 2000	
Purchased Date 08-07-2000		Dealer's Name Steven Buick								Engine Size (CID/CC/L)		3800		☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
☒ New ☐ Used		Dealer's City Wichita, KS								State Kansas		Zip Code 67278-9762		No. Cylinders 6	
Manufacture Date (on driver's door or pillar) 07/99		Transmission Type ☐ Manual ☒ Automatic		Restraint System ☒ Driverside Air Bag ☐ Motorbell ☒ Passengerside Air Bag ☐ 2-Point Belt ☐ 3-Point Belt				Cruise Control ☒ Yes ☐ No		Drivetrain ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Size: P215/70R15 98MS		Part Name(s) Bridgestone-Firestone Tire Sales Co. of Nashville, TN		Location ☒ Left ☒ Right ☒ Front ☒ Rear		Failed Part(s) ☒ Original ☐ Replacement		Handicap ☐ Yes ☒ No		Adaptive Equip ☐ Yes ☒ No	
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand FIRESTONE		Tire Name FR 680-02		Complete Tire Size P215/70R15 M&S #1096	
No. of Failures 4 tires		Date(s) of Failure(s) on or before 08-15-2000		Failed Part(s) Available?	
Mileage at Failure(s) Est'd. @ 1,000 or less		Vehicle Speed at Failure(s) 70 MPH noticed, thumping sound		☐ Yes ☒ No	
				NHTSA Previously Contacted? ☒ Yes ☐ No	

APPLICABLE INCIDENT INFORMATION

(Ref: 555424)

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No		Fire ☐ Yes ☒ No		Number of Persons Injured 0		Number of Fatalities 0		Reported to Manufacturer ☒ Yes ☐ No on 8-15-2000	
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Interstate highway driving in 100 (F) degree weather when first felt some kind of vibration and shortly thereafter heard a tire "thumping" sound, then stopped and could not see any tire defect. Slowly drove home and contacted dealer, who referred me to tire mf'gr..

Tire mf'gr. referred me to local dealers, who WOULD NOT inspect as not on current recall type. Went to other tire (2) experts, who found cord/tread separations on tires. Had to park car and wait until 09-01-2000 when purchased Goodyear replacements @ 417.17. Bridgestone Firestone Tire Sales Co. WILL NOT answer demands, just sends stupid form letter to see their dealers, who WILL NOT inspect. Six letters sent thereon, until now - run-a-round.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. respond to this questionnaire. Your response may be used to assist NHTSA in determining whether to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-368-7882