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**Vehicle Owner's Questionnaire**

**1-888-DASH-2-DOE**

Office of Defects Investigation

**557269**

**VOQ Confirmation**

[Please proceed to the end of this page, after confirming your input, and select the "Submit VOQ to NHTSA" button. NHTSA will not receive a record of your complaint unless this button is selected.]

**Owner Information**

FirstName:  
LastName:  
MI:  
Organization:  
Address 1:  
Address 2:  
City:  
State:  
Zip:



Home Phone:  
Work Phone:  
Ext:  
Fax Number:  
Email Address:



**QC'd**

Would you like to receive a mailed signature card authorizing release of your vehicle information to manufacturers? Yes

RECEIVED  
09 NOV - 9 AM 7:50  
DEFECTS INVESTIGATION

**Vehicle Information**

Vehicle Identification Number (VIN): JS3TE21VOW4102342

Vehicle Make: Suzuki      Vehicle Model: Sidekick JS Sport  
Vehicle Year: 1998      Current Odometer Reading: 16300  
Purchase Date: 05/98      New or Used: New

Engine Size: 1.8L      Antilock Brakes: No  
No. Cylinders:      Driverside Airbag: Yes  
Fuel Injection: Yes      Passengerside Airbag: Yes  
Turbo: No      Side Airbag - Driver: No  
Fuel Type: Gas      Side Airbag - Passenger: No  
Drivetrain: Rear      3-Point Belt: No  
Cruise Control: No      Motor Belt: No

Body Style: 4-Door 2-point Belt: No

### Dealer Information

Name: Bob Lewis Volkswagen Suzuki

Address: 911 West Capital Expressway

City: San Jose

State: CA

Zip: 95136

Phone: (408) 265-4400

### Failed Component/Part Information

Major Assembly	Description	Location Left-Right	Location Front-Rear	Part Type	Num. Failures	Failure Date	Failure Mileage	Failure Speed	Mfg Contacted
	Crash	Fire	Driver Airbag Deployed	Driver Sidebag Deployed	Passenger Airbag Deployed	Passenger Sidebag Deployed	Num. Injured	Num. Fatalities	Est. Damage
POWER TRAIN: DRIVE SHAFT	DOF=@ 4/00. Problem diagnosed 6/14/00	NA	NA	Original	1	04/01/2000	12500	0	Yes
	No	No	NA	NA	NA	NA	NA	NA	NA
EXHAUST SYSTEM	Exhaust Manifold Bolt vibrated out	NA	NA	Original	1	07/15/1998	1265	65	Yes
	No	No	NA	NA	NA	NA	NA	NA	NA
EXHAUST SYSTEM	Exhaust Manifold Bolt broke off inside of threads	NA	NA	Replacement	1	01/04/1999	4566	65	Yes
	No	No	NA	NA	NA	NA	NA	NA	NA
ENGINE	Idle Pulley - screech at s/up, squeaking at idle	NA	NA	Original	1	01/04/1999	4566	0	Yes
	No	No	NA	NA	NA	NA	NA	NA	NA
ENGINE	Drive Belt prematurely worn	NA	NA	Original	1	01/15/1999	4774	0	Yes
	No	No	NA	NA	NA	NA	NA	NA	NA

ENGINE	Motor Mounts needed to be secured	NA	NA	Original	1	02/26/1999	5554	5	Yes
	No	No	NA	NA	NA	NA	NA	NA	NA

**Information on Tire Failure**

DOT Number: NA  
 Manufacturer: NA  
 Tire Name: NA  
 Complete Tire Size: NA

**Comments:** Exhaust Bolts vibrated loose/broke off (7/15/98;1/4/99;11/19/99) Idler Pulley has been changed 3 times(1/4/99;11/17/99;11/19/99); Drive belt has been replaced 2 times (1/15/99;11/19/99); motor mounts needed to be secured (2/26/99); Clutch slave cylinder needs to be replaced (complained 7/15/98;1/25/00. diagnosed 6/12/00. Repair not made yet); Noise coming from transmission(6/12/00 told by dealer noise normal); Driveshaft CV joint bad (6/12/00 told by dealer noise normal. 6/14/00 told Driveshaft CV Joint bad due to poor design. 6/16/00 2nd estimate Driveshaft CV Joint bad). The manufacturer has been notified numerous times but continues to stonewall regarding issues with my car

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