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From: siracusa@publicinteractive.com
To: Young, Beverly <NHTSA>, Jimenez, Alberto <NHTSA>, Chiang, George <NHTSA>
Date: 3/27/00 8:16AM
Subject: Car Talk VOQ submission

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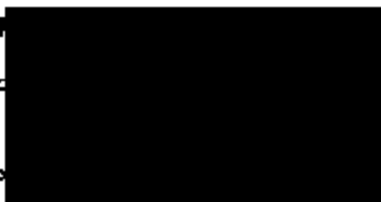
557264

SUBMISSION DATE: Friday, March 24th 2000 at 10:38:15 PM

VEHICLE OWNER'S QUESTIONNAIRE

OWNER INFORMATION

NAME
ADDRESS
TELEPHONE



NHTSA authorized to send a copy of this report to the manufacturer: Yes

VEHICLE INFORMATION

VIN: 1b3hd46f5r258181
MAKE: dodge
MODEL: Intrepid
YEAR: 1994

ODOMETER: 100,000
PURCHASE DATE: NEW OR USED: Used

DEALER NAME: The car connection (con artists)
ADDRESS: logan, ut 84321

ENGINE SIZE: 3.5l
CYLINDERS: 6

FUEL INJECTION: No
TURBO: No
FUEL TYPE: Gas
ANTILOCK BRAKES: Yes
CRUISE CONTROL: Yes
DRIVETRAIN: Front

DRIVER AIRBAG: Yes
PASSENGER AIRBAG: Yes
3-POINT BELT: Yes
MOTOR BELT: No
2-POINT BELT: No
BODY STYLE: 4-Door

FAILED COMPONENT(S)/PART(S) INFORMATION

COMPONENT: Transmission failed causing loss of power, road repairs caused driver to go against traffic when wheels locked up, not movable, happened twice, this car is the biggest piece of #@^& out there how can chrysler manufacturers sleep at night, 9 month old baby in back seat, they make me sick!!

PART NAME(S): transmission

LOCATION: Front

NUMBER OF FAILURES: 2

DATE(S) OF FAILURES: July, 1998, oct. 1999

MILEAGE AT FAILURE(S): 50,000, 83,000

SPEED AT FAILURE(S): 60, 30

MANUFACTURER CONTACTED: No

NHTSA CONTACTED: No

APPLICABLE ACCIDENT INFORMATION

ACCIDENT:
FIRE:

NUMBER OF PERSONS INJURED:
NUMBER OF FATALITIES:
ESTIMATED PROPERTY DAMAGE: \$

DRIVER AIRBAG DEPLOYED:
PASSENGER AIRBAG DEPLOYED:

REPORTED TO POLICE:

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

DOT NUMBER: DOT
TIRE MANUFACTURER:
TIRE NAME:
TIRE SIZE:

ADDITIONAL COMMENTS

This problem does not EVEN touch the tip of the ice berg. We have had nothing but problems with this car since the day we bought it. when we tried to contact the car dealer we bought it from we were told to get a lawyer. We have contacted our "5 star Dealer" numerous times, only to be treated like crap and to receive the "I have no idea what your talking about attitude". There has been no help for us and we have spent over \$5,000 in repairs. We bought the car 2 years ago and have had christmas cards form the repair shops both years now. We paid \$12,000 for it and now the paid is so bad and has so many repairs that we can't sell it. We were also told that the trade in value of this car was \$3,500-\$4000. We have had nothing but financial hardships and marital problems over this car. It sickens us to know that cryster knows all these defects and cares so little. I can't even count all of the near misses and life threatening situations this car has put our family in. The happiest day of our lives will be the one when we finally pay off this car and smash it for scrap. We hope not to push this money pit on someone else. It's too bad that society as a whole expects so little of car manufacturers and car dealers. Even more sad is that there are not governing laws for used car dealers who prey on people unawareness of cars problems, when they admit to you later that they knew they were there but you'd have to prove it and to get a lawyer. Chrystler Corporation will loose customers over this If I have to go to my grave shouting about their poor quality and devil may care attitude!

Sincerely yours,
Taci Watterson

ps. feel free to contact me for a detailed list of the above mentioned problems.

END OF FORM
