



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
 TO REPORT VEHICLE SAFETY DEFECTS
 1-888-DASH-2-DOT
 (1-888-327-4236)
 INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Received
COPIED
 RECEIVED
 13 00:00
 OFFICE OF
 INVESTIGATION
 Daytime Telephone Number

Reference No. **557217**

OWNER INFORMATION (Type or Print)

[Redacted Owner Information]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [Redacted] Date 11/6/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (17 Digits) 1GNDT13W5W2135705		Make Chevrolet	Model Blazer	Year 1998
Purchased Date Dec '97	Dealer's Name Pierson Chevrolet-Geo, Inc.	Engine Size (CID/CC/L) No. Cylinders <u>6</u>	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection	
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	Dealer's City Middletown	State OH	Zip Code 45042	
Manufacture Date (on driver's door or pillar) 9/97	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Restraint System <input checked="" type="checkbox"/> Driverside Air Bag <input checked="" type="checkbox"/> Passengerside Air Bag <input type="checkbox"/> 3-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drivetrain <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel
			Vehicle Type <input type="checkbox"/> Car <input checked="" type="checkbox"/> Sport Utility <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other	Body Style <input type="checkbox"/> 2 Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) See Attached Forms	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Front <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement	Handicap Adaptive Equip <input type="checkbox"/> Yes <input type="checkbox"/> No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No
	Mileage at Failure(s)	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
	Vehicle Speed at Failure(s)	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)


Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
--	---	---------------------------	----------------------	---

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).
 Fuel pump failures, spark plug failure, horn relay failures (causes horn to blow constantly), battery acid leak, power locks operate on their own, Service engine soon light comes on (numerous times) and vehicle stalls out. Lots of interior problems with switches, buttons, latches. ~~and~~ and many more problems listed on enclosed papers. ~~Fam~~ missing some repair orders also.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

October 24, 2000
1998 Chevrolet Blazer

- 
1. Front windshield wipers won't turn off for quite sometime after operation.
 2. Pierson attempted to "fix" back windshield wiper, put it on wrong and cut the back windshield. Also washer for back windshield still is inoperable.
 3. Direction & Temp. gage broken.
 4. Power locks operate on their own.
 5. Vehicle stalls during operation.
 6. Trunk button Locks all doors.
 7. The hinge to the trunk glass is working it's way out AGAIN.
 8. Gas pedal sticks (feels like a brick).
 9. Fuel gage floats from 1/2 full to empty and the low fuel light comes on.

135705

76315

ACCOUNTING

PIERSON CHEVROLET-GEO, INC.
2424 N. Verity Parkway
Middletown, Ohio 45042
(513) 424-1691

PAGE 1

SERVICE ADVISOR: 1100 DARREN HEINEMAN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OD	TAG
BLACK	1998	CHEVROLET BLAZER	1GNDT13W5W2135705	AUJ2658	27538/27538	T806
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
18DEC1997			17:00 18OCT99		52.00	
R.O. OPENED		READY	OPTIONS: STK:8266 DLR:09280 ENG:V6G TRN:4SPAUTO			

11:06 18OCT99 14:58 19OCT99

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A CUSTOMER STATES VEHICLE KEPT DYING OUT WHILE DRIVING AND FUEL GAUGE WOULD SHOW 1/2 AND THEN EMPTY AND BACK TO 1/2 CK AND ADVISE

CAUSE: INCORRECT PRESSURE

L1225 SENDER/PUMP ASSEMBLY, FUEL (TANK UNIT) -

REPLACE LEFT TANK

1062	W94C	2.10	2940	10844					108.44	108.44
------	------	------	------	-------	--	--	--	--	--------	--------

1	25178731	W-MODULE		25803	36124	0	516.05		361.24	361.24
---	----------	----------	--	-------	-------	---	--------	--	--------	--------

FC: 2L

PART#: 25178731

COUNT: 1

CLAIM TYPE:

AUTH CODE:

PN

25803 36124 TPARTS

2940 10844 TLABOR

B CUSTOMER STATES FRONT PASSENGER DOOR SWITCH PANEL IS COMING LOOSE

CAUSE: LOOSE

N2114 SWITCH - REPLACE DOOR LOCK RIGHT FRONT

1040	W94C	0.20	240	1033					10.33	10.33
------	------	------	-----	------	--	--	--	--	-------	-------

FC: 2W PART#: COUNT: 0

CLAIM TYPE:

AUTH CODE:

ON

0 0 TPARTS

240 1033 TLABOR

C LUBRICATION CHANGE OIL & FILTER

03 LUBRICATION CHANGE OIL & FILTER

1040	CPT	0.40	480	1095					10.95	10.95
------	-----	------	-----	------	--	--	--	--	-------	-------

1	25171377	FILTER		317	600	0	6.00		6.00	6.00
---	----------	--------	--	-----	-----	---	------	--	------	------

1	OIL 4.5 QTS 10W30			437	500	0	5.00		5.00	5.00
---	-------------------	--	--	-----	-----	---	------	--	------	------

D CHECK ALL FLUID LEVELS & TIRE PRESSURES

04 CHECK ALL FLUID LEVELS & TIRE PRESSURES

1040	CPT	0.00	0	0	0	0	0.00		0.00	0.00
------	-----	------	---	---	---	---	------	--	------	------

E LUBE ALL HINGES AND CONTACT POINTS

METHOD OF PAYMENT

- CASH
- CHECK NO.
- CREDIT CARD AMOUNT

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

135705

95020

ACCOUNTING

PIERSON CHEVROLET-GEO, INC.

2424 N. Verity Parkway

Middletown, Ohio 45042

(513) 424-1691

PAGE 1

SERVICE ADVISOR: 1102 DEREK ROHRKEMPER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
BLACK	98	CHEVROLET BLAZER	1GNDT13W5W2135705	AUJ2658	12288/12288	T965	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18DEC97			17:00 17NOV98		50.50		19NOV98
R.O. OPENED	READY	OPTIONS:					
08:24 17NOV98	08:06 19NOV98	STK:8266 DLR:09280 ENG:V6G TRN:4SPAUTO					

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A CUSTOMER STATES BORN STARTS BLOWING CONSTANTLY CUST. REMOVED FUSE.
 FUSE IN CHANGE SLOT

CAUSE: COMPONENT SHORTED

N6410 WIRING AND/OR CONNECTOR - REPAIR MAIN BODY
 AND FUSE BLOCK

1040 W94C	2.50	3000	12685			126.85	126.85
1 12171201 BLOCK		10860	15204	0	181.00	152.04	152.04

FC: 6G

PART#: 12171201

COUNT: 1

CLAIM TYPE:

AUTH CODE: E

QJ

10860 15204 TPARTS

3000 12685 TLABOR

VERSION 1 (EMP# 1045, 19NOV98 08:06): E-TIME TO TEST ELECTRICAL SYSTEM

WITH INSTRUCTI ONS FROM TAN

B** RENTAL REQUIRED

CAUSE: RENTAL

Z7902 2 DAY RENTAL

1041 W94C	0.00	0	0	0	0.00	0.00
-----------	------	---	---	---	------	------

FC: 98 PART#: COUNT: 0

CLAIM TYPE:

AUTH CODE:

MJ

0 0 TPARTS

0 0 TLABOR

SUBL RENTAL ENTERPRISE, P.O. 39921

W94C	6000	6000			60.00	60.00
------	------	------	--	--	-------	-------

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
46200	12685	3000		46000	15204	10860	
46600	6000	6000		26300	33889	*****	
COST, SALE, & COMP TOTALS				19860	33889	0	

METHOD OF PAYMENT

- CASH
- CHECK NO. _____
- CREDIT CARD AMOUNT _____

STATEMENT OF DISCLAIMER

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CUSTOMER SIGNATURE _____

DESCRIPTION	TOTAL
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

135705

85588

Pierson Automotive Inc.

INVOICE

2424 N. Verity Parkway
Middletown, Ohio 45042
(513) 424-1691

PAGE 1

SERVICE ADVISOR: 1041 EUGENE SMITH

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	1998	CHEVROLET BLAZER	1GNDDT13W5W2135705	AUJ2658	40732/40732	T543
DEL DATE	PROD DATE	WARR EXP	PROMISED	PD NO	RATE	PAYMENT
18DEC1997			17:00 22AUG00		52.00	22AUG2000
R.O. OPENED	READY	OPTIONS: STK:8266 DLR:09280 ENG:V6G TRN:4SPAUTO				

15:17 21AUG00	17:41 22AUG00	LINE OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A TOWED IN NO START
CAUSE: LEAKING ACID
NO110 BATTERY - REPLACE ONE
1052 W94C 0.40 (N/C)
1 19001628 BATTERY (N/C)
1 12354949 BOLT,BATT (N/C)
PG: 6J
PART#: 19001628
COUNT: 2
CLAIM TYPE:
AUTH CODE:
PN

SUBL DIETZ TOWING CO 49331
W94C (N/C)
PG: 6J

A-OWNER GOOD WILL PER CHEVROLET CUSTOMER ASSISTANCE CENTER

B** COMPASS AND OUTSIDE TEMP READING WRONG, CK AND ADVISE

12 ORDERED PARTS
1052 CPT 0.00 0.00 0.00

C** WHEN WASHING WINDSHIELD, WIPERS SEEM TO RUN ON AFTER SWITCH IS OFF
SS OPERATING TO SPECS AT THIS TIME
1052 CPT 0.00 0.00 0.00

D** WINDOW SWITCH IS LOOSE,
CAUSE: LOOSE

C3301 PLATE, FRONT DOOR ARMREST SWITCH MOUNTING -
R&R OR REPLACE LEFT
1052 W94C 0.20 (N/C)

PG: 2H PART#: COUNT: 0
CLAIM TYPE:

PARTS AND SERVICE HOURS:
Mon thru Thurs 7:30 AM to 7:30 PM
Friday 7:30 AM to 6:00 PM
Saturday 8:00 AM to 1:00 PM
Thank You for Your Business

<p>LIMITED WARRANTIES</p> <p><small>This dealership warrants all new parts from the original manufacturer and labor performed by mechanics with this center for 90 days or 1000 miles, whichever comes first. If any factory part or labor fails to normal service within this period, the dealership will replace the defective item and/or labor at no charge to the customer. This warranty does not apply to accessories which are not new original manufacturer parts and parts made by the manufacturer or supplier of such parts, except for any limited warranty given above. This dealership assumes no responsibility or liability for a particular accident, and neither the manufacturer nor the dealer or any other person is responsible for any liability in connection with the sale of used parts and accessories. This dealership does not assume any liability for consequential damage or consequential losses arising out of such accidents. If more than one repair order should be prepared.</small></p>	DESCRIPTION	TOTALS
	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	LESS INSURANCE	
SALES TAX		
PLEASE PAY THIS AMOUNT		

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON DATE

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77271

ACCOUNTING

PIERSON CHEVROLET-GEO, INC.
2424 N. Verity Parkway
Middletown, Ohio 45042
(513) 424-1691

PAGE 1

SERVICE ADVISOR: 1045 BILL FARMER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
BLACK	1998	CHEVROLET BLAZER	1GNDY13W5W2135705	AUJ2658	29327/29327	T435	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
18DEC1997			WAIT		52.00		19NOV1999
R.O. OPENED	READY	OPTIONS: STK:8266 DLR:09280 ENG:V6G TRN:4SPAUTO					

15:31 19NOV99 17:05 19NOV99

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
A											
A CUSTOMER SAYS SES LIGHT COMES ON											
CAUSE: COMPONENT INTERMITTENT											
J4217 SPARK PLUG - DIAGNOSTICS WITHOUT REPLACEMENT ONE											
				1042	W94C	0.70	1085	3615		36.15	36.15
FC: 6D PART#: COUNT: 0											
CLAIM TYPE:											
AUTH CODE:											
WG											

0 0 TPARTS
1085 3615 TLABOR

B CUSTOMER SAYS LOUD RATTLE RIGHT FRONT AREA

CAUSE: IMPROPER INSTALLATION

R0940 SPEAKER, RADIO - REPLACE FRONT RIGHT

				1042	W94C	0.40	620	2066		20.66	20.66
FC: 2H PART#: COUNT: 0											
CLAIM TYPE:											
AUTH CODE:											
NQ											

0 0 TPARTS
620 2066 TLABOR

C CUSTOMER SAYS RIGHT LIFTGLASS HINGE PIN KEEPS WORKING OUY

CAUSE: INSTALLED MISSING CLIP ON ON RIGHT HINGE PIN

B5710 HINGE, TAILGATE/LIFTGATE - REPLACE RIGHT

				1042	W94C	0.20	310	1033		10.33	10.33
FC: 2H PART#: COUNT: 0											
CLAIM TYPE:											
AUTH CODE:											
ON											

0 0 TPARTS
310 1033 TLABOR

METHOD OF PAYMENT

- CASH
- CHECK NO. _____
- CREDIT CARD AMOUNT _____

STATEMENT OF DISCLAIMER

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

135705

94341

ACCOUNTING

PIERSON CHEVROLET-GEO, INC.
2424 N. Varsity Parkway
Middletown, Ohio 45042
(513) 424-1691

PAGE 1

SERVICE ADVISOR: 1041 EUGENE SMITH

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
BLACK	98	CHEVROLET BLAZER	1GNDT13W5W2135705	AUJ2658	9217/9217	T738	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
18DEC97			WATT		50.50		30SEP98
R.O. OPENED	READY	OPTIONS:					
		STK:8266 DLR:09280 ENG:V6G TRN:4SPAUTO					

08:18 30SEP98 10:27 30SEP98

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
A CUSTOMER WANTS BUG SHIELD INSTALLED											
SS INSTALLED BUG SHIELD											
			1040	CPT	0.50	600	2525			25.25	25.25
			1	W972- BUG-SHIELD		3500	5900	0	59.00	59.00	59.00
B CUSTOMER SAYS BRAKES MAKE NOISE											
SS BRAKES OPERATE AND APPEAR NORMAL AT THIS TIME											
			1040	CPC	0.00	0	0			0.00	0.00
C CUSTOMER SAYS PASS REAR OUT SIDE DOOR HANDLE DONT FEEL RIGHT											
SS ADJUSTED DOOR STRIKER											
			1040	CPC	0.00	0	0			0.00	0.00
D LUBRICATION CHANGE OIL & FILTER											
03 LUBRICATION CHANGE OIL & FILTER											
			1040	CPT	0.40	480	1095			10.95	10.95
			1	25171377 FILTER		312	600	0	6.00	6.00	6.00
			1	OIL 4.5 QTS 10W30		437	500	0	5.00	5.00	5.00
E CHECK ALL FLUID LEVELS & TIRE PRESSURES											
			1040	CPT	0.00	0	0			0.00	0.00
SHOP SUPPLIES/EPA											
						0	51			0.51	0.51

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
46100	3620	1080		46800	6500	3812	
46000	0	0		49100	500	437	
6104	51	0		32401	587	0	
22500	11258	*****					

COST, SALE, & COMP TOTALS 5329 10671 0

METHOD OF PAYMENT

- CASH
- CHECK NO. _____
- CREDIT CARD AMOUNT _____

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	36.20
PARTS AMOUNT	70.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.51
TOTAL CHARGES	106.71
LESS INSURANCE	0.00
SALES TAX	5.87
PLEASE PAY THIS AMOUNT	112.58

ACCOUNTING

PIERSON CHEVROLET-GEO, INC.
2424 N. Verity Parkway
Middletown, Ohio 45042
(513) 424-1691

PAGE 2

SERVICE ADVISOR: 1100 DARREN HEINEMAN

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
BLACK	1998	CHEVROLET BLAZER	1GNDT13W5W2135705	AUJ2658	27538/27538	T806	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18DEC1997			17:00 18OCT99		52.00		19OCT1999
R.O. OPENED	READY	OPTIONS	STK:8266 DLR:09280 ENG:V6G TRN:4SPAUTO				
11:06 18OCT99	14:58 19OCT99						

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
31	LUBE	ALL	HINGES AND CONTACT POINTS								
		1040	CPT	0.00	0	0	0			0.00	0.00
F	TEST	ANTI	FREEZE								
		07	TEST ANTI FREEZE								
		1040	CPT	0.00	0	0	0			0.00	0.00
G	RESET	OIL	LIFE								
		SS	SS								
		1040	CPT	0.00	0	0	0			0.00	0.00
H**	RENTAL	REQUIRED									
CAUSE:	RENTAL										
27901	RENTAL										
		1041	W94C	0.00	0	0	0			0.00	0.00
FC:	98	PART#:	COUNT:	0							
	CLAIM TYPE:										
	AUTH CODE:										
	MJ										
				0		0	0	TPARTS			
				0		0	0	TLABOR			
SUBL	RENTAL	ENTERPRISE	44324								
		W94C		3000		3000				30.00	30.00
FC:	98										

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
46200	11877	3180		48000	36124	25803	
46100	1095	480		46800	500	317	
49100	500	437		46600	3000	3000	
32401	121	0		26300	51001	*****	
22500	2316	*****					

COST, SALE, & COMP TOTALS 33217 53196 0

METHOD OF PAYMENT

- CASH
- CHECK NO. _____
- CREDIT CARD AMOUNT _____

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CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	10.95
PARTS AMOUNT	11.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	21.95
LESS INSURANCE	0.00
SALES TAX	1.21
PLEASE PAY THIS AMOUNT	23.16

135705

7 9 4 8 9

Pierson Automotive Inc.

2424 N. Verity Parkway
Middletown, Ohio 45042
(513) 424-1691

INVOICE

PAGE 1

SERVICE ADVISOR: 1045 BILL FARMER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
BLACK	1998	CHEVROLET BLAZER	1GNDT13W5W2135705	AUJ2658	32886/32886	T972	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO	RATE	PAYMENT	INV DATE
18DEC1997			17:00 08FEB00		52.00		09FEB2000
R.O.C.	READY	OPTIONS: STK:8266 DLR:09280 ENG:V6G TRN:4SPAUTO					

10:10 09FEB00	11:57 09FEB00							
LINE O	TECH TYPE	HOURS	LIST	NET	TOTAL			
A CUST	AYS CHECK ENGINE LIGHT STAYS ON							
CAUSE:	DOUBLE FOUND							
J	CUSTOMER CONCERN NOT DUPLICATED							
	1092 W94C	0.30					(N/C)	
	92 FARI:	COUNT: 0						
	IM TYPE:							
	H CODE:							

B CUST	AYS OIL PRESSURE GAGE RISES AND FALLS TOO MUCH							
CAUSE:	MENT INTERMITTENT							
N	WITCH - REPLACE ENGINE OIL PRESSURE SENDER							
	1092 W94C	1.30					(N/C)	
	553175	SENSOR AS					(N/C)	
	6D							
	12553175							
	NTS 1							
	IM TYPE:							
	H CODE:							

SERVICES AND SERVICE HOURS:
 Monday - Thurs 7:30 AM to 7:30 PM
 Friday 7:30 AM to 8:00 PM
 Saturday 8:00 AM to 1:00 PM

Thank you for Your Business

LIMITED WARRANTIES
 The following warranties on new parts from the original manufacturer and those purchased in compliance with this repair bill are valid for the duration of the warranty period, regardless of when the repair bill is issued. This warranty does not cover any labor, parts or accessories which are not new original equipment manufacturer parts or parts which are not covered by the manufacturer's or supplier's warranty. The dealer is not responsible for a particular part, and neither the dealer nor the manufacturer are liable for damage to any other part of the vehicle or for any other damage to the vehicle or its contents. The dealer is not liable for any damage to the vehicle or its contents which is caused by the use of the vehicle or its contents. (A copy of this repair bill must be maintained.)

DESCRIPTION	TOTAL
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) _____ (GENERAL MANAGER OR AUTHORIZED PERSON) (DATE) _____

CUSTOMER COPY

135705

85588

Plerson Automotive Inc.

2424 N. Verity Parkway
Middletown, Ohio 45042
(513) 424-1691

INVOICE

PAGE 2

SERVICE ADVISOR: 1041 EUGENE SMITH

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
BLACK	1998	CHEVROLET BLAZER	1GNDT13W5W2135705	AUJ2658	40732/40732	T543
DEL DATE	PROD DATE	WARH EXP	PROMISED	PO NO	RATE	PAYMENT
18DEC1997			17:00 22AUG00		52.00	22AUG2000
R/O OPENED	READY	OPTIONS: STK:8266 DLR:09280 ENG:V6G TRN:4SPAUTO				
15:17 21AUG00	17:41 22AUG00					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		AUTH CODE: A					
		ON					

A-OWNER GOOD WILL PER CHEVROLET CUSTOMER ASSISTANCE CENTER

E** CUSTOMER SAYS ENGINE CRANKS, NO START

CAUSE: WIRES CRUSHED

N6610 WIRING AND/OR CONNECTOR - REPAIR ENGINE WIRING

1052 W91C 1.80

(M/C)

FC: 7L PART#: COUNT: 0

CLAIM TYPE:

AUTH CODE: AE

PN

A-OWNER GOOD WILL PER CHEVROLET CUSTOMER ASSISTANCE CENTER E-TIME TO TRACE AND REPAIR CRUSHED WIRING IN LOOM UNDER AIR FILTER CASE

PARTS AND SERVICE HOURS:
Mon thru Thurs 7:30 AM to 7:30 PM
Friday 7:30 AM to 6:00 PM
Saturday 8:00 AM to 1:00 PM

Thank You for Your Business

LIMITED WARRANTIES

The following warranties of new parts with the original manufacturer and their labor are in compliance with the recall to 30 days of any business week, whatever name has. If any factory part or labor fails to correct within 30 days, the dealer will replace the defective parts under recall and labor is complimentary. Any warranty on parts or accessories which are not factory original equipment, manufacturer parts are made good by the manufacturer or supplier at such time, should be who should verify with the dealer. The dealer is not responsible for any damage or loss of parts or accessories. This warranty does not cover any damage or loss of parts or accessories. A copy of this recall may be obtained.

DESCRIPTION	TOTAL
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER COPY

135705

85633

ACCOUNTING

PIERSON CHEVROLET-GEO, INC.

2424 N. Verity Parkway

Middletown, Ohio 45042

(513) 424-1691

PAGE 2

SERVICE ADVISOR: 1102 DEREK ROHRKEMPER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAX
BLACK	98	CHEVROLET BLAZER	1GNDT13W5W2135705		649/649	T12

DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO. NO.	RATE	PAYMENT	REV. DATE
18DEC97			WAIT		48.00		31DEC97

R.O. OPENED: 08:19 31DEC97 READY: 16:48 31DEC97 OPTIONS: STK:8266 DLR:09280 ENG:V6G TRN:45PAUTO

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
						240	987	TLABOR			

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
46200	8391	2040		48000	2100	1500	
26300	10491	*****					

COST, SALE, & COMP TOTALS 3540 10491 0

METHOD OF PAYMENT

- CASH
- CHECK NO. _____
- CREDIT CARD AMOUNT _____

STATEMENT OF DISCLAIMER

The factory warranty constitutes all of the warranties with respect to the sale of this item/terms. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/terms.

CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
RENTAL AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

ACCOUNTING

PIERSON CHEVROLET-GEO, INC.
2424 N. Verity Parkway
Middletown, Ohio 45042
(513) 424-1691

PAGE 1

SERVICE ADVISOR: 1102 DEREK ROHRKEMPER

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
BLACK	98	CHEVROLET BLAZER	1GNDT13W5W2135705		649/649	T128	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18DEC97			WAIT		48.00		31DEC97

R.D. OPENED: 08:19 31DEC97
 READY: 16:48 31DEC97
 OPTIONS: STK:8266 DLR:09280 ENG:V6G TRN:4SPAUTO

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A CUSTOMER STATES REAR LATCH SWITCH REAL LOOSE -SOP-
 CAUSE: BROKEN

1	N2611	SWITCH	REPLACE WIPER BACK GLASS								
			1040 W94C	0.70		840	3455			34.55	34.55
1	15708959	SWITCH				1500	2100	0	25.00	21.00	21.00

FC: 1D
 PART#: 15708959
 COUNT: 1
 CLAIM TYPE:
 AUTH CODE:
 OJ

1500 2100 TPARTS
 840 3455 TLABOR

B CUSTOMER STATES RIGHT REAR SEAT WONT FOLD DOWN
 CAUSE: IMPROPERLY INSTALLED

	C7450	CABLE, FOLDING SECOND SEAT BACK LOCK -									
		REPLACE	1040 W94C	0.80		960	3949			39.49	39.49

FC: 2H PART#: COUNT: 0
 CLAIM TYPE:
 AUTH CODE:
 OJ

0 0 TPARTS
 960 3949 TLABOR

C** REAR WINDOW WASHER INOP
 CAUSE: IMPROPER INSTALLATION

	N3761	HOSES, NOZZLES, WASHER AND/OR WIPER STOPS -									
		REPLACE BACK GLASS	1040 W94C	0.20		240	987			9.87	9.87

FC: 2H PART#: COUNT: 0
 CLAIM TYPE:
 AUTH CODE:
 OJ

0 0 TPARTS

METHOD OF PAYMENT	STATEMENT OF DISCLAIMER	DESCRIPTION	TOTAL	
<input type="checkbox"/> CASH	The factory warranty constitutes all of the warranties with respect to the sale of this item/line. The Seller hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/line.	LABOR AMOUNT		
<input type="checkbox"/> CHECK NO. _____		PARTS AMOUNT		
<input type="checkbox"/> CREDIT CARD		GAS, OIL, LUBE		
AMOUNT _____		SUBLET AMOUNT		
		MISC. CHARGES		
		TOTAL CHARGES		
		LESS INSURANCE		
		SALES TAX		
		CUSTOMER SIGNATURE _____	PLEASE PAY THIS AMOUNT	



Smile!

GM Customer Service

1-800-222-1020
Ext. 3

Customer Service Reps

- 1) DIANE POLLMAN
- 2) LISA VIGIL
- 3) RACHEL RIOJAS
- 4) VANIEZIA
- 5) DETRA WASHINGTON

File # C01311843

Dietz Towing 424-7211
↑ Towed vehicle on 8/21.

File # 000118082



people I have spoke to from G.M.

COUNTY OF BUTLER

STATE OF OHIO

No. 9900697563

MEMORANDUM CERTIFICATE OF TITLE

IDENTIFICATION NUMBER
1GN0U13W5W2135705

BODY TYPE
UC

YEAR
1998

MAKE
CHRY

MODEL
BZR

ODOMETER
46

ODOMETER STATUS
ACTUAL

COMMENTS

PRICE
26,288.64

TAX
934.38

DATE ISSUED
12/30/97

#9061765

EVIDENCE
MCO

9379



PREVIOUS OWNER

PIERSON AUTOMOTIVE INC N1002018
2424 NORTH VERITY PARKWAY, MIDDLETOWN, OH

FIRST LIENHOLDER DATE OF LIEN: 12/30/97
FIRST NATIONAL BANK OF SW OHIO

SECOND LIENHOLDER DATE OF LIEN:

THIRD & HIGH STREET
HAMILTON, OH 45011

AUT 2158
LICENSE EXPIRES 02/1/99
TRANSFER ISSUED
TRUCK WT
REGISTERED IN OHIO

WITNESS MY HAND AND OFFICIAL SEAL THIS 30th DAY OF DECEMBER, 1997

*** WARNING ***
NON-NEGOTIABLE
DO NOT TRANSFER

Cindy Carpenter

CINDY CARPENTER
CLERK OF COURTS

JH02

MICHAEL TIRE/DIRTY OF OLSON TIRE
 330 CHARLES ST, MIDDLETOWN, OH 45042 (513)424-3563

INVOICE

DATE: 07-22-00
 TIME: 14:00:11
 PAGE: 1

INVOICE#-R
 STORE# 07-44

INVOICE#: 0744-15461

SOLD TO



VEHICLE: 1998 CHEV BLAZER AWD MILEAGE: 39276 TAG#: OH-207WVZ

CASHIER#: MARC GREGG

SI	Me	MFG	ITEM NUMBER	SUF	SIZE	DESCRIPTION	LR	QTY	UNIT\$	FET\$	EXTEND\$	MISC NOTES
02	99	FG	078689		2357015	2357015 Firehawk 9920 RNL 102S S		4	77.93	0.00	311.96	
02	99	DO	248			State New Tire Fee		4	0.50	0.00	2.00	
02	99	DO	6160			TIRE DISPOSAL CHARGE		4	1.00	0.00	4.00	
02	99	DO	1349		ABOVE INCLUDES	Wheel Balancing		4	0.00	0.00	0.00	
02	99	DO	1372		ABOVE INCLUDES	Tire Valves		4	0.00	0.00	0.00	
02	99	DO	1374		ABOVE INCLUDES	Tire Rotation		4	0.00	0.00	0.00	
02	02	DO	13111			Road Hazard Warranty		4	0.00	0.00	24.00	
99	99	DO	1377			Shop Supl #/Dr Haz Mat Dispose		1	0.00	0.00	0.00	

SUB TOTAL 341.96
 SALES TAX 18.81
 INVOICE TOTAL 360.77

FOA TO BE DONE FOR 35.00 + TAX.

METHOD OF PAYMENT	AMOUNT\$	CARD#/CHECK#	AUTH#
VISA	360.77		022715

Customer's Signature _____

THANK YOU

Visit us at <http://www.olsontire.com>

Parts and service warranties attached.
 All parts on invoice are new unless otherwise indicated.
 U = Used * RC = ReConditioned * RE = Rebuilt