



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

POSTED

00 OCT 31 PM 1:10

Reference No.

556635

OWNER INFORMATION (Type or Print)

COPIED OFFICE
DEFENSE INVESTIGATIVE

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 10/24/2000

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (17 Digits) 1 F T S X 3 1 S O X E D 5 4 2 3 3										Make FORD PICK-UP										Model F-350 SUPER-DUTY										Year 1999																																							
Purchased Date 02-99										Dealer's Name LAUREL FORD										Engine Size (CID/CC/L) No. Cylinders 10										☐ Turbo ☐ Diesel ☒ Gas ☒ Fuel Injection																																							
☒ New ☐ Used										Dealer's City LAUREL										State MI										Zip Code 49044																																							
Manufacture Date (on driver's door or pillar) 02-99										Transmission Type ☐ Manual ☒ Automatic										Restraint System ☒ Driverside Air Bag ☐ Motorbelt ☒ Passengerside Air Bag ☐ 2-Point Belt ☒ 3-Point Belt										Cruise Control ☒ Yes ☐ No										Drivetrain ☐ Front ☐ Rear ☒ 4-Wheel										Vehicle Type ☐ Car ☐ Sport Utility ☐ Van ☒ Truck ☐ Minivan ☐ Motorcycle ☐ Other										Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other									

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) FIRESTONE STEELTEX A/T TIRES										Location ☒ Left REAR ☒ Right FRONT ☐ Front ☒ Rear RIGHT										Failed Part(s) ☒ Original ☐ Replacement										Handicap Adaptive Equip ☐ Yes ☒ No									
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand FIRESTONE										Tire Name STEELTEX A/T										Complete Tire Size LT 245/75 R16																			
No. of Failures 3										Date(s) of Failure(s) 8-1, 8-31, 9-16 2000										Failed Part(s) Available? ☐ Yes ☒ No										NHTSA Previously Contacted? VIA PHONE ☒ Yes ☐ No									
Mileage at Failure(s) 27500 28000 28500										Vehicle Speed at Failure(s) 25 MPH																													

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No										Fire ☐ Yes ☒ No										Number of Persons Injured NONE										Number of Fatalities NONE										Reported to Manufacturer ☒ Yes ☐ No									
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

RIGHT REAR TIRE HAD TREAD SEPARATION RIGHT FRONT TIRE & LEFT FRONT TIRE HAD THE STEEL BELTING ON TIRES PENETRATED BY ROCKS. AS THOUGH THERE WERE NO STEEL BELTING TIRES AT ALL. ON ALL FOUR TIRES THE RUBBER HAS BEEN CHURNED UP BY DIRT & GRAVEL ROADS. THE TIRES HAD BETWEEN 27600 & 28500 MI AT TIME OF INCIDENTS. MICHELIN & PIRELLI TIRES ON FORMER VEHICLES (1989 F-250 & 1994 FORD EXPLORER RESPECTIVELY) HAD 40000 & 60000 MILES HAD NO SIMILAR DAMAGE DRIVING ON SAME ROADS. FIRESTONE REPRESENTATIVE(S) CLAIM THAT ALTHOUGH THE TIRES ARE H2000 MILE TIRES THEY ARE NOT RESPONSIBLE SINCE THE DAMAGE IS ALL DUE TO THE ROADS I DRIVE ON. MAX PRESS ON TIRES 80PSI TIRES KEPT AT 72 TO 75PSI

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE TIRES AT TIME OF PURCHASE WERE RECOMMENDED BY CONSUMER REPORTS. OTHERWISE I WOULD HAVE PURCHASE MICHELIN TIRES WHICH I HAVE NEVER HAD FAIL. 2 ADDITIONAL FORD DEALERS IN MONTANA HAVE TOLD ME THAT THEY HAVE HAD A SUBSTANTIAL NUMBER OF SIMILAR FAILURES & DAMAGE

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

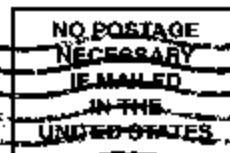
Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

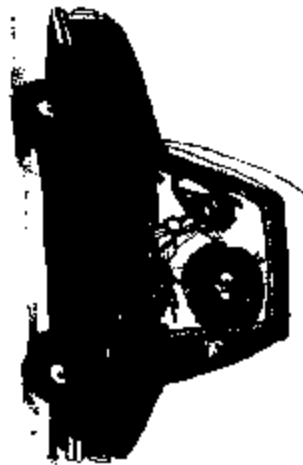
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and dial toll free at

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