



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

RECEIVED

OCT 27 AM 10:30

OFFICE

DEFECTS INVESTIGATION

od-n
up-ltr

REFERENCE NO.

556575

OWNER INFORMATION (TYPE OR PRINT)

NAME and ADDRESS

[REDACTED]

QC'd

DAY TIME TELEPHONE NO. (AREA CODE)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☒ NO ☐
In the absence of [REDACTED] or address to the vehicle manufacturer.

SIGNATURE OF

DATE 10-17-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.*

1FMDU32X5RUB58370

VEHICLE MAKE

FORD

VEHICLE MODEL

EXPLODER XLT

MODEL YEAR

1994

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

116263

DATE PURCHASED

2-2-94

DEALER'S NAME, CITY & STATE

BOARD FORD - 15265 E. WHITTIER BLVD, WHITTIER, CA 90603

ENGINE SIZE (CID/CC/L)

4.0

NO. CYLINDERS

4

☐ TURBO
☒ DIESEL
☒ GAS
☒ FUEL INJECTN

TRANSMISSION TYPE

☐ MANUAL
☒ AUTOMATIC

ANTILOCK BRAKES

☒ YES
☐ NO

RESTRAINT SYSTEM

☐ DRIVERSIDE AIRBAG ☐ MOTORBELT
☐ PASSENGERSIDE AIRBAG
☒ 3-POINT BELT ☐ 2-POINT BELT

CRUISE CONTROL

☒ YES
☐ NO

DRIVETRAIN

☐ FRONT
☒ REAR
☐ 4-WHEEL

BODY STYLE

STAWAG 4 DR ☒
2 DR ☐
HATCH BK ☐
VAN ☐
PK UP TRK ☐
OTHER ☒ EXPLODER TRUCK WAGON

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

ELECTRICAL
UNKNOWN

PART NAME(S)

UNKNOWN

LOCATION

☐ LEFT FRONT ☐ RIGHT REAR

FAILED PART(S)

☒ ORIGINAL
☐ REPLACEMENT

NO. OF FAILURES

12

DATE(S) OF FAILURE(S) JUNE, 2000 THRU 8-15-00

MILEAGE AT FAILURE(S) ALL AFTER 112,000 MILES ON ODOMETER

VEHICLE SPEED AT FAILURE(S) APPROX 35 MPH

MANUFACTURER CONTACTED

☒ YES ☐ NO
FORD DEALER

NHTSA PREVIOUSLY CONTACTED

☐ YES ☒ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☒ NO

FIRE

☐ YES ☒ NO

NUMBER PERSONS INJURED

N/A

NUMBER OF FATALITIES

N/A

PROPERTY DAMAGE EST\$

0

POLICE REPORTED

☐ YES ☒ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

EXPLODER STARTED STALLING (QUIT WHILE DRIVING) IN (APPROX) JUNE, 2000. I TOOK VEHICLE TO A FORD DEALER (BOARD FORD, 15265 E. WHITTIER BLVD, WHITTIER, CA 90603, 1-800-939-2627) THEY KEPT EXPLODER FOR TWO(2) DAYS. CHECKED IT, TEST DROVE. I WAS TOLD THAT EVERY THING TESTED FINE, THAT THEY COULDN'T GET A CODE TO SHOW. I THEN TOOK EXPLODER TO A LOCAL GARAGE, THEY REPLACED THE IGNITION SWITCH ON THE STEERING COLUMN (\$37.00). I DROVE THE EXPLODER FOR A FEW DAYS, IT CONTINUED TO STALL. I THEN TOOK THE EXPLODER TO ANOTHER GARAGE, THEY REPLACED THE (OVER)

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

FUEL PUMP (INSIDE THE FUEL TANK), AND THE FUEL PUMP RELAY (#275"). IT CONTINUED TO STALL. THEN ON APPROX. 7-25-00 I TOOK THE EXPLODER BACK TO THE FORD DEALER (BOARD FORD IN WHITTIER, CA). I TOLD THEM, THAT IT WAS STILL STALLING. THAT I WOULD LEAVE THE EXPLODER THERE, UNTIL THEY FOUND THE PROBLEM. BUT TO PAY SPECIAL ATTENTION TO THE IGNITION/ELECTRICAL SETUP. THAT FORD HAD A (OR COULD HAVE A RECALL ON FORD MODELS BUILT BETWEEN 1983 AND 1995) FOR THAT PROBLEM. I LEFT THE EXPLODER WITH THEM FOR 8 DAYS. WHEN I WENT TO PICK THE EXPLODER (ON THE 8TH DAY) I WAS TOLD, THAT THEY STILL COULDN'T FIND ANYTHING WRONG, I TOLD THEM THAT THEIR WAS SOMETHING WRONG, BECAUSE IT CONTINUED TO STALL. I WAS TOLD THAT THEY STILL COULDN'T FIND ANY CODES IN THE COMPUTER, SO THEY COULDN'T CHANGE ANY PARTS. THE EXPLODER HAS STALLED TWICE (2) SINCE THEN. * I PURCHASED THE EXPLODER FROM THE ORIGINAL OWNER.

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400 Seventh St., S.W.
Washington, D.C. 20590

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Penalty for Private Use \$300



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POSTAGE WILL BE PAID BY NATIONALLY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline, NEF-11 HL
400 7th Street, SW
Washington, DC 20590



NO POSTAGE
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