



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire**
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

OCT 27 AM 11:09

OFFICE
DEFECTS INVESTIGATION

Daytime Telephone Number

Reference No

556444

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 10/22/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (17 Digits) 46HB00D14L1VNO026		Make XPLORER	Model XMC	Year 1991	
Purchased Date 5/16/94	Dealer's Name LEWIS RV	Engine Size (CID/CC/L) No. Cylinders 6	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input checked="" type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection		
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	Dealer's City DAYTON	State OH	Zip Code 45177		
Manufacture Date (on driver's door or pillar) 9-90	Transmission Type <input type="checkbox"/> Manual <input checked="" type="checkbox"/> Automatic	Restraint System <input type="checkbox"/> Driver's Air Bag <input type="checkbox"/> Motorbelt <input type="checkbox"/> Passenger's Air Bag <input type="checkbox"/> 2-Point Belt <input checked="" type="checkbox"/> 3-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drivetrain <input type="checkbox"/> Front <input checked="" type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Utility <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input checked="" type="checkbox"/> Other Other
Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other					

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) TIRES	Location <input checked="" type="checkbox"/> Left <input checked="" type="checkbox"/> Right <input checked="" type="checkbox"/> Front <input checked="" type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input checked="" type="checkbox"/> Replacement	Handicap Adaptive Equip <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand FIRESTONE	Tire Name STEELTEX RADIAL R4S	Complete Tire Size LT 235/85 R16 M/S
No. of Failures 3	Date(s) of Failure(s) (1) 8/8/98 (2) 8/25/98 (3) 8/25/98	Failed Part(s) Available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Mileage at Failure(s) (1) 15,000 (2) 20,000 (3) 30,000	Vehicle Speed at Failure(s) (1) 35 MPH (2) 20 MPH (3) SEEN	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

- (1) BLOW OUT OF LEFT REAR - APPROX. 15,000 MILES ON TIRE
- (2) BLOW OUT OF RT. REAR - APPROX. 20,000 MILES ON TIRE
OF LEFT FRONT TIRE
- (3) SEPARATION OF TREAD WAS NOTICED BY MECHANIC
WHEN REPLACING RT. REAR. APPROX. 30,000 MILES
ON TIRE.

SPECIAL NOTE: REPLACED 4 FIRESTONES WITH MICHELINS 10/15/00

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.