



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS**
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

RECEIVED

OCT 27 AM 11:03

OFFICE

DEFECTS INVESTIGATION

Reference No.

556442

OWNER INFORMATION (Type or Print)

Name

State

City

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

QC'd

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (17 Digits) K N A F A 1 2 5 5 V 5 2 8 4 4 1 6		Make KIA	Model SEPHIA	Year 1997
Purchased Date 5/00	Dealer's Name PIEDMONT		Engine Size (CID/CC/L) 4	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☐ New ☐ Used	Dealer's City ANDERSON	State SC	Zip Code 29623	No. Cylinders 4
Manufacture Date (on driver's door or plate) 12/06/96	Transmission Type ☐ Manual ☒ Automatic	Restraint System ☒ Driverside Air Bag ☐ Motorbelt ☒ Passengerside Air Bag ☐ 2-Point Belt ☒ 3-Point Belt	Cruise Control ☐ Yes ☒ No	Vehicle Type ☒ Car ☐ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other
		Drive/Train ☒ Front ☐ Rear ☐ 4-Wheel	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other	

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement	Handicap Adaptive Equip ☐ Yes ☐ No
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TO BE COMPLETED WHEN REPORTING A TIRE FAILURE (Dot code) W2LV VF

Tire Brand Firestone	Tire Name Firehawk GTA	Complete Tire Size 185 60 R14
No. of Failures 1	Date(s) of Failure(s) 7/00 49,148 50 MPH	Failed Part(s) Available? ☒ Yes ☐ No
Mileage at Failure(s)		NHTSA Previously Contacted? ☐ Yes ☒ No
Vehicle Speed at Failure(s)		

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash ☐ Yes ☒ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Reported to Manufacturer ☒ Yes ☐ No
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Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

The tire Rubber is peeling/seperating from the tire

I Reported It to the manufacturer and was told
By them that nothing could be done and I requested the
Phone number to the government agency that was Investigating
them, and they told me that I would have to Find out the #
myself. They were very Rude + unresponsive!!! over →

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

They told me that since it was not on the
Recall List that nothing can be done about it.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

Complete and return or place in your car manual for future use

**VEHICLE
OWNER'S
QUESTIONNAIRE
(V00Q)**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-688-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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