



**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS**
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

POSTED
Date Received: **10 OCT 25 PM 2:06**
RECEIVED
OFFICE DEFECTS INVESTIGATION
Daytime Telephone Number: [Redacted]

COPIED

AGENCY USE ONLY
Copy to: [Redacted]
Reference No. **556418**

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Street: [Redacted]
City: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: [Redacted] Date: 10/15/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits): 1B4GP44RXTB429565 Make: DODGE Model: GRAND CARAVAN Year: 1996

Purchased Date: 1/27/97 Dealer's Name: FAIR OAKS DODGE Engine Size (CID/CC): 3.3 Turbo: Diesel: Gas: Fuel Injection:
 New Used Dealer's City: FAIRFAX State: VA Zip Code: 22030 No. Cylinders: 6

Manufacture Date (on driver's door or pillar): 4/96 Transmission Type: Manual Automatic
 Restraint System: Driverside Air Bag Motorbelt Passengerside Air Bag 2-Point Belt 3-Point Belt
 Cruise Control: Yes No Drivetrain: Front Rear 4-Wheel
 Vehicle Type: Car Sport Utility Van Truck Minivan Motorcycle Other
 Body Style: 2-Door 4-Door Stationwagon Pick Up Truck Other MINIVAN

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): TRANSMISSION Location: Left Right Front Rear
 Failed Part(s): Original Replacement Handicap Adaptive Equip: Yes No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____

No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____
 Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash: Yes No Fire: Yes No
 Number of Persons Injured: 0 Number of Fatalities: 0 Reported to Manufacturer: Yes No

Narrative Description of incident(s), Failure(s), Crash(es), and Injury(ies):
TRANSMISSION FAILED AT 58,500 MILES

Continue on Back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.