



U.S. Department  
of Transportation  
  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
TO REPORT VEHICLE SAFETY DEFECTS  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

OWNER INFORMATION (Type or Print)

FOR AGENCY USE ONLY

Date Received

Off. or

File #  
Off. or  
Up. It

Reference No.

OFFICE

EFFECTS INVESTIGATION

556399

Device Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO  
In the absence of your response, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date

**PRODUCT INFORMATION**

Vehicle Identification No. (VIN) (Located at bottom of windshield on driver's side)

1 F M D U 3 2 X 1 T V A 0 0 4 2 3

Make

EXPLORER  
EDDIE BAUER

Model

EDDIE BAUER

Year

1996

Purchased Date

Dealer's Name

KARL FLAMMER Ford

Engine Size  
(CID/CC/L)

☐ Turbo  
☐ Diesel  
☐ Gas  
☒ Fuel Injection

☐ New ☒ Used

Dealer's City

TARBOX SPRINGS

State

FL

Zip Code

No. Cylinders

6

Manufacture Date  
(on driver's door or pillar)

8-95

Transmission Type

☐ Manual  
☒ Automatic

Restraint System

☒ Driverside Air Bag ☐ Motorbell  
☒ Passengerside Air Bag ☐ 2-Point Belt  
☒ 3-Point Belt

Cruise Control

☒ Yes  
☐ No

Drivetrain

☐ Front  
☒ Rear  
☐ 4-Wheel

Vehicle Type

☐ Car ☒ Sport Utility  
☐ Van ☐ Truck  
☐ Minivan ☐ Motorcycle  
☐ Other

Body Style

☐ 2-Door ☒ 4-Door  
☐ Stationwagon  
☐ Pick Up Truck  
☐ Other

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Part Name(s)

SPARE TIRE

Location

☐ Left ☐ Right  
☐ Front ☐ Rear

Failed Part(s)

☒ Original  
☐ Replacement

Handicap Adaptive Equip

☐ Yes  
☐ No

**TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Brand

Tire Name

Complete Tire Size

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s)  
Available?

☐ Yes ☐ No

NHTSA Previously  
Contacted?

☐ Yes ☐ No

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes ☐ No

Fire

☐ Yes ☐ No

Number of Persons Injured

Number of Fatalities

Reported to Manufacturer

☐ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

WE HAD A FLAT ON INTERSTATE I75 ON THE RIGHT FRONT. WE HAD TO  
PUT THE SPARE ON AND THE SPARE WAS A 15" AND OUR WHEELS ARE 16".  
IT WAS VERY HARD TO HANDLE - WE ALMOST GOT HIT A COUPLE TIMES BECAUSE  
WE COULDN'T GO THE SPEED. (FROM THE REAR BY TRACTOR TRAILERS) WE HAD  
TO THE NEXT EXIT WHERE WE GOT A USED TIRE BECAUSE OURS COULDN'T BE FIXED.  
WE CALLED FORD AND THEIR ONLY RESPONSE WAS THAT IT WAS "UNFORTUNATE".  
WE COULD HAVE BEEN IN A SERIOUS ACCIDENT. I FEEL THAT FORD IS OBLIGED  
TO PUT 16" SPARES ON CARS WITH 16" WHEELS. THEY OWE ME A 16" WHEEL.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

so I can drive safely. I can not buy a used wheel and  
a new one is \$160. I am retired and I can not afford  
that. My tires are not recall. I guess they have not had  
enough deaths yet. There could be if others have 15"  
spares on there 16" wheel vehicles. Please get me a  
16" wheel.

Sincerely  
JH

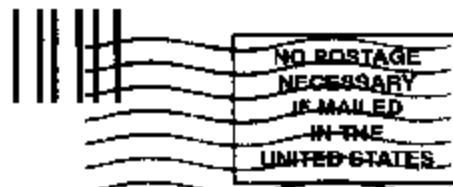
ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NSA-10.01  
400 7th Street, SW  
Washington, DC 20590



Complete and return or place in your car manual for future use



**VEHICLE  
OWNER'S**

**QUESTIONNAIRE  
(V00Q)**

**DOT AUTO SAFETY HOTLINE**

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and dial toll free at

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