



US Department of Transportation  
National Highway Traffic Safety Administration

**AUTO SAFETY HOTLINE**  
**VEHICLE OWNER'S QUESTIONNAIRE**

NATIONWIDE 1-800-424-9393  
DC METRO AREA 300-0123

FOR AGENCY USE ONLY

REFERENCE NO.

**556343**

DATE RECEIVED

**COPIED**  
**QC**  
**RECEIVED**

**OWNER INFORMATION (TYPE OR PRINT)**

FIRST NAME & MIDDLE INITIAL

TELEPHONE NO. Area Code

SIGNATURE OF OWNER

DATE **7-6-00**

**VEHICLE INFORMATION**

VEHICLE IDENTIFICATION NO.\*

**1GNGR26W6K169644**

VEHICLE MAKE & MODEL

**CHEV 3/4 TON SUBURBAN**

MODEL YEAR

**1989**

\* LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

**102000**

DATE PURCHASED

**1990**

DEALER'S NAME, CITY, & STATE

ENGINE SIZE (CID/CC/L)

**454**

NO. CYLINDERS

**8**

TURBO

DIESEL

GAS

FUEL INJECTED

TRANSMISSION TYPE

MANUAL

AUTOMATIC

3  4  5 (Speed)

CRUISE CONTROL

Yes  No

POWER STEERING

Yes  No

POWER BRAKES

Yes  No

AIR CONDITIONED

Yes  No

BODY STYLE

STAVAG

4 DR

2 DR

HATCH BK

VAN

PK UP TRK

OTHER

**FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)**

COMPONENT/PART NAME(S)

**FIRESTONE LT-235-85 R-16 A/TMS**

LOCATION

Left  Right

Front  Rear

FAILED PART(S)

ORIGINAL

REPLACEMENT

NO. OF FAILURES

DATE(S) OF FAILURE(S)

MILEAGE(S) AT FAILURE(S)

VEHICLE SPEED AT FAILURE(S)

MANUFACTURER CONTACTED

YES  NO

NHTSA PREVIOUSLY CONTACTED

YES  NO

**APPLICABLE ACCIDENT INFORMATION**

ACCIDENT

YES  NO

FIRE

YES  NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY DAMAGE (Est.)

\$

POLICE REPORT FILED

YES  NO

**NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)**

IN NORTH OLMSTED, DAVID AUG 21, 1999 I PURCHASED (4) FIRESTONE STEELTEX RADIAL TIRE LT-235-85-R-16 A/T M.S LOAD RANGE E DOT V.0 DR-RAB. WE DROVE TO FORT MYERS AREA, FLORIDA IN JAN 2000 PULLING A 26 FT PROWLER TRAILER. IN FEB 2000 I NOTICED THE CAPTAIN SEAT THAT A PASSINGER SEAT WAS SHAKING QUIT A BIT, WHICH IS A SIGN OF TIRE UN-BALANCE, WITH ONLY 2,447 MILES ON THESE TIRES I TOOK THE TIRE BACK TO FIRESTONE TIRE+SERVICE CENTER FOR A REBALANCING. THEY WERE NOT ANY BETTER OVER

The Privacy Act of 1974  
Public Law 93 579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA

in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.\*

D O T

MANUFACTURER/TIRE NAME

SIZE

\* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED) MAYBE WORSE, I TOOK THEM BACK AND

HAD THEM BALANCED AGAIN. IT WAS NO BETTER. I THOUGHT MAYBE THEIR BALANCING MACHINE WAS OUT OF ORDER. I THEN TOOK THE TIRES TO GENE'S AUTO FRAME IN FT. MYERS WHERE THEY BALANCE THE TIRES ON THE VEHICLE & FOUND THAT TWO TIRE WERE OUT OF ROUND. THEY SHAVED THEM & BALANCED THEM TO RUN TRUE. NOW WHEN WE GO TO FLORIDA THIS JAN 2001 AND PULL MY TRAILER WE HAVE TO WORRY ABOUT THREAD SEPARATION AND KEEPING OUR SUBURBAN & TRAILER ON THE ROAD IF WE HAVE TIRE TROUBLES. WHEN I BROUGHT THESE STEELTEX RADIALS LT-235-85-R-16 A/T WHERE THE BEST AND NO CHEEDIES. IF THERE IS GOING TO BE A RECALL ON THESE TIRES DON'T WAIT UNTILL TOOMANY PEOPLE GET KILLED. —

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NA'TL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation National Highway Traffic Safety Administration Auto Safety Hotline, NEF-11 HL 400 7th Street, SW Washington, DC 20590

