

POSTED



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECT
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov

COPIED

FOR AGENCY USE ONLY

Date Rec'd: 00 OCT 20 AM 11:08

OFFICE OF INVESTIGATION

556328

OWNER INFORMATION (Type or Print)

Name: [REDACTED]

Street: [REDACTED]

City: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner: _____ Date: 1/1

PRODUCT INFORMATION

Vehicle Ident. No. (VIN): 2C3EL5GT0PH522357 (17 Digits)
Make: CHRYSLER Model: CONCORDE Year: 1993

Purchased Date: 8/93 Dealer's Name: South Union Chrysler
Engine Size (CID/CCL): 3.3 No. Cylinders: 6
 New Used Dealer's City: BIRMINGHAM State: AL Zip Code: _____

Manufacture Date (on driver's door or pillar): _____ Transmission Type: Manual Automatic
Restraint System: Air Bag Motorbelt Seat Belt 2-Point Belt Child Seat
Drivetrain: 4-Wheel

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s): Lower ball joint Location: Left Right Front Rear
Failed Part(s): Original Replacement

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand: _____ Tire Name: _____ Complete Tire Size: _____

No. of Failures: _____ Date(s) of Failure(s): _____ Mileage at Failure(s): _____ Vehicle Speed at Failure(s): _____
Failed Part(s) Available? Yes No NHTSA Previously Contacted? Yes No

APPLICABLE INCIDENT INFORMATION
(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash: Yes No Fire: Yes No
Number Persons Injured: _____ Number of Fatalities: _____ Reported to Manufacturer: Yes No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies):

January 2000, while driving to work I was on a residential street when I made a left turn. Heard loud clunking and lost control of car as it fell to street. I called AAA and had car towed to dealer. I was minutes away from major highway and tow driver said if it had happened there I would have wiped out all four lanes of traffic. My husband went to dealership and spoke

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

with them. He instructed them to check other side which they said they did and advised that the damage was: "Lower ball joint broke causing right axle to pull apart." "Replace right lower control arm repair right axle assembly." They further advised other side okay. (\$476.71)

September 2008 while backing out of a parking spot at a mall the left ball joint went, the car started to pull out. This time we towed it to our home (AAA) and my husband (career mechanic now retired) did the repair. (\$93) Again I was prevented from entering a super highway on a Saturday afternoon where if this had happened there a multi-car accident would have occurred.

ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



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POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
DOT Auto Safety Hotline, NSA-10.1
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE (V00)



DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

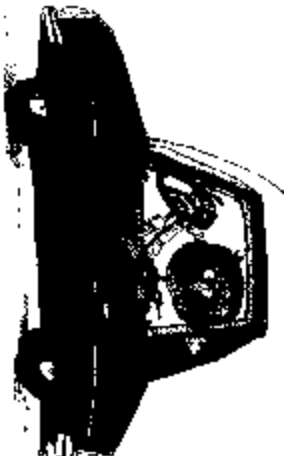
DASH2DOT

and dial toll free at

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DOT Auto Safety Hotline (DASH) 2 DOT



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