Form Approved: O.M.B. No. 2127-0008

US Department of Transportation

National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire

TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Received
RECEIVED
00 OCT 20 AM 9:20
OFFICE OF DEFECTS INVESTIGATION

COPIED
QC'd

FOR AGENCY USE ONLY

Date Received

Od_or ___ ___
rt_dt ___ ___
od ___ ___
up ___ ___

Reference No.

556317

OWNER INFORMATION (Type or Print)

Name [redacted]

Street [redacted]

City [redacted]

Daytime Telephone Number [redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [redacted] Date 10/15/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (17 Digits) (Located at bottom of windshield on driver's side)	Make	Model	Year
3GNGC26J4X6107308	Chevrolet	2500 Suburban	1999

Purchased Date	Dealer's Name			Engine Size (CID/CC/L)	
04-11-98	Sandy Samsing			7.4	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection
☒ New ☐ Used	Dealer's City Pensacola	State FL	Zip Code	No. Cylinders 8	

Manufacture Date (on driver's door or pillar)	Transmission Type	Restraint System	Cruise Control	Drivetrain	Vehicle Type	Body Style
02/98	☐ Manual ☒ Automatic	☒ Driverside Air Bag ☐ Motorbelt ☒ Passengerside Air Bag ☐ 2-Point Belt ☒ 3-Point Belt	☒ Yes ☐ No	☐ Front ☒ Rear ☐ 4-Wheel	☐ Car ☒ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other	☐ 2-Door ☒ 4-Door ☒ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location	Failed Part(s)	Handicap Adaptive Equip
Tires Rt Frt Lt Rr	☒ Left ☒ Right ☒ Front ☒ Rear	☒ Original ☐ Replacement	☐ Yes ☐ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
Firestone	Steeltex RTS	LT 245/75/R16E

No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
(2) Two	01-15-00 / 09-15-00	☐ Yes ☒ No	☐ Yes ☐ No
	Mileage at Failure(s): 30,851 / 35,450		
	Vehicle Speed at Failure(s): 55 MPH / 60 MPH		

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer
☐ Yes ☒ No	☐ Yes ☒ No	0	0	☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es) and Injury(ies).

First Failure Occured Traveling west on I-Hwy 20 Between Jackson and Vicksburg Miss. Vehicle became progressively unstable Due to Belt Failure over half of the Tire. Tire exibited Beginning of Tread seperation Replacement Tire Obtained in Vicksburg, Miss. Tire ser # VBUBCA078. Second Failure Occured Traveling East on IHwy 10 Near Lafayette, La. Vehicle exibited same symptoms as in previous Failure. Immediatly stopped and Replaced

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 *This information is requested pursuant to a49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.*

Mail postage free or fax to 202-366-7882

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

with spare tire Tire Set # V6115IA078
Replacement tire obtained From Firestone Dealer in Pensac
All tires on Vehicle were Rotated per Manuf. Recomm
dations of 7/3000 Miles and tire Pressures were also check
Twice monthly pressures of 50 to 80 PSI were maintain

ATTACH ADDITIONAL SHEETS IF NECESSA

U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATE

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE (VOQ)

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH 2 DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

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(DASH) 2 DOT

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