

US Department
of TransportationNational Highway
Traffic Safety
Administration

AUTO SAFETY HOTLINE

VEHICLE OWNER'S QUESTIONNAIRE

NATIONWIDE 1-800-424-9393
DC METRO AREA 202-366-0123

FOR AGENCY USE ONLY

DATE RECEIVED

OCT 19 PM 12:30

OFFICE
DEFECTS INVESTIGATION

REFERENCE NO.

556269

DAY TIME TELEPHONE NO. (AREA CODE)

OWNER INFORMATION (TYPE OR PRINT)

NAME AND ADDRESS

POSTED

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES ☒ NO ☐
In the absence of an authorized signature, NHTSA WILL NOT provide this report or address to the vehicle manufacturer.

SIGNATURE OF OWNER

DATE 10-7-00

VEHICLE INFORMATION

VEHICLE IDENTIFICATION NO.

2 FAAP74W4RX128200

VEHICLE MAKE

Ford

VEHICLE MODEL

Crown Victoria

MODEL YEAR

94

*LOCATED AT BOTTOM OF WINDSHIELD ON DRIVER'S SIDE

CURRENT ODOMETER READING

DATE

PURCHASED 3-25-99

DEALER'S NAME, CITY & STATE

Blue Grass Automotive
Louisville, KY (Ford Dealer)ENGINE SIZE
(CID/CC/L)

NO. CYLINDERS 8

☐ TURBO
☒ DIESEL
☒ GAS
☐ FUEL INJECTN

TRANSMISSION TYPE

☐ MANUAL
☒ AUTOMATIC

ANTILOCK BRAKES

☐ YES
☒ NO

RESTRAINT SYSTEM

☒ DRIVERSIDE AIRBAG ☐ MOTORBELT
☒ PASSENGERSIDE AIRBAG
☒ 3-POINT BELT ☐ 2-POINT BELT

CRUISE CONTROL

☒ YES
☐ NO

DRIVETRAIN

☐ FRONT
☒ REAR
☐ 4-WHEEL

BODY STYLE

☐ HATCH BK
☒ VAN
☐ PK UP TRK
☐ OTHER

FAILED COMPONENT(S)/PART(S) INFORMATION (REPORT TIRE INFORMATION ON BACK)

COMPONENT

PART NAME(S)

LOCATION

☒ LEFT
☒ FRONT

☐ RIGHT
☐ REAR

FAILED PART(S)

☒ ORIGINAL
☐ REPLACEMENT

NO. OF FAILURES

Fairly
Regular

DATE(S) OF FAILURE(S)

MILEAGE AT FAILURE(S)

Started at 53,000
miles

VEHICLE SPEED AT FAILURE(S)

N/A

MANUFACTURER
CONTACTED
☒ YES ☐ NO

Dealer

NHTSA PREVIOUSLY
CONTACTED
☐ YES ☒ NO

APPLICABLE ACCIDENT INFORMATION

ACCIDENT

☐ YES ☐ NO

FIRE

☐ YES ☐ NO

NUMBER PERSONS INJURED

NUMBER OF FATALITIES

PROPERTY
DAMAGE
EST\$

POLICE REPORTED

☐ YES ☐ NO

NARRATIVE DESCRIPTION OF FAILURE(S), ACCIDENT(S), INJURY(IES)

CONTINUE ON BACK IF NEEDED

The Privacy Act of 1974
Public Law 93-579

This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may

be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Fold to show Return Address (no stamp needed) Fasten with tape or staple and mail

INFORMATION ON TIRE FAILURE(S) (IF APPLICABLE)

TIRE IDENTIFICATION NO.*

D O T

MANUFACTURER/TIRE NAME

SIZE

* The identification number consists of 7 to 10 letters and numerals following the letters DOT. It is usually located near the rim flange on the side opposite the whitewall or on either side of a blackwall tire.

NARRATIVE DESCRIPTION (CONTINUED)

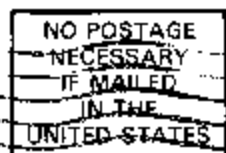
The driver's side seat belt does not retract properly and often gets stuck and pinched when the door closes. I have taken the car to several Ford dealers since the problem started at a little over 50,000 miles. None said that they could provide any repairs/replacement under the car's warranty.

U.S. Department
of Transportation

National Highway
Traffic

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO. 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Auto Safety Hotline: NEF-11 HL
400 7th Street, SW
Washington, DC 20590

