



STATE OF MINNESOTA

OFFICE OF THE ATTORNEY GENERAL

MIKE HATCH
ATTORNEY GENERAL

October 10, 2000

RECEIVED
OCT 13 PM 3:30

SUITE 1400
245 MINNESOTA STREET
ST. PAUL, MN 55101-2131
TELEPHONE: (651) 296-7373

OFFICE
EFFECTS INVESTIGATION

National Highway Traffic Safety Administration
400 7th Street SW
Washington DC 20590

Re:



556077 COPIED

File No: RJM/2000/221025/I

Dear Sir/Madam:

Enclosed is a copy of correspondence received by the Attorney General's Office. Since it concerns a matter that would also appear to be of interest to your agency, we are sending a copy of the correspondence to you.

Sincerely,

ROBERT J. MARCROFT
Consumer Services Unit
(651) 297-2737

Enclosure



Minnesota Attorney General's Office

Consumer Complaint

Consumer Protection, 1400 NCL Tower
445 Minnesota Street, St. Paul, MN 55101

Voice: (651) 298-3353 • Toll-free: (800) 657-3787
TTY: (651) 297-7206 • Toll-free TTY: (800) 366-4812

Redacted area for complainant information. Includes a field for 'Phone Number at Night' with the handwritten text 'SAME'.

Name of Company (Dealer): MAZDA Auto Dealers
Address: STATE wide
City, State, Zip:
Phone Number (Include Area Code):
Person Contacted:
Title:

The information you provide may be used in efforts to resolve the problem and/or to enforce applicable laws. The information may be shared with the party complained against, law enforcement agencies and consumer assistance agencies. You are not legally required to provide this information, but failure to do so may hinder efforts to resolve your problem.

I have you contacted another agency? [] Yes [] No
If yes, give name of agency:
Have you filed a lawsuit? [] Yes [X] No
Hearing Date:
Result:

Product/Service Involved:
Date of Purchase: See Below
Amount of Purchase: 9
Name of Service or Extended Warranty Company:

What do you want the company to do?
Correct The defect - MAKE PARTS AVAILABLE TO AUTO PARTS USE

Table with 7 columns: Submodel/Make, Model, Year, Engine Size, Transmission, License Number, VIN (Serial Number). Contains handwritten entries for 1987 and 1990 Mazda pickups.

Explanation of Complaint:
1987-B-2000-VIN--JM2UF2116H0574841 10-27-87
1990-B-2200-VIN-JM2UF1137L0910050 7-25-90
1987-Polar Chevrolet-MAZDA-Hwy 61 N+ Co Rd F White Bear Lk, MN
1990-Steinbring Chevrolet-MAZDA-3710 South 29 Alexandria MN 56308
See ATTACHED Letter For More Information

RECEIVED

OCT 3 2000

ATTORNEY GENERAL

The information I have given you is true and accurate to the best of my knowledge and may be used as stated on this form.
Date: 28 Sept 2000

We hope our efforts will assist you in resolving this problem.
Mike Hatch
Minnesota Attorney General

THE FOLLOWING PAGES ARE WITHHELD TO
PROTECT UNWARRANTED INVASION OF
PERSONAL PRIVACY PURSUANT TO
EXEMPTION 6 OF THE FREEDOM OF
INFORMATION ACT, 5 U.S.C. 552(b)(6)

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