



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

Date Received

RECEIVED

OCT 11 PM 12:50

OFFICE
DEFECTS INVESTIGATION

Daytime Telephone Number

()

Copied

Ref
od_r
up_ltr

Reference No.

555764

OWNER INFORMATION (Type or Print)

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 09/25/00

PRODUCT INFORMATION

Vehicle Identification No. (VIN) (17 Digits)		(Location at bottom of windshield on driver's side)		Make	Model	Year
1 F M D U 3 2 X 4 T Z A 1 9 3 8 7				Ford	Explorer	1996
Purchased Date	Dealer's Name			Engine Size (Cyl/CC/L)	☐ Turbo ☐ Diesel ☒ Gas ☐ Fuel Injection	
	Key Ford			4.0		
☐ New ☒ Used	Dealer's City			State	Zip Code	No. Cylinders
	Pensacola			FLA	32505	6
Manufacture Date (on driver's door or plate)	Transmission Type	Restraint System		Cruise Control	Drivetrain	Vehicle Type
	☐ Manual ☒ Automatic	☒ Driver's Air Bag ☐ Passenger's Air Bag ☐ 3-Point Belt		☒ Yes ☐ No	☐ Front ☒ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other
						Body Style
						☐ 2-Door ☒ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s)	Location	Failed Part(s)	Handicap Adaptive Equip
Tire	☒ Left ☐ Front ☐ Right ☒ Rear	☒ Original ☐ Replacement	☐ Yes ☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand	Tire Name	Complete Tire Size
Firestone	Wilderness	P255 70 R16
No. of Failures	Date(s) of Failure(s)	Failed Part(s) Available?
1	49500	☐ Yes ☒ No
	Mileage at Failure(s)	NHTSA Previously Contacted?
	60 mph (Night)	☐ Yes ☒ No
	Vehicle Speed at Failure(s)	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the Incident(s), Failure(s), Crash(es), and Injury(ies). Attach photos if available.)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Reported to Manufacturer
☐ Yes ☒ No	☐ Yes ☒ No	0	0	☐ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

Left Rear tire suddenly went flat at approx 7 PM.
Tire changed w/ spare - next morning tire was examined
for object (nail etc) none found - upon airing tire
back up noticed cracks approx 1/2" long around inside
& out side of tire on side walls air was leaking from there.
Had all 4 tires replaced w/ another brand - Dealer (Fire)
had never seen cracks like this either - Again this was
the 16" Firestone OE tires.

Continue on back.

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to a 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administration enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.